# MISSOURI WISEWOMAN PROGRAM MANUAL

2021-2022



Well-integrated Screening and Evaluation for Women Across the Nation

MISSOURI DEPARTMENT OF HEALTH AND SENIOR SERVICES

DIVISION OF COMMUNITY AND PUBLIC HEALTH | SECTION FOR WOMEN'S HEALTH

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Its contents are solely the responsibility of the authors and do not represent official views of CDC.

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For more information about WISEWOMAN, please visit us on our website at: https://health.mo.gov/living/healthcondiseases/chronic/wisewoman/index.php

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## Overview



## PURPOSE OF THIS MANUAL

The purpose of this manual is to provide the information and resources needed to implement a successful WISEWOMAN Program and provide services to program-eligible women in Missouri. If you do not find the information you need in this manual, please contact a member of the Missouri WISEWOMAN team toll free at <u>866-726-9926</u>.

## WISEWOMAN AND SHOW-ME HEALTHY WOMEN PROGRAM OVERVIEW

## NATIONAL BREAST AND CERVICAL CANCER EARLY DETECTION PROGRAM

http://www.cdc.gov/cancer/nbccedp/

In 1990, the United States Congress passed the Breast and Cervical Cancer Mortality Prevention Act of 1990 (Public Law 101-354) to establish the National Breast and Cervical Cancer Early Detection Program (NBCCEDP). The Centers for Disease Control and Prevention (CDC) authorizes the NBCCEDP to provide grants to states, American Indian/Alaska Native tribes and U.S. Territories to carry out cancer early detection activities.

#### WISEWOMAN PROGRAM HISTORY

https://www.cdc.gov/wisewoman/

In 1993, Congress amended the NBCCEDP Public Law 101-354 to create the <u>Mell-Integrated Screening</u> and <u>Evaluation for <u>Momen Across the Nation</u> (WISEWOMAN) Program. The WISEWOMAN Program addresses women's risk for heart disease and stroke by providing cardiovascular disease (CVD) health screenings and risk reduction education for NBCCEDP participants. The Missouri WISEWOMAN Program started in 2003 and is a sister program to Missouri's NBCCEDP Program, Show-Me Healthy Women (SMHW), both of which are offered through Missouri DHSS (MDHSS).</u>

## SHOW-ME HEALTHY WOMEN

www.health.mo.gov/showmehealthywomen

#### **VISION STATEMENT**

Improve the quality of life in Missouri through the cure and elimination of breast and cervical cancers.

#### MISSION STATEMENT

Support quality screening, diagnostic and treatment services, in accordance with current medical standards of care for breast and cervical cancers for all women in Missouri. This is achieved by education, community outreach and resource development, in partnership with public and private entities, communities and citizens.

### **WISEWOMAN**

www.health.mo.gov/wisewoman

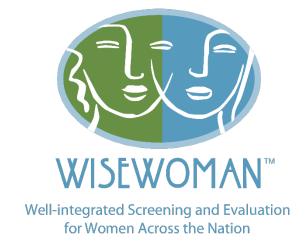
#### VISION STATEMENT

A world where all women can access preventative health services and gain the wisdom and confidence to improve her health.

#### MISSION STATEMENT

Provide low-income, underinsured or uninsured, 40-64 year old women with the knowledge, skills and opportunities to improve their diet, physical activity and other life habits to prevent, delay or control cardiovascular and other chronic diseases.





## NBCCEDP AND WISEWOMAN SIMILARITIES

NBCCEDP (known in the State of Missouri as Show-Me Healthy Women) shares an established infrastructure with WISEWOMAN to provide integrated services including:

- ▼ Recruiting and working with women eligible for services
- ♥ Delivering screening services through an established health care delivery system
- Collecting and reporting minimum data elements (MDEs) used to track, monitor and evaluate program efforts
- Providing professional development opportunities for staff, providers and partners
- Providing public education to raise awareness about the need for women to receive program services
- ◆ Assuring that quality care is provided to women participating in the program

TOPIC	NBCCEDP/SMHW	WISEWOMAN	
FIRST STATE/TRIBAL HEALTH AGENCY WAS FUNDED	1 1000		
NUMBER OF NATION-WIDE FUNDED PROGRAMS	50 states, District of Columbia, 5 territories and 12 tribal organizations	21 states and 3 tribal organizations	
PROGRAM ADMINISTRATION	CDC's Division of Cancer Prevention and Control Program, Services Branch, National Center for Chronic Disease Prevention and Health Promotion (NCCDPHP)	CDC's Division for Heart Disease and Stroke Prevention, Program Development and Services Branch, NCCDPHP	
SERVICES PROVIDED	Cancer screening: clinical breast exam (CBE), pap test and mammography  Diagnostic tests to identify breast and cervical problems  Referral to health care providers for medical management of conditions for women with abnormal or suspicious test results  Referral to the Missouri Tobacco Quitline for women who smoke	Heart Disease and Stroke Risk Factor Screenings: total cholesterol low-density lipoprotein (LDL) high-density lipoprotein (HDL), triglycerides, hemoglobin A1C (A1C) or fasting glucose, hypertension (HTN), waist/hip circumference, height/weight for body mass index (BMI), risk counseling  Diagnostic Office Visit: Identify/confirm a new diagnosis of HTN, diabetes, elevated cholesterol  Referral to community-based resources, Lifestyle Education Programs (LSPs), Missouri Tobacco Quitline, HTN medical follow-up	

## Focus



## WISEWOMAN FOCUS AREAS

## COMMUNITY-CLINICAL LINKAGES

Community-clinical linkages are connections between community and clinical sectors to improve population health. Public health leaders have prioritized community-clinical linkages as an effective approach to prevent and control chronic diseases. NCCDPHP promotes community-clinical linkages as helping to "ensure that people with or at high risk of chronic diseases have access to the resources they need to prevent, delay or manage chronic conditions once they occur."

COMMUNITY SECTOR  Composed of organizations that provide services, programs or resources to community members in a non-health care setting	CLINICAL SECTOR  Composed of organizations that provide services, programs or resources directly related to medical diagnosis or treatment of community members by health care workers
EXAMPLES INCLUDE:	EXAMPLES INCLUDE:
BI-DIRECTIONAL REFERRALS  A system of referral from your facility to a community program or resource	TEAM-BASED CARE  An approach to cardiovascular risk management with a team of health professionals
EXAMPLES INCLUDE:	EXAMPLES INCLUDE:

## PATIENT ENGAGEMENT

Promoting patient engagement in healthcare helps to improve health outcomes, drive better patient care and achieve lower costs. It combines a patient's knowledge, skills, ability and willingness to manage their own care with communications to promote positive behaviors.

#### BENEFITS OF PATIENT ENGAGEMENT

- ▶ Increased knowledge and understanding among patients encourages them to become actively engaged in their own health, well-being and healthcare choices, leading to improved care
- ♥ Physicians are better able to treat patients in the most effective way possible, ultimately becoming more time and cost efficient
- ▼ Patient engagement has financial benefits, as it reduces no-shows, aids in increasing revenue and maintains your patient base

#### DATA AND OUTCOMES

The Missouri WISEWOMAN Program activities centers on data collection. WISEWOMAN providers will enter information into Missouri Health Strategic Architectures and Information Cooperative (MOHSAIC). This information is then compiled by the WISEWOMAN team and reported to CDC for program improvements. Each WISEWOMAN service has specific components that are required for a valid claim. If data is entered incorrectly, the WISEWOMAN team will follow up to validate and/or correct the participant's information. Invalid data will create a MDE error, which are submitted in a report to CDC biannually for review and correction.

## NATIONAL CLINICIAL GUIDELINES

National clinical, diet and lifestyle guidelines, based on a rigorous review process, translate the best available science to practice and assist clinicians and participants in making health care decisions. Clinical practice guidelines on hypertension, cholesterol, diabetes and obesity are developed through collaborative efforts of national organizations, such as the American Heart Association (AHA), American Diabetes Association (ADA) and American College of Cardiology (ACC). CDC and MDHSS recognize that national guidelines are not fixed protocols that must be followed and that a licensed practitioner's judgment remains paramount.

#### NATIONAL GUIDELINES GUIDANCE

WISEWOMAN providers should assure the quality of all WISEWOMAN services provided by using standards of care, including following the most current national guidelines, when delivering clinical and preventive services.

#### **EXAMPLES INCLUDE:**

- ♥ When subcontracting with other organizations for services, providers should specify expectations regarding adherence to national guidelines in contractual agreements, training and program policies
- Providers should provide ongoing professional development and technical assistance on national guidelines and quality assurance regarding the use of national guidelines to their subcontractors or encourage them to attend MDHSS recommended professional development
- ♥ Providers should ensure subcontractors participate in professional development and technical assistance regarding national guidelines provided by MDHSS
- Providers should participate in site visits, chart audits and/or data audits conducted by MDHSS and should conduct their own audits to assess quality in the delivery of services

## CONTRACTS



## WISEWOMAN PROVIDER CONTRACTS

## HOW TO BECOME A WISEWOMAN PROVIDER

WISEWOMAN is a sister program to SMHW, therefore, you must be a SMHW provider before you are eligible to become a WISEWOMAN provider. Once you are a SMHW provider, follow these steps to become a WISEWOMAN provider:

- ▼ Contact the WISEWOMAN Program Manager by email or at 573-522-2871
- Submit a written request to the WISEWOMAN Program Manager for an amendment to your current SMHW Contract for WISEWOMAN funding
- ▼ WISEWOMAN Program Manager will submit request to CDC for approval
- Once the request is received and CDC approval is obtained, the Program Manager will submit the contract amendment to be processed
- ▼ The contract amendment will then require an administrative signature to be fully executed by the State of Missouri system
- Provider staff will be contacted by the WISEWOMAN Education Coordinator to set up WISEWOMAN Provider Training
- ▶ After the contract amendment has been fully executed and WISEWOMAN Provider Training has been completed, WISEWOMAN funding will be loaded for provider use

## WISEWOMAN CONTRACTUAL AGREEMENTS

The WISEWOMAN and SMHW programs utilize annual contracts with service providers to deliver program services. Contracts are available for SMHW only or for both SMHW and WISEWOMAN services. WISEWOMAN providers are eligible to receive two different forms of annual contracts: one for direct WISEWOMAN services and one for Healthy Behavior Support Services (HBSS).

The contract for direct WISEWOMAN services would be an amendment to the provider's SMHW contract. Providers will be reimbursed for these services by entering claims in MOHSAIC. The contract for HBSS would be in the form of a Letter of Agreement (LOA). Providers will be reimbursed for these services through invoice submission. The WISEWOMAN Fiscal Year runs from September 30-September 29, while SMHW's Fiscal Year is June 30-June 29. Reimbursement and MOHSAIC entry information can be found in their respective sections in the WISEWOMAN Program Manual.

#### WHAT WF DO:

- ♥ Establish annual contracts for screening providers
- Provide an easily accessible Program Manual that describes screening, follow-up, education and reporting
- ▼ Follow guidelines based on national guidelines
- ▼ Require providers to utilize the Clinical Laboratory Improvement Amendments of 1988 (CLIA) approved laboratories or assure laboratory equipment is CLIA waived
- ▶ Provide Regional Program Coordinators (RPCs) for each geographic region to assist providers with training, technical assistance and tracking participants with abnormal values to ensure participants receive appropriate follow-up
- Provide training and technical assistance to provider staff
- ♥ Provide participant recruitment, targeting ethnically diverse program-eligible women
- Provide participant educational materials and tools
- ♥ Provide required reporting forms and data system for submitting service reports
- Reimburse providers for allowable services according to the Medicare 01 region rates
- Monitor provider services to assure quality standards
- Maintain a central data system for tracking and reporting required data to CDC
- ◆ Assist the service providers with participant case management/follow-up and annual evaluation screening efforts
- ♥ Provide promotional items, literature and other public educational materials

## WISEWOMAN CONTRACT REQUIREMENTS

https://health.mo.gov/living/healthcondiseases/chronic/showmehealthywomen/forms.php.

SMHW/WISEWOMAN Provider Forms can be located on the DHSS site listed above. Providers are required to complete and sign the SMHW/WISEWOMAN Contract annually, as well as the SMHW/WISEWOMAN Provider Information Update Form annually or within 30 days of any SMHW/WISEWOMAN staff changes.

#### RECRUIT PARTICIPANTS WITH THE FOLLOWING ACTIVITIES

- ◆ Offer WISEWOMAN services to <u>ALL</u> SMHW participants to increase program recruitment and provide materials on screening services to all eligible women attending clinics in the facility
- ♥ Display recruitment and educational information in the waiting areas and exam rooms
- Coordinate recruitment activities with DHSS staff, WISEWOMAN Education Coordinator and/or the RPC in your area

#### ATTEND TRAINING

- New providers of SMHW/WISEWOMAN services <u>MUST</u> participate in an on-site training and orientation session by MDHSS staff upon initial contract application prior to providing services
- Ensure staff is well-trained in program protocols by attending SMHW/WISEWOMAN provider staff training and request training sessions when new staff are hired
- ▼ Facilitate attendance/participation of staff members responsible for submission of data forms and clinical services at annual trainings that provide policy and procedure updates and review

## TERMINATION OF SMHW/WISEWOMAN PARTICIPATION

Providers who terminate participation in the SMHW/WISEWOMAN Program must submit a letter with the date of termination to MDHSS <u>30 days</u> before the date of anticipated termination of services. The letter should be mailed to:

MISSOURI DEPARTMENT OF HEALTH AND SENIOR SERVICES WISEWOMAN CENTRAL OFFICE STAFF PO BOX 570
JEFFERSON CITY, MO 65102-0570

Providers must continue to report all program service information after termination on the appropriate SMHW/WISEWOMAN forms to complete all outstanding cases. They should also inform participants where they may obtain SMHW/WISEWOMAN services once the provider terminates participation. To accomplish this, a provider should work closely with the RPC in their area and the WISEWOMAN Education Coordinator.

## **ELIGIBILITY**



## **ELIGILBILITY AND ENROLLMENT**

## WISEWOMAN ELIGIBILITY REQUIREMENTS

- ◆ Age 40-64 years (\*varies from SMHW)
- ♥ Uninsured or underinsured
- ▼ Low income (at or below 200% of federal poverty level)
- ♥ Unable to pay the premium to enroll in Medicare Part B

## INCOME REQUIREMENTS

SMHW/WISEWOMAN participants must have an income at or below 200% of the federal poverty income guidelines. Adjusted gross income on tax return or net amount on pay stub determines income eligibility.

SMHW/WISEWOMAN FY22 INCOME REQUIREMENTS				
HOUSEHOLD SIZE	SMHW ANNUAL	SMHW MONTHLY	SMHW WEEKLY	SMHW HOURLY
1	\$25,760.00	\$2,147.00	\$495.00	\$12.38
2	\$34,840.00	\$2,903.00	\$670.00	\$16.75
3	\$43,920.00	\$3,660.00	\$845.00	\$21.12
4	\$53,000.00	\$4,417.00	\$1019.00	\$25.48
5	\$62,080.00	\$5,173.00	\$1,194.00	\$29.85
6	\$71,160.00	\$5,930.00	\$1,368.00	\$34.21
7	\$80,240.00	\$6,687.00	\$1,543.00	\$38.58
8	\$89,320.00	\$7,443.00	\$1,718.00	\$42.94
Each additional person, add:	\$4,540.00	\$757.00	\$174.00	\$4.36

## INSURANCE REQUIREMENTS

SMHW/WISEWOMAN providers will use the **SMHW/WISEWOMAN Participant Agreement Form (white)** to document the insurance status of the participant.

#### ELIGIBLE HEALTH INSURANCE STATUS

- ▼ No health insurance
- Health insurance does not cover services
- Participant states she is unable to pay deductible
- Have MO HealthNet with spend-down, but have not met spend-down
- ▼ Income eligible for Medicare Part B, but unable to pay premium
- ♥ Participants eligible to receive Medicare benefits, but not enrolled in Medicare should be encouraged to enroll

#### INELIGIBLE HEALTH INSURANCE STATUS

▼ Women with full MO HealthNet (ME Code 05), Adult Expansion Group (AEG) with ME Code E2, Medicare Part B, POS or HMO health coverage are <u>NOT</u> eligible for services

## PARTICIPANT ELIGIBILITY GUIDANCE

Providers should develop plans to recruit SMHW participants into WISEWOMAN. Recruitment plans should reflect the following WISEWOMAN objectives:

- Serve as many eligible women as possible by using the most efficient means
- Reach populations that are at disproportionate risk for cardiovascular disease

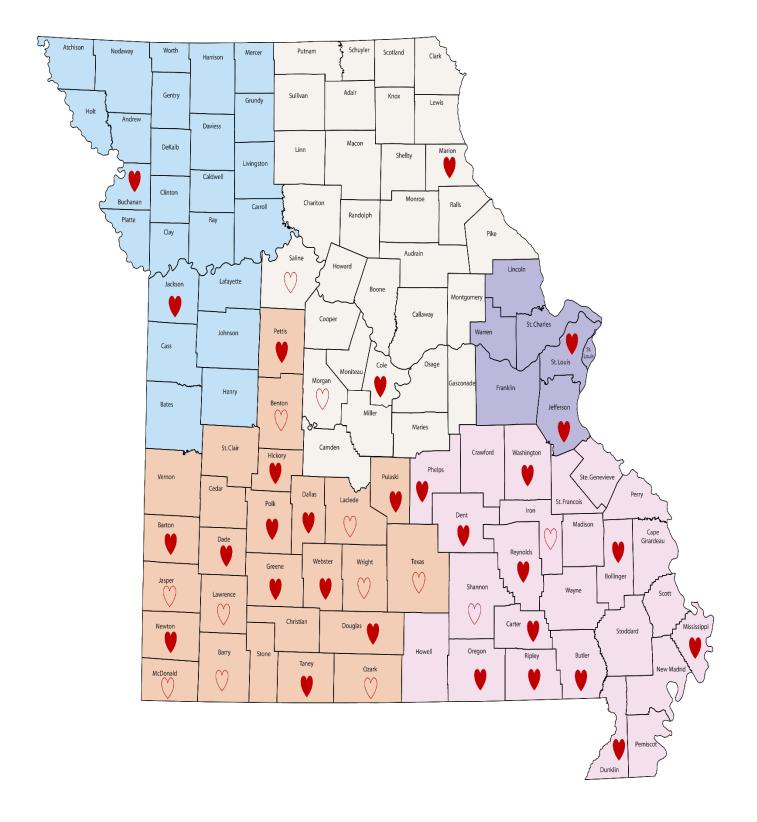
#### WISEWOMAN ENROLLMENT

Enrollment and participation in the WISEWOMAN Program is voluntary. WISEWOMAN participants must complete the SMHW/WISEWOMAN Participant Agreement Form (white), SMHW/WISEWOMAN Patient History Form (green) and must also be provided with the current DHSS Patient Privacy Rights Statement, in accordance with Health Insurance Portability and Accountability Act (HIPAA) regulations, prior to receiving services. The participant must also receive a HIPAA statement from the provider facility and retain proper documentation of this action. Current HIPAA regulations are located at <a href="http://www.health.mo.gov/information/hipaa/">http://www.health.mo.gov/information/hipaa/</a>. After completing all required paperwork for enrollment, WISEWOMAN participants are eligible for an initial WISEWOMAN Screening Visit to complete Risk Reduction Counseling, followed by continued WISEWOMAN services.

## WISEWOMAN PROVIDER MAP

= Provider Locations

= Provider Satellite Locations



## REGIONAL PROGRAM COORDINATORS

Northwest/K.C. Area	Rebecca Conway, RN	816-607-1021	Fax: 816-404-6986
003 Andrew 005 Atchison 013 Bates 021 Buchanan 025 Caldwell 033 Carroll 037 Cass	047 Clay 049 Clinton 061 Daviess 063 DeKalb 075 Gentry 079 Grundy 081 Harrison	083 Henry 087 Holt 095 Jackson 101 Johnson 107 Lafayette 117 Livingston 129 Mercer	147 Nodaway 165 Platte 177 Ray 227 Worth
Northeast/Central Area	Lisa Graessle, RN	573-522-2855	Fax: 573-522-3023
001 Adair 007 Audrain 019 Boone 027 Callaway 029 Camden 041 Chariton 045 Clark 015 Cole 053 Cooper	073 Gasconade 089 Howard 103 Knox 111 Lewis 115 Linn 121 Macon 125 Maries 127 Marion	131 Miller 135 Moniteau 137 Monroe 141 Morgan 139 Montgomery 151 Osage 163 Pike 171 Putnam	173 Ralls 175 Randolph 195 Saline 197 Schuyler 199 Scotland 205 Shelby 211 Sullivan
Southwest Area	Missy Rice, RN	417-693-3409	Fax: 417-345-1069
009 Barry 011 Barton 015 Benton 039 Cedar 043 Christian 057 Dade 059 Dallas	067 Douglas 077 Greene 085 Hickory 097 Jasper 105 Laclede 109 Lawrence 119 McDonald	145 Newton 153 Ozark 159 Pettis 167 Polk 169 Pulaski 185 St. Clair	213 Taney 215 Texas 217 Vernon 225 Webster 229 Wright
	119 McDollatu	209 Stone	
Southeast Area	Mary Costephens, RN	573-418-1358	Fax: 573-522-3023
Southeast Area  017 Bollinger 023 Butler 031 Cape Girardeau 035 Carter 055 Crawford 065 Dent 069 Dunklin			Fax: 573-522-3023  203 Shannon 207 Stoddard 221 Washington 223 Wayne
017 Bollinger 023 Butler 031 Cape Girardeau 035 Carter 055 Crawford 065 Dent	Mary Costephens, RN  091 Howell 093 Iron 123 Madison 133 Mississippi 143 New Madrid 149 Oregon	573-418-1358  157 Perry 161 Phelps 179 Reynolds 181 Ripley 187 St. Francois 186 Ste. Genevieve	203 Shannon 207 Stoddard 221 Washington

## TRANSPORTATION SERVICES

Free transportation for all program services is available for SMHW/WISEWOMAN participants to help remove the barrier of access to care. Providers should contact WISEWOMAN Central Office Staff at **866-726-9926** or the RPC assigned to their area and request a travel voucher booklet. Transportation services are available Monday-Friday in most counties and the City of St. Louis, with charges based on urban or county trips and one-on-one or regular route travel. See page 18-19 for a complete list of transportation providers.

#### TRAVEL VOUCHER INSTRUCTIONS

WHEN A PARTICIPANT CALLS TO MAKE AN APPOINTMENT FOR SMHW/WISEWOMAN SCREENING, DIAGNOSTIC OR EDUCATION SERVICES, PLEASE ASK HER THE FOLLOWING QUESTIONS/COMPLETE THESE STEPS BEFORE MAKING AN APPOINTMENT:

#### 1. DOES THE CLIENT NEED TRANSPORTATION?

- ▼ If yes, explain that free transportation is available for SMHW/WISEWOMAN participants
- ◆ A transportation provider will pick her up at her home, take her to the clinic and return her to her home
- ♥ Check with the transportation provider in your area for the transportation schedule
- ♥ Ensure the clients appointment date and time coincides with the transportation provider's schedule

#### 2. SECURE CLIENT ADDRESS AND TELEPHONE NUMBER

▼ If the participant does not have a telephone, ask for a neighbor's telephone number or for another number where she can be reached, as the transportation driver may not be familiar with the participant's address and may need directions to the residence

#### 3. DOES CLIENT NEED ANY SPECIAL ASSISTANCE?

- ♥ If the participant needs an assistant or helper, SMHW/WISEWOMAN will pay for transportation for one extra person
- ▼ If a disabled participant needs more than one assistant, call SMHW/WISEWOMAN for approval
- ♥ If the client has special medical equipment, such as a wheelchair or oxygen, please inform the transportation provider at the time of scheduling

#### 4. COMPLETE A TRAVEL VOUCHER

- ♥ Complete the travel voucher and include the facility name and site code number
- ♥ Provider can mail or fax the completed travel voucher to the transportation provider including the date and time of the appointment
- ▼ A copy of the voucher may be given to the participant.
- ▼ Transportation provider will secure the participant's signature on pickup

#### 5. CANCELLATION OF A VOUCHER

- ▼ Notification of cancellation to the transportation provider is required to avoid a penalty charge to SMHW/WISEWOMAN for the cost of a one-way trip
- ♥ Provide one business day notice to cancel a voucher

## TRANSPORTATION PROVIDERS

#### **CONTRACTOR/COUNTIES**

#### **TELEPHONE NUMBER**

SYNERGY .......314-666-5752

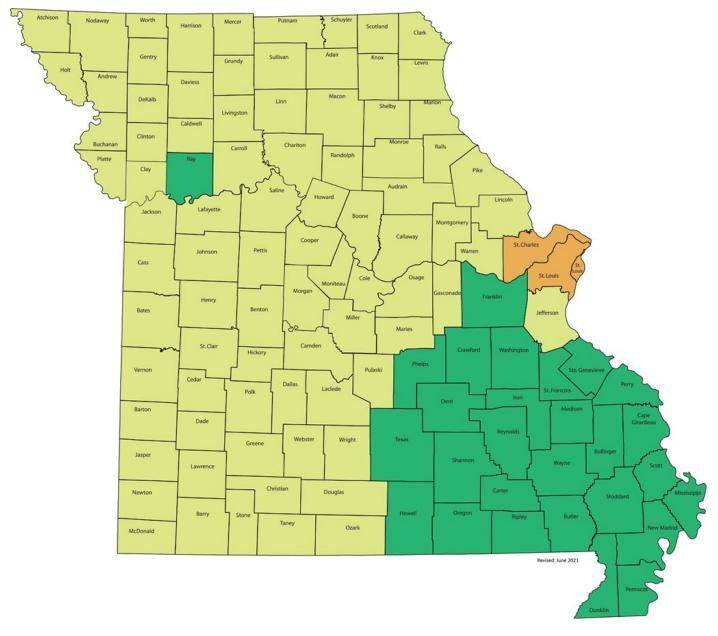
St. Charles County St. Louis City St. Louis County

Oats, Inc .......573-443-4516

Adair Cooper Lafayette Platte Andrew Dade Lawrence Polk Atchison Dallas Lewis Pulaski Davies Lincoln Putnam Audrain DeKalb Ralls Barry Linn Barton Douglas Livingston Randolph Bates Franklin McDonald St. Clair Benton Gasconade Macon Saline Boone Gentry Maries Schuyler Marion Buchanan Greene Scotland Caldwell Grundy Mercer Shelby Miller Callaway Harrison Stone Camden Henry Moniteau Sullivan Carroll Monroe Hickory Taney Cass Holt Montgomery Vernon Cedar Howard Warren Morgan Chariton Jackson Webster Newton Christian Jasper **Nodaway** Worth Clark Jefferson Osage Wright Clay Johnson Ozark Clinton Knox **Pettis** Cole Laclede Pike

#### 

Franklin St. Francois Bollinger Pemiscot Butler Howell Ste.Genevieve Perry Cape Girardeau Iron Shannon Phelps Carter Madison Stoddard Ray Texas Crawford Mississippi Reynolds Dent New Madrid Ripley Washington Dunklin Oregon Scott Wayne



Map revisions issued as transportation vendors are added or deleted. Contracts with additional transportation vendors are pending.

SYNERGY	314-666-5752
Oats, Inc.	573-443-4516
No contract	Call local RPC for assistance.

Please check the Transportation Services Catalog for other transportation options that may help your clientsreceive appropriate services: <u>Transportation Services Catalog (http:www.health.mo.gov/atoz/pdf/transportationservices.pdf)</u>.

## INTEGRATED VISIT



## INTEGRATED OFFICE VISIT POLICY FOR NBCCEDP AND WISEWOMAN

The CDC's NBCCEDP and WISEWOMAN programs have developed joint policies to provide guidance for an integrated office visit. The intent and benefit of coupling the two programs is to create a stronger link to ensure that as many women aged 40-64 who are enrolled in the NBCCEDP also receive appropriate CVD risk assessment and reduction in states that have both NBCCEDP and WISEWOMAN programs.

ALL OFFICE VISITS FOR WISEWOMAN SCREENINGS ARE EXPECTED TO BE INTEGRATED INTO THE NBCCEDP SCREENING OFFICE VISIT

## INTEGRATED OFFICE VISITS

Integrated office visits should occur for women aged 40-64 who are enrolled in the NBCCEDP. Both programs must appropriately reimburse for screening visits and services using the following guidance:

- ▼ NBCCEDP funds should be used to reimburse for the integrated office visit and WISEWOMAN funds should NOT be used to pay for these office visits unless they have received CDC approval to conduct non-integrated office visits
- ▼ WISEWOMAN funds should be used to reimburse providers for the costs associated with measuring cholesterol, lipids, glucose, A1C or any other applicable labs
- ▼ When rescreening for NBCCEDP and WISEWOMAN coincide, this should be an integrated office visit, with reimbursement for the office visit using NBCCEDP funds
- ◆ Any non-integrated rescreening or diagnostic office visits for WISEWOMAN services should be paid for with WISEWOMAN funds

## WISEWOMAN INTEGRATED SCREENING SERVICES

The following WISEWOMAN clinical screening services are expected to be integrated into the NBCCEDP screening exam office visit:

- ▼ <u>TWO</u> complete blood pressure measurements
- ♥ Height and weight measurement to calculate BMI
- Smoking assessment and referral for cessation (also expected as part of the NBCCEDP office visits)

## REFERRAL TO WISEWOMAN

Women who are determined by their provider to be at risk for cardiovascular disease (e.g., elevated blood pressure, obesity, smoking, family history of cardiovascular disease, etc.) should be referred to WISEWOMAN for appropriate services. It is expected that state NBCCEDP and WISEWOMAN programs collaborate to develop procedures and policies to ensure needed services are received.

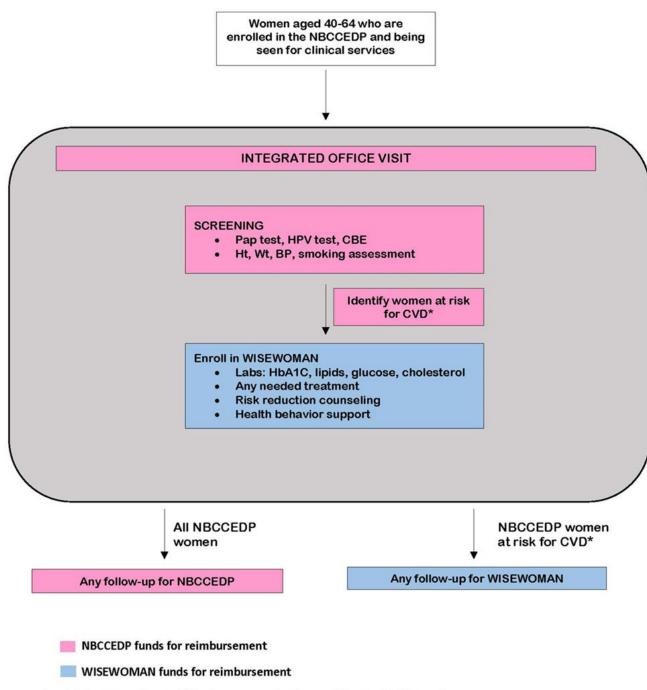
## RISK REDUCTION COUNSELING

Women who are found to be at risk for cardiovascular disease (e.g., elevated blood pressure, obesity, tobacco use, family history of cardiovascular disease, etc.) should be referred for **Risk Reduction Counseling** through WISEWOMAN. **Risk Reduction Counseling** services can take place on the same day as the **Screening Office Visit** or on a different day, depending on the funded program structure, but must be billed appropriately. If women are referred for WISEWOMAN services on a different day, the programs must ensure that there is an adequate system in place for follow-up. Funded WISEWOMAN programs are expected to reimburse providers for the time spent conducting the **Risk Reduction Counseling** services. This reimbursement should be billed separate from the time spent conducting the clinical screening services that are part of the integrated office visit. The duration of the counseling should be appropriate to the level of counseling needed to convey the woman's screening results, interpretation of the results and appropriate recommendations.

## **FOLLOW-UP SERVICES**

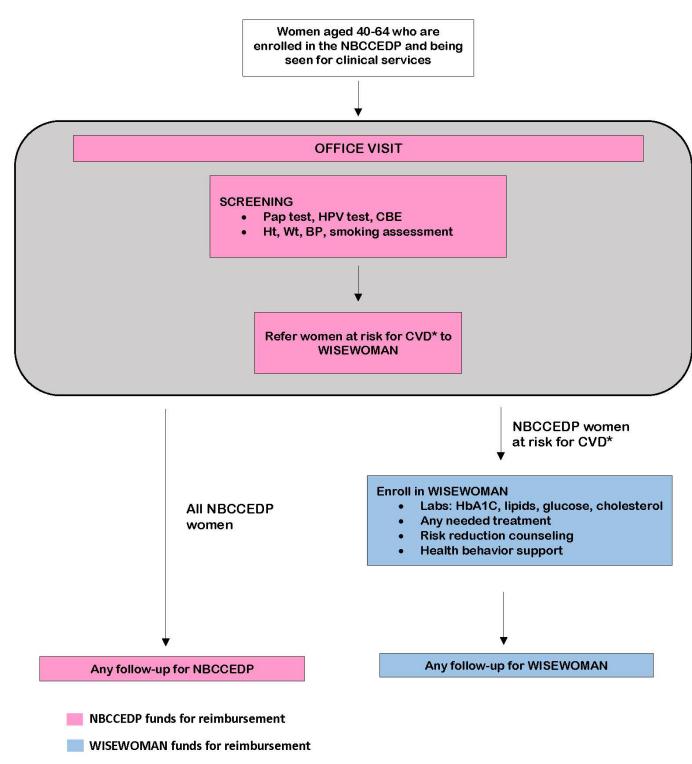
Any needed follow-up services for NBCCEDP or WISEWOMAN should be scheduled, as appropriate. These services may occur simultaneously or consecutively depending upon the nature of care needed. Both programs must ensure that a system is in place to monitor the follow-up recommended.

#### **Integrated Office Visit for Co-Located Providers**



<sup>\*</sup>At risk for CVD = elevated blood pressure, obesity, smoking, family history for CVD, etc.

#### Office Visit for Not Co-Located Providers



<sup>\*</sup>At risk for CVD = elevated blood pressure, obesity, smoking, family history for CVD, etc.

# **SCREENING**



## CLINICAL SCREENING SERVICES

The WISEWOMAN Program provides free screenings and counseling for women about their risk for heart disease and stroke. WISEWOMAN aims to improve the delivery of heart disease and stroke prevention services by focusing on CVD risk factors, specifically improving blood pressure control. Women are then supported as they participate in evidence-based lifestyle programs, Health Coaching and/or are referred to community resources. WISEWOMAN Clinical Screening Services are funded through the provider's annual contract amendment.

## WISEWOMAN SCREENING REQUIREMENTS

All WISEWOMAN providers must conduct a baseline screening, in accordance with national clinical guidance, for all women enrolling in WISEWOMAN and rescreen WISEWOMAN participants 12-18 months\* after their previous WISEWOMAN screening. WISEWOMAN participants should have their demographics and enrollment paperwork obtained prior to a screening by completing the SMHW/WISEWOMAN Participant Agreement Form (white) and the SMHW/WISEWOMAN Patient History Form (green).

\*NOTE: Although a rescreening visit should occur <u>12-18 months</u> after the previous WISEWOMAN screening visit, an 11-month cutoff has been established to allow flexibility for women who return just before the one-year mark\*

## BASELINE SCREENING AND RESCREENING COMPONENTS

## FOR WISEWOMAN SCREENINGS TO BE CONSIDERED VALID, THEY MUST INCLUDE:

- ♥ Demographics—date of birth, race and ethnicity
- Previous cardiovascular disease risk—high cholesterol, hypertension, diabetes, stroke/TIA, heart attack, coronary artery disease, heart failure, vascular disease/peripheral artery disease, congenital heart disease and defects
- ♥ Use of medications to lower cholesterol, blood pressure, blood sugar and/or daily aspirin for heart attack and stroke prevention
- ▼ Diet—consumption of fruits, vegetables, fish, whole grains, beverages with added sugar and salt/sodium intake
- ♥ Physical activity
- ▼ Alcohol consumption
- Overall wellness/mental health status
- ▼ Tobacco use/smoking status
- ♥ Height, weight and BMI
- ▼ TWO complete blood pressure (BP) measurements [2 systolic blood pressures (SBP) and 2 diastolic blood pressures (DBP)] with an average of the readings
- ▼ Laboratory values—total cholesterol, HDL, LDL, triglycerides and a fasting glucose or hemoglobin A1C

## WISEWOMAN CLINICAL MEASUREMENTS

The clinical screening component of the WISEWOMAN Program is used to assess the presence and evaluate a participant's cardiovascular risk, provide participant-centered **Risk Reduction Counseling** and determine appropriate next steps.

## **BODY MASS INDEX (BMI)**

Body Mass Index (BMI) is an indicator of the amount of body fat, for most people, and is used as a screening tool to identify if an adult is at a healthy weight. BMI is a numerical value of a person's height in relation to their weight. Individuals with a BMI that is considered overweight ( $\geq 25 \text{kg/m}^2$ ) are at a higher risk of cardiovascular disease, hypertension and type 2 diabetes.

#### TO CALCULATE A PARTICIPANT'S BMI:

- ♥ Obtain the participant's weight in pounds (lbs) and height in inches (in)
- ♥ Calculate BMI using a standard BMI chart or table
  - o Find the appropriate height in the left-hand column labeled "height"
  - Move across to a given weight to the number at the top of the column that correlates to the BMI for that height and weight

## **WAIST-TO-HIP RATIO**

In women, waist-to-hip ratio can be a stronger independent risk factor than BMI (*Lapidus et al.*, 1984). The World Health Organization (WHO) Expert Consultation on Obesity recognizes the importance of abdominal fat mass/abdominal obesity, which can vary considerably within range of total body fat and BMI (WHO, 2000a).

#### **GUIDELINES ON WAIST AND HIP MEASUREMENTS:**

- ▼ Make both measurements with a stretch-resistant tape that is wrapped snugly around the subject, but not to the point that the tape is constricting
- ▼ Keep the tape level and parallel to the floor at the point of measurement
- ♥ Ensure that the subject is standing upright during the measurement, with arms relaxed at the side, feet evenly spread apart and body weight evenly distributed
- Measure waist circumference at the end of several consecutive natural breaths, at a level parallel to the floor, midpoint between the top of the iliac crest and the lower margin of the last palpable rib in the mid axillary line
- ▼ Measure the hip circumference at a level parallel to the floor, at the largest circumference of the buttocks

\*NOTE: Waist and hip measurements to calculate waist-to-hip ratio are <u>NOT</u> required for WISEWOMAN screenings, but are strongly suggested to help support the understanding of CVD risk factors of individual participants and the overall WISEWOMAN population\*

## **BLOOD PRESSURE GUIDELINES**

The Missouri WISEWOMAN Program follows the blood pressure guidelines of the American Heart Association (AHA) and American College of Cardiologists (ACC).

# TWO COMPLETE BP MEASUREMENTS ARE REQUIRED FOR WISEWOMAN SERVICES AND SHOULD BE TAKEN USING THE FOLLOWING STEPS/TECHNIQUES TO ENSURE ACCURACY:

## **STEP 1**: Properly prepare the patient

- ♥ Have the patient relax, sitting in a chair (feet on floor, back supported) for >5 minutes
- ▼ The patient should avoid caffeine, exercise and smoking for at least 30 minutes before measurement
- ♥ Ensure patient has emptied her bladder
- ▼ Neither the patient nor the observer should talk during the rest period or during the measurement
- ▼ Remove all clothing covering the location of cuff placement
- Measurements made while the patient is sitting or lying on an examining table do not fulfill these criteria

## **STEP 2:** Use proper technique for BP measurements

- ♥ Use a BP measurement device that has been validated and ensure that the device is calibrated periodically
- ♥ Support the patient's arm (e.g., resting on a desk)
- ♥ Position the middle of the cuff on the patient's upper arm at the level of the right atrium (the midpoint of the sternum)
- ♥ Use the correct cuff size, such that the bladder encircles 80% of the arm and note if a larger- or smaller-than-normal cuff size is used
- Either the stethoscope diaphragm or bell may be used for auscultatory readings

#### **STEP 3**: Take the measurements needed for diagnosis and treatment of hypertension

- At the first visit, record BP in both arms and use the arm that gives the higher reading for subsequent readings
- ▼ Separate repeated measurements by 1-2 minutes
- ▼ For auscultatory determinations, use a palpated estimate of radial pulse obliteration pressure to estimate SBP—inflate the cuff 20-30 mm Hg above this level for an auscultatory determination of the BP level
- For auscultatory readings, deflate the cuff pressure 2 mm Hg per second, and listen for Korotkoff sounds

#### **STEP 4:** Properly document accurate BP readings

- Record SBP and DBP—if using the auscultatory technique, record SBP and DBP as onset of the first Korotkoff sound and disappearance of all Korotkoff sounds, respectively, using the nearest even number
- ♥ Note the time of most recent BP medication taken before measurements, if applicable

**STEP 5:** Average the readings using  $\geq 2$  readings obtained on  $\geq 2$  occasions to estimate the individual's level of BP

#### STEP 6: Provide BP readings to patient both verbally and in writing

Reference: Whelton, Paul K., et al. "Correction to: 2017 ACC/AHA/AAPA/ABC/ACPM/AGS/APhA/ASH/ASPC/NMA/PCNA Guideline for the Prevention, Detection, Evaluation, and Management of High Blood Pressure In Adults: A Report of the American College OF CARDIOLOGY/AMERICAN Heart Association Task Force on Clinical Practice Guidelines." Hypertension, vol. 71, no. 6, June 2018, doi:10.1161/hyp.000000000000076.

## LABORATORY VALUES

- ♥ WISEWOMAN labs must be completed **30 days** before or after a screening visit
- ▼ Lab values <u>MUST</u> be reviewed verbally <u>AND</u> in writing with WISEWOMAN participants with proper documentation by providers
- ◆ A complete lipid panel (total cholesterol, HDL, LDL, triglycerides) and a fasting glucose or A1C are required for WISEWOMAN screening
- ▶ A participant may have <u>ONE</u> Comprehensive Metabolic Panel (CMP) or Basic Metabolic Panel (BMP) per year, if medically necessary, and the provider should document the reasoning for the lab draw, as well as any abnormal values found on the CMP or BMP
- ♥ If a CMP or BMP is drawn, the provider will <u>NOT</u> be reimbursed for a glucose, also, as you can obtain the value from the CMP or BMP
- ▼ Fasting laboratory tests are preferred over non-fasting, in accordance with national clinical guidelines
- ♥ When fasting laboratory tests are not feasible, providers may use non-fasting laboratory tests to maximize screening opportunities

#### **FASTING LAB GUIDELINES:**

- ♥ Women should fast for 9-12 hours prior to a fasting lab draw
- ▼ If a woman has a history of high cholesterol and/or is on lipid-lowering therapy, a
  fasting lab value is REQUIRED
- ▼ In participants with pre-existing diabetes or for those who are non-fasting, A1C should be performed for glucose testing
- ♥ If the participant presents in a non-fasting state, only the values for total cholesterol and HDL will be useable and a follow-up fasting lipid profile is needed

#### FOLLOW-UP/REPEAT LAB GUIDELINES:

- ▼ WISEWOMAN will reimburse for a repeat fasting lab <u>WITHIN 30 DAYS</u> of the WISEWOMAN Screening if a woman's non-fasting labs are abnormal, she has a history of high cholesterol and/or she is on lipid-lowering therapy
- ▼ If a participant has an abnormal WISEWOMAN Screening, they may have repeat labs drawn 3-6 months following their screening office visit
- ♥ If a woman is participating in **Health Coaching**, an ideal time to repeat labs is during her face-to-face **Follow-Up Rescreen**
- ▼ Repeat labs will be documented using the Diagnostic Form (gray) and submitted as a WISEWOMAN Lab Only claim

\*NOTE: If a participant has a CMP or BMP drawn and there are abnormal findings <u>UNRELATED</u> to CVD risk and prevention, WISEWOMAN will <u>NOT</u> reimburse for follow-up labs—if there is a question regarding lab coverage, contact the WISEWOMAN staff\*

# RISK REDUCTION COUNSELING



## RISK REDUCTION COUNSELING

**Risk Reduction Counseling (RRC)** is a major component of the WISEWOMAN Program. A participant-centered risk reduction plan should be developed collaboratively by the participant and provider by utilizing Team-Based Care and Bi-Directional Referrals. WISEWOMAN providers should offer options, not directives, and participant goals should be acceptable to the participant, explicit and achievable.

RRC must be initiated <u>in person</u> at the initial SMHW/WISEWOMAN integrated office visit. If lab results are not available at the time of the visit, providers can provide RRC based on other available participant health information and then complete RRC with the participant when lab results are obtained. After RRC requirements are complete, the provider will be reimbursed for services and participants can then be referred to additional WISEWOMAN services.

## RISK REDUCTION COUNSELING TOOLS

There are a number of approaches and curricula designed to provide the necessary skills for effective client-centered counseling. It is highly recommended that all provider staff conducting RRC be trained in at least introductory level Motivational Interviewing.

## COMMON ELEMENTS OF MOTIVATIONAL INTERVIEWING

- ▼ Talking with, rather than to, the client
- ▼ Responding with sensitivity and considering health literacy or cultural issues that may emerge
- ▼ Maintaining a non-judgmental attitude, using active listening, asking open ended questions
- ♥ Supporting positive risk reduction changes already made by the client
- Assisting the client in identifying barriers to risk reduction (e.g., knowledge gaps, skills needed, socio-economic and other life circumstances that are barriers to being healthy)

WISEWOMAN SCREENING STANDARDS					
BLOOD PRESSURE					
BLOOD PRESSURE CATEGORY/STAGE	SYSTOLIC BLOOD PRESSURE (SBP)		DIASTOLIC BLOOD PRESSURE (DBP)		
NORMAL	<120 mmHg		<80mmHg		
ELEVATED: PRE-HYPERTENSTIVE	120-129mmHg		<80mmHg		
HIGH: STAGE 1 HYPERTENSION	130-139mmHg		80-89mmHg		
HIGH: STAGE 2 HYPERTENSION	≥140mmHg		≥90mmHg		
ALERT: HYPERTENSIVE CRISIS	<u>&gt;</u> 180mmHg		<u>&gt;</u> 120mmHg		
GLUCOSE					
CATEGORY/STAGE	FASTING PLASMA GLUCOSE (FPG)		HEMOGLOBIN A1C (HBA1C)		
NORMAL	<100mg/dl		<5.7%		
ELEVATED: PREDIABETES	≥100mg/dl - <126mg/dl		5.7-6.4%		
HIGH: DIABETES	≥126mg/dl		<u>&gt;</u> 6.5%		
ALERT	≤50mg/dl or ≥250mg/dl		NONE		
CHOLESTEROL					
CATEGORY/STAGE	TOTAL	HDL	LDL	TRIGLYCERIDES	
NORMAL	<200	>60	<100	<150	
BORDERLINE	200-239	40-59	130-159	150-199	
TOO HIGH OR LOW	<u>&gt;</u> 240	<40	High: 160-189 Very High: >190	High: 200-499 Very High: >500	
CONSULT A PHYSICIAN IMMEDIATELY FOR ANY WISEWOMAN ALERT VALUE					

# WISEWOMAN RISK REDUCTION COUNSELING (INITIAL SCREENING) REQUIREMENTS:

- ▼ Evaluate and review the patient-reported information on the WISEWOMAN Assessment Form (tan) regarding a woman's risk for CVD including:
  - Previous CVD and risk levels
  - Use of medications for HTN, cholesterol and/or diabetes
  - Nutritional habits
  - Physical activity
  - Alcohol use
  - Overall wellness/mental health
  - Smoking status/tobacco use
  - Readiness to change health habits
- ◆ Obtain clinical screening measures using the WISEWOMAN Screening Form (light pink) including:
  - Height, weight and BMI
  - Waist and hip circumference for waist-to-hip ratio (optional)
  - o TWO complete blood pressure (BP) readings with an average reading
  - Laboratory tests (complete lipid panel and A1C or fasting glucose) completed
     30 days before or 30 days after the screening office visit

# \*NOTE: FASTING LABS ARE PREFERRED OVER NON-FASTING VALUES (see Laboratory Values for detailed guidelines)\*

- ▼ Review the results of the screening with the WISEWOMAN participant and provide participant-centered Risk Reduction Counseling on cardiovascular risk
- ▼ Refer WISEWOMAN participants for follow-up office visits, if applicable, for abnormal screening results and/or ALERT values including; elevated blood pressure, cholesterol, blood glucose, smoking cessation medication and mental health referrals
- ▼ Refer <u>ALL</u> WISEWOMAN participants who are willing and ready for change to Lifestyle Education Programs (LSPs) including: Health Coaching, Missouri Quitline, Eating Smart-Being Active (ESBA), Take Off Pounds Sensibly (TOPS), Diabetes Prevention Program (DPP), Weight Watchers (WW) and Self-Monitoring Blood Pressure (SMBP)
- ♥ Submit a WISEWOMAN Risk Reduction Counseling or WISEWOMAN Initial claim in MOHSAIC for the participant's initial WISEWOMAN Screening visit for reimbursement of services with all required components

# ANNUAL VISIT | RESCREEN



## WISEWOMAN ANNUAL VISIT/RESCREEN

WISEWOMAN Annual Visits (Rescreen) have the same required components as Risk Reduction Counseling/Initial Screening, which are to be completed \*12-18 months after the previous screening. WISEWOMAN participants should return annually for completion of assessment and screening.

\*NOTE: Although a rescreening visit should occur 12-18 months after the previous WISEWOMAN screening visit, an 11-month cutoff has been established to allow flexibility for women who return just before the one-year mark\*

## WISEWOMAN RESCREEN REQUIREMENTS

- ▼ Review the WISEWOMAN SMHW Patient History (green)
- ▼ Complete the WISEWOMAN Assessment Form (tan)
  - Previous CVD and risk levels
  - Use of medications for HTN, cholesterol and/or diabetes
  - Nutritional habits
  - Physical activity
  - Alcohol use
  - Overall wellness/mental health
  - Smoking status/tobacco use
  - o Readiness to change health habits
- ▼ Complete the WISEWOMAN Screening Form (light pink)
  - Height, weight and BMI
  - Waist and hip circumference for waist-to-hip ratio (optional)
  - TWO complete blood pressure (BP) readings with an average reading
  - Laboratory tests (complete lipid panel and A1C or fasting glucose) completed
     30 days before or 30 days after the screening office visit
- ▼ Review the results of the screening with the WISEWOMAN participant and provide participant-centered Risk Reduction Counseling on cardiovascular risk
- ♥ Refer WISEWOMAN participants for follow-up office visits and to appropriate LSPs
- ▼ Submit a WISEWOMAN Annual claim in MOHSAIC

# MEDICAL FOLLOW-UP SERVICES



# DIAGNOSTIC AND BLOOD PRESSURE MEDICAL FOLLOW-UP SERVICES

## WISEWOMAN ALERT VALUES

WISEWOMAN ALERT Values are clinical measures or laboratory results that require medical follow-up immediately or <u>WITHIN 7 DAYS</u> of the WISEWOMAN office visit. Follow-up can be completed the same day, if possible, with a **WISEWOMAN Diagnostic Visit**. The provider should document the date of the medical work-up on the screening form and note follow-up details. If a woman does not receive a work-up or intends to follow-up with another provider, the WISEWOMAN Education Coordinator should be notified and the follow-up information should be coded appropriately in MOHSAIC. Providers must also enter a claim for any visit including an ALERT Value **WITHIN 7 DAYS** of the date of service (DOS).

## **WISEWOMAN ALERT VALUES**

- ♥ BLOOD PRESSURE (BP): SBP >180mmHg and/or DBP >120mmHg
- **▼ BLOOD GLUCOSE (fasting or non-fasting):** <50mg/dL or >250mg/dL

\*NOTE: There are NO ALERT values for cholesterol or A1C\*

## ALERT VALUE REPORTING GUIDELINES

- Record the participant's BP and lab values on the WISEWOMAN Screening or Diagnostic Form, as appropriate (entering any ALERT value in MOHSAIC will automatically trigger the ALERT box to be completed)
- ▼ Record the date of the medical evaluation with a qualified practitioner on the WISEWOMAN Screening or Diagnostic Form
- ♥ Code the status of the ALERT value work-up with numerical coding system on the paper form and in MOHSAIC
- **▼** THE NUMERICAL CODING SYSTEM FOR THE STATUS OF A WORK-UP IS AS FOLLOWS:
  - 1. <u>WORK-UP COMPLETE</u>: Participant has been seen and diagnosed by a medical provider either the day of the screening visit or within seven (7) days of the screening visit
  - **2.** <u>FOLLOW-UP/WORK-UP BY ALTERNATE PROVIDER</u>: Participant intends to see alternate provider within 7 days
  - **3. PARTICIPANT REFUSED WORK-UP:** Participant has an ALERT value, but refused work-up
  - 4. <u>WORK-UP NOT COMPLETED</u>, <u>PARTICIPANT LOST TO FOLLOW-UP</u>: Participant had an ALERT value, but was lost to follow-up and work-up was not completed
- ▼ A participant who did not attend her scheduled work-up within **THREE (3)** months after a screening visit and could not be reached to reschedule another appointment is considered "lost to follow-up"

## LOST TO FOLLOW-UP GUIDELINES

CDC requires specific documentation on ALERT value participants, which is submitted on the WISEWOMAN Screening or Diagnostic Form for the participant. There is a section on the Screening Form and the Diagnostic Form titled "ALERT Value Notes," where information regarding the participant's treatment plan and follow-up will be documented.

If a participant is referred to an outside clinician for ALERT value follow-up, the referring WISEWOMAN clinic is responsible for following up with the outside clinic to see if participant attended her appointment and obtain records to report back to the WISEWOMAN Program. Providers should notify the WISEWOMAN Education Coordinator if any participant is "lost to follow-up" and document the information on the appropriate form, including contact attempts.

#### WISEWOMAN PARTICIPANT IS CONSIDERED "LOST TO FOLLOW-UP" WHEN:

- ▼ Participant is referred to a medical provider <u>in-house</u> for the ALERT value follow-up and the clinic has <u>THREE</u> documented phone calls or attempts to reach participant to have ALERT value addressed with the medical provider with no response
- ▼ Participant is referred to an outside clinician and the referring WISEWOMAN clinic attempts to make the appointment <u>WITHIN SEVEN (7) DAYS</u> and are unable to

## **BLOOD PRESSURE MANAGEMENT**

Improving control of hypertension is a major focus of the WISEWOMAN Program. Providers are expected to conduct additional preventive services for participants who have disease level hypertension, which is defined as a woman with an average BP of >130/80.

It is <u>required</u> that a WISEWOMAN participant receive follow-up services if they present to the provider with an abnormal or disease level blood pressure. This follow-up can be completed with a **Blood Pressure Medical Follow-up**, **Diagnostic Office Visit** or a **Health Coaching** session to discuss blood pressure management.

## BLOOD PRESSURE MEDICAL FOLLOW-UP

Blood Pressure Medical Follow-Ups (yellow) are recommended for participants with abnormal disease level hypertension (Stage 2 >140/>90 and ALERT Level >180/>120) identified during a WISEWOMAN screening visit. The WISEWOMAN Program will reimburse up to THREE 25-minute, face-to-face, in-office Blood Pressure Medical Follow-Ups within 12 months of the participants Initial RRC or Annual screening visit. TWO complete blood pressure measurements are required and BP Medical Follow-Ups can be completed by any trained medical staff who has the ability to contact a practitioner, if necessary. BP Medical Follow-Ups should be submitted as a WISEWOMAN First/Second/Third Blood Pressure Medical Follow-Up claim in MOHSAIC.

## DIAGNOSTIC OFFICE VISIT

A **Diagnostic Office Visit (gray)** is utilized when a participant has an abnormal WISEWOMAN screening. WISEWOMAN will reimburse providers for <u>ONE</u> 30 minute, face-to-face **Diagnostic Office Visit** per grant year.

## QUALIFYING REASONS FOR A DIAGNOSTIC OFFICE VISIT

- ▼ Hypertension (≥130/80)
- ♥ Elevated cholesterol
- ♥ Elevated blood glucose
- ♥ Smoking cessation medication
- ▼ Mental health follow-up

## DIAGNOSTIC OFFICE VISIT GUIDELINES

- Must be a face-to-face visit with a qualified clinician (e.g. physician, physician assistant or nurse practitioner)
- ♥ If the screening clinic does not have a qualified clinician on-site, the participant should be referred to an outside provider and it is the responsibility of the referring WISEWOMAN provider to obtain follow-up information for the **Diagnostic Office Visit** to reimburse the provider
- ▼ Must be completed to confirm a diagnosis of hypertension (≥130/80), high cholesterol or diabetes, assess and prescribe medication for smoking cessation or follow-up on mental health concerns
- ◆ A participant can still receive a Diagnostic Office Visit if they have a history of any of the qualifying conditions
- ▼ Documentation of the reason(s) for the Diagnostic Office Visit must be completed on the WISEWOMAN Diagnostic Form (gray)
- ♥ Diagnostic Office Visits should be scheduled <u>WITHIN 7 DAYS</u> for any ALERT value
- Diagnostic Office Visits can be completed on the SAME day as the screening visit, if possible, and <u>do not</u> require additional BP or lab values (the provider can input the values from the screening visit)
- ▼ If a Diagnostic Office Visit is completed at a later date, <u>TWO</u> new complete BP measurements are required
- ▼ Document any ALERT values on the WISEWOMAN Diagnostic Form (gray)
- ♥ Screening providers must be able to link participants to medical services for medical evaluation and assist participants with access to low-cost or free medication
- ♥ Submit a WISEWOMAN Diagnostic claim in MOHSAIC for the participant's Diagnostic Office Visit for reimbursement of services with all required components

\*NOTE: WISEWOMAN is unable to reimburse for the cost of any medications\*

# **HEALTH COACHING**



## HEALTH COACHING

Health Coaching (HC) is a provider-based lifestyle education program (LSP) that applies a collaborative, participant-focused approach to enable participants to take responsibility for their health and well-being. The goal of HC is to help participants increase readiness and gain confidence to make lasting changes for improved health. Health Coaching can be conducted by ANY trained medical professional (e.g. nurse, dietitian, pharmacist, counselor, community health worker, etc.) involved in implementing Team-Based Care as a WISEWOMAN provider. Utilizing a range of medical professionals is encouraged by the WISEWOMAN program to best serve the participant's needs and meet their defined goals.

Women will work collaboratively with their health coach to determine a priority area(s) of focus for the brief coaching interventions. Motivational interviewing techniques will be effectively utilized to elicit and strengthen motivation for changing behaviors related to the priority area. Drawing on core components of this counseling approach, health coaches will employ open ended questions, affirmative statements, reflective listening skills and summarizations to effectively capture and resonate change talk and self-motivational statements communicated by the participant.

## PRINCIPAL TENETS OF HEALTH COACHING

- **▼ PARTICIPANT-CENTERED**—interaction is collaborative and non-directive
- ▶ PARTICIPANT-TAILORED—participants choose the goals that they want to address, quantity and duration of sessions can vary based on participant's needs and desires, coaching can be done in person or by phone to eliminate barriers to participation
- ▼ WHOLE-PERSON APPROACH—all health risks and conditions of an individual are taken into consideration and women are linked to additional community-based resources, as necessary

## HEALTH COACHING PRIORITY AREAS

WISEWOMAN HEALTH COACHING PRIORITY AREAS INCLUDE, BUT ARE NOT LIMITED, TO THE FOLLOWING TOPICS:

- Healthy eating
- ♥ Physical activity
- ♥ Blood pressure management
- Smoking cessation
- ▼ Medication education
- ▼ Mental health

## REFERRAL TO HEALTH COACHING

**Health Coaching** should be offered and encouraged for <u>ALL</u> WISEWOMAN participants. However, it is most appropriate for WISEWOMAN participants who:

- ♥ Indicate a readiness for change
- ▼ Agree that HC is an appropriate HBSS for them
- ♥ Prefer to individualize their HBSS
- ♥ Desire a condensed program delivery timeline

## HEALTH COACHING GUIDELINES

Risk Reduction Counseling precedes Health Coaching and lays the groundwork for a woman's priority areas. For participants that show readiness for engagement and motivation to change, an initial Health Coaching session may be conducted <u>in conjunction</u> with a WISEWOMAN Screening/Risk Reduction Counseling. Because Health Coaching differs from RRC, Health Coaching content must be distinct and separate from RRC. Health Coaching should be submitted as a WISEWOMAN Education claim in MOHSAIC <u>or included</u> in the WISEWOMAN Screening (RRC, Initial or Annual) claim submission.

## INITIATION OF HEALTH COACHING

WISEWOMAN participants should be encouraged to schedule an initial **Health Coaching** session within <u>TWO</u> weeks of referral, if unable to complete the first **Health Coaching** in conjunction with **RRC**, but ultimately may propose a schedule informed by personal goals, learning style and schedule availability. **Health Coaching** sessions should be staggered in intervals to ensure that participants have sufficient time to institute behavior change, maximize opportunity for application and support self-efficacy.

## DELIVERY OF HEALTH COACHING

To minimize known barriers to participant access and maximize participant choice, **Health Coaching** must be offered both <u>face-to-face and via phone</u>. **Health Coaching** sessions can range from <u>15-45</u> minutes, completed individually or in a group setting.

## REQUIREMENTS FOR HEALTH COACHING DELIVERY METHODS INCLUDE:

- ▶ Individual, face-to-face Health Coaching—provided, at a minimum, in a private exam, counseling or conference room located at a WISEWOMAN clinic
- ▼ Individual, telephonic Health Coaching—health coach must be, at a minimum, conducting counseling from a private or semi-private room or office in a clinic
- ♥ Group, face-to-face Health Coaching—provided, at a minimum, in a private conference room at a clinic with multiple WISEWOMAN participants

## TRACKING HEALTH COACHING SESSIONS

**Health Coaching** sessions conducted by WISEWOMAN providers will be documented using the **Health Coaching Reporting Form (peach).** Each form is used through the completion of **Health Coaching**. The form will be incorporated into the WISEWOMAN MOHSAIC database to further support documentation and program evaluation processes. **Health Coaching** sessions should be completed **2-4 weeks apart**, if possible. The WISEWOMAN health coach will document the date, session length, delivery method, topic(s) and comments on the form for **Health Coaching** sessions 1-3. On the 4<sup>th</sup> **Health Coaching**, it is required to complete a face-to-face **WISEWOMAN Follow-Up Rescreen (hot pink)**.

## FOLLOW-UP RESCREEN REQUIREMENTS

WISEWOMAN health coaches must follow-up with participants within FOUR WEEKS of completion of their third Health Coaching session to complete the WISEWOMAN Follow-Up Rescreen (hot pink). This should be submitted as a WISEWOMAN Follow-Up Rescreen claim in MOHSAIC. A Follow-Up Rescreen should be conducted face-to-face and must include the following components:

- Completion of health history assessment questions (also found on the WISEWOMAN Assessment Form) regarding a woman's risk for CVD including:
  - Previous CVD and risk levels
  - Use of medications for HTN, cholesterol and/or diabetes
  - Nutritional habits
  - Physical activity
  - Alcohol use
  - Overall wellness/mental health
  - Smoking status/tobacco use
- ♥ Height, weight and BMI
- ▼ TWO complete blood pressure (BP) readings with an average reading
- ▼ \*Laboratory tests (if ordered and deemed necessary by a qualified practitioner)

## COMPLETION AND CONTINUATION OF HEALTH COACHING

Completion of **Health Coaching** consists of <u>THREE</u> **Health Coaching** sessions, in addition to, a face-to-face **Follow-up Rescreen** (**hot pink**) during the 4<sup>th</sup> session. **Health Coaching** should ideally be completed in less than <u>six months</u>. Once a participant has completed one cycle of **Health Coaching**, further HBSS should be offered to the woman. After a **Follow-Up Rescreen**, a WISEWOMAN participant can continue **Health Coaching** sessions for up to <u>16</u> <u>sessions/year</u>. A new **Health Coaching Reporting Form** (**peach**) will be used to track each cycle of **Health Coaching** sessions.

# HEALTHY BEHAVIOR SUPPORT SERVICES



## HEALTHY BEHAVIOR SUPPORT SERVICES

In conjunction with **Health Coaching**, the WISEWOMAN Program offers **Healthy Behavior Support Services (HBSS)**, including referrals to LSPs and community-based resources, as part of a strategy to improve the health status of individuals participating in the WISEWOMAN Program. These services are funded through the provider's LOA.

## MISSOURI TOBACCO QUITLINE

The CDC requires that all enrolled WISEWOMAN participants are assessed for tobacco use and that tobacco cessation services are promoted by WISEWOMAN providers. WISEWOMAN participants are assessed for tobacco use with the WISEWOMAN Assessment Form (tan) and referred for cessation services by following these steps:

- ▶ Participant will indicate her current smoking status, smoking cessation completion, if applicable, and readiness for behavior change on the WISEWOMAN Assessment Form (tan)
- Participants who report smoking/tobacco use and express interest in quitting, including identifying tobacco cessation as a priority during RRC and/or Health Coaching, should be given a referral to the Missouri Tobacco Quitline or another evidence-based tobacco cessation program
- ♥ WISEWOMAN suggests using the Ask, Advise and Refer method:
  - <u>ASK</u> every participant at each encounter about tobacco use and document their status
  - <u>ADVISE</u> every tobacco user to quit with a clear, strong, personalized health message about the benefits of quitting
  - <u>REFER</u> participants who are ready to quit tobacco within 30 days to the Missouri Tobacco Quitline
- ▼ Refer a participant to the Missouri Tobacco Quitline, which is free to anyone in Missouri, by calling 1-800-QUIT-NOW/1-800-784-8669 or registering online at http://www.quitnow.net/missouri
- ♥ Select the Tobacco Quitline LSP referral box and document the date of referral
- ▼ Smoking/tobacco cessation should be checked as a "topic" on the Health Coaching Reporting Form (peach) and discussion should be documented in the comments section
- ▼ A **Diagnostic Office Visit** can be billed and reimbursed through the WISEWOMAN Program for participants who wish to discuss tobacco cessation medication with a physician or practitioner

\*NOTE: WISEWOMAN funds CANNOT be used for nicotine replacement therapies, but the Missouri Tobacco Quitline and other tobacco cessation resources often offer these therapies at little to no cost for participants\*

## DIABETES PREVENTION PROGRAM

The focus of a Diabetes Prevention Program (DPP) is to prevent type 2 diabetes among people at-risk for diabetes. This successful, standardized lifestyle intervention was developed to increase physical activity to a minimum of 150 minutes per week and reduce weight by a minimum of 7 percent, for population meeting eligibility criteria. Individual lifestyle coaches work with participants to help them achieve individualized, clearly defined weight loss and physical activity goals. The program focuses on self-management to achieve long-term improvements in diet and physical activity.

## REFERRAL GUIDELINES FOR DPP

#### REFER WISEWOMAN PARTICIPANTS TO DPP WHO:

- ♥ Indicate a readiness to change
- ▼ Agree DPP is an appropriate HBSS
- ▼ Have access to a local DPP
- ▼ Meet the DPP eligibility requirements as outlined in the CDC Diabetes Prevention Recognition Program Standards and Operating Procedures:
  - BMI of  $\ge 25 \text{ kg/m}^2$  or  $\ge 22 \text{ kg/m}^2$ , if Asian
  - Elevated blood sugar/glucose is **NOT** a requirement for participation
  - Participant cannot have already been diagnosed with diabetes—if the participant had gestational diabetes, she may be eligible to participate
- Select the DPP LSP referral box and enter the referral date on the WISEWOMAN Screening Form (light pink)
- ▼ Fax a paper referral form to the WISEWOMAN Staff at 573-522-3023
- ♥ WISEWOMAN staff will send the referral to the appropriate DPP Coordinator

## NATIONALLY-RECOGNIZED DPP PROVIDERS

- ▼ Missouri's recognized DPPs are listed here: <a href="https://dprp.cdc.gov/Registry">https://dprp.cdc.gov/Registry</a>
- ▼ To become a nationally-recognized program, providers should complete the application at the following link:
  - http://www.cdc.gov/diabetes/prevention/recognition/application.htm

#### CRITERIA AND TRAINING TO PROVIDE DPP ON-SITE INCLUDE:

- Personnel must meet specific criteria for the responsibilities, skills, knowledge, and qualities to become a DPP Lifestyle Coach
- ▶ Lifestyle coaches may have other credentials (e.g. RD, RN and MA), but they are not required
- ▼ Diabetes Prevention Coordinator is designated to implement the program, supervise daily operations, provide support and guidance to coaches and ensure the program activities achieve quality performance outcomes
- ♥ Coach and coordinator may be the same individual

#### COURSE CONTENT OF DPP

DPP consists of two phases: a 16-session core curriculum and a 6-session maintenance/post-core phase. The 16-session core curriculum courses are typically delivered once per week and must be completed within 26 weeks. The remaining six post-core classes are each usually delivered once per month.

#### **60-MINUTE, IN-PERSON SESSIONS INCLUDE:**

- ♥ Private weigh-in and review of self-monitoring records
- ♥ Discussions on various topics
- ▼ Identification of barriers
- Action planning

Completion of the DPP is defined as 9 of 16 core sessions and 3 of 6 maintenance/post-core. If a WISEWOMAN provider has a participant interested in DPP participation, but a class is not scheduled to start soon, the provider may choose to refer participants interested in DPP to **Health Coaching** sessions in the interim. **Health Coaching** can be conducted as an interim HBSS to keep the participant engaged and motivated until a DPP or other lifestyle program group becomes available. This option should be used if the participant's screening visit is not conducted around the time that a new DPP class will begin the course.

## REIMBURSEMENT FOR DPP

For individuals referred to DPP by the WISEWOMAN Program, the program fee is covered by WISEWOMAN and the reimbursement cap for DPP is \$705.00 per year.

## WEIGHT WATCHERS

Weight Watchers (WW) is a diet plan first developed in the 1960s that encourages weight loss by making healthy food and lifestyle choices. The Weight Watchers plan is based upon the idea that dieting is only one part of a healthy lifestyle. The program stresses the importance of overall mental and physical health and well-being.

Weight Watchers does not forbid specific foods or tell people what to eat. There are also no pre-prepared meals or foods to purchase. Instead, people are encouraged to make healthier eating choices and to increase physical activity. Weight Watchers sponsors group meetings in locations throughout the world and online where members can offer each other encouragement, support and tips for making healthier lifestyle choices.

## REFERRAL GUIDELINES FOR WEIGHT WATCHERS

- Participant indicates a readiness for change
- **♥** BMI  $\geq$ 25kg/m<sup>2</sup> or  $\geq$ 22kg/m<sup>2</sup>, if Asian
- Participant must sign the Weight Watchers Consent Form at the time of her screening visit to participate in the program
- Select the Weight Watchers priority area box on the WISEWOMAN
   Screening Form (light pink)

## SESSION DOSAGE AND DELIVERY

- ▼ Weight Watchers participants will receive a 10 week prepayment coupon and an attendance sheet
- ▼ Local meeting registration fee will be waived
- ▼ Membership kit is provided at the first meeting with resources from Weight Watchers
- ▼ In order to receive the second set of ten-week prepayment coupons, the participant must attend and participate in 80% of the first ten meetings
- Once the participant has selected her preferred meeting, she will take the voucher to her next chapter meeting
- Weight Watchers chapter leader will take the voucher and have her complete a Weight Watchers membership application
- ▼ Voucher along with the membership application will be sent to the Weight Watchers corporate office
- ♥ Participant is responsible for presenting her attendance sheet at each weekly meeting and having the Weight Watchers leader sign off on her attendance
- ▼ If attending Weight Watchers online, the participant must share their app log-in information with the WISEWOMAN provider by creating an account with the provider in-person in the clinic
- ◆ Once the participant has attended 12 weekly sessions, she will then return to the WISEWOMAN provider clinic for a face-to-face visit, providing the attendance sheet to the health coach, which is faxed to the WISEWOMAN central office staff as a form of completion of the 12 weekly sessions
- ♥ Weekly attendance does not need to be recorded following the 12 week check-in, however it is encouraged as a motivator for the participant

## PARTICIPANT FOLLOW-UP AND PROGRAM ASSESSMENT

Participants must agree to actively participate in Health Coaching from the provider. This allows the provider to follow-up with the participant and see that the program is meeting the participant's needs and address any concerns the participant may have.

## REIMBURSEMENT FOR WEIGHT WATCHERS

Weight Watchers services will be reimbursed every three months. The reimbursement cap for Weight Watchers is currently \$800.00/year and it set based on grant budget.

## TAKE OFF POUNDS SENSIBLY

Take Off Pounds Sensibly (TOPS) is the short name for TOPS Club, Inc.—the original nonprofit, noncommercial network of weight loss support groups and wellness education organization. Established in 1948 to champion weight loss support and success, TOPS has helped millions of people live healthier lives. TOPS offers tools and programs for healthy living and weight management, with exceptional group fellowship and recognition.

Weekly meetings include private weigh-ins and professionally prepared, informational chapter programs that feature up-to-date information on nutrition, exercise and healthy lifestyles. Programs provide positive reinforcement and motivation to adhere to food and exercise programs. TOPS does not sell foods, endorse products or push a one-size-fits-all meal plan. On the TOPS meal plan, you choose foods you enjoy in moderation. The flexible guidelines help you control calories while eating real food at home or in a restaurant.

Chapter locations vary and include; hospitals, churches, senior center settings, libraries and other community locations. Participants can find the local chapters by going to the website <a href="www.tops.org">www.tops.org</a>, clicking on "Find a Meeting" tab and entering her home zip code and a travel radius.

## REFERRAL GUIDELINES FOR TOPS

- Participant indicates a readiness for change
- ♥ BMI  $\geq$ 25kg/m<sup>2</sup> or  $\geq$ 22kg/m<sup>2</sup>, if Asian
- ▼ Must be able to establish a healthy and responsible weight loss goal
- ▼ Select the TOPS LSP referral box and enter the referral date on the WISEWOMAN Screening Form (light pink)
- ▼ Participant must sign the TOPS Consent Form at the time of her screening visit to participate in the program
- ▼ Fax the signed consent form to the WISEWOMAN Staff at 573-522-3023
- ♥ Participant is provided with her signed voucher and the attendance/weigh-in sheet to take to her local chapter meetings

## **OBTAINING A TOPS VOUCHER**

Once a provider has recognized a participant qualifies for the TOPS program and the enrollment paperwork is complete, a TOPS voucher will be mailed to the clinic for pick up by the participant. Vouchers are valid for <u>one grant year</u> and the participant must continue to achieve goals and participate in health coaching to obtain additional vouchers. Please note that the membership voucher is <u>NOT</u> replaceable if lost and <u>CANNOT</u> be photocopied

#### SESSION DOSAGE AND DELIVERY

- ♥ Participants choose to join a local chapter or become an online member
- ♥ Weekly meetings provide a supportive, educational environment
- ♥ Participants will have the option of attending the local chapter that is best for their schedule and comfort level
- ♥ Participants are encouraged to attend several different chapter meetings to find the best suited chapter for them
- ▼ Meetings are held at various times of the day and days of the week
- ♥ Initial visits are free of charge
- Once the participant has selected her preferred chapter, she will take the voucher to complete a TOPS membership application
- ▼ The voucher, along with the membership application, will be sent to the TOPS corporate office
- Participant is responsible for presenting her attendance sheet at each weekly meeting and having the TOPS leader sign off on her attendance
- ♥ Once the participant has attended 12 weekly sessions, she will then return to the WISEWOMAN provider clinic for a face-to-face visit
- ▼ The WISEWOMAN provider/health coach will obtain the attendance sheet from the participant and fax it to the WISEWOMAN central office staff as a form of completion of the 12 weekly sessions
- ◆ At the 12 week face-to-face session with the participant, the WISEWOMAN provider will provide the participant with the book *Real Life: The Hands-on Pounds-Off Guide* and food cards for her attendance to the TOPS program
- ♥ Weekly attendance does not need to be recorded following the 12 week check-in, however it is encouraged as a motivator for the participant
- ▼ If at any time the participant stops attending TOPS Chapter meetings regularly, the TOPS Chapter leader or another member may call or email the participant for follow-up

## REIMBURSEMENT FOR TOPS

The WISEWOMAN Program will cover the yearly cost for the participant at \$32.00 per year. The participant will be responsible for any minimal chapter dues of \$5.00 monthly.

## EATING SMART-BEING ACTIVE

Eating Smart-Being Active (ESBA) is a research-based nutrition, food safety and food resource management education curriculum for low-income adults. All participant materials are available in English and Spanish. Curriculum activities include facilitated discussion and hands-on activities to allow participants to be actively engaged in the learning process and apply the newly learned information. Lessons include the latest research-based information from the Dietary Guidelines for Americans 2015-2020 and MyPlate. (http://www.choosemyplate.gov).

#### **TOPICS COVERED INCLUDE:**

- ♥ Physical activity
- ♥ Nutrition and healthy lifestyle choices
- ♥ Food preparation
- ♥ Saving money at the grocery store
- ▼ Eating a variety of healthy foods from all the food groups
- ♥ Food safety
- ♥ Reducing fat, sugar and salt
- ▼ Feeding children

ESBA is delivered by the University of Missouri Extension (UME). The UME is part of the national land-grant university and Cooperative Extension System that brings research-based knowledge and information to people in their homes, workplaces and communities to improve the lives of Missourians. The UME puts research into practice by providing high-value education programs and resources in the areas of agriculture and natural resources, home and consumer life, nutrition and health, families and youth, community and leadership, and business and workforce development.

## REFERRAL GUIDELINES FOR ESBA

- Participant indicates a readiness for change
- ▼ Select the ESBA LSP referral box and enter the referral date on the WISEWOMAN Screening Form (light pink)
- ▼ Fax the ESBA Referral Form to the WISEWOMAN Staff at 573-522-3023 https://health.mo.gov/living/healthcondiseases/chronic/wisewoman/providerforms.php
- ▼ WISEWOMAN staff will send the referral to the appropriate UME
- ♥ UME receives the paper referral form and contacts the participant to set up the class and address any barriers the participant may have in regards to attendance

## SESSION DOSAGE AND DELIVERY

- ♥ Consists of 9 lessons, each 90 to 120 minutes in length
- ◆ Lessons are designed to be taught in sequential order, building on previous lesson content
- ▼ Completion of the ESBA program is defined as attending six (6) sessions, but attending all nine (9) sessions is encouraged
- ▼ ESBA provides incentives to the participant once they have completed the minimum of six (6) sessions
- ▼ Taught in either a one-on-one or in small group class (2-12 people) setting for maximum interaction among participants
- ◆ A variety of learning styles are incorporated into the lessons through the use of handouts, discussions, facilitated dialogue, demonstrations and hands-on performance of skills learned during class
- ♥ Curriculum is written for participants who may have a low literacy level

## PARTICIPANT FOLLOW-UP AND PROGRAM ASSESSMENT

- ♥ UME provides follow-up with participants who do **NOT** attend scheduled classes
- ▼ UME provides WISEWOMAN staff with a monthly attendance list
- ♥ UME makes attempts to call the participant after completion to gain follow-up information regarding the participant's status and the success of the class
- ♥ UME also encourages the participant to follow-up for their annual WISEWOMAN screenings

## REIMBURSEMENT FOR ESBA

WISEWOMAN providers do not receive reimbursement for ESBA services as this time. Providers make the referrals to ESBA and ESBA has a contract with MDHSS to provide and administer services. ESBA will send MDHSS an invoice for services provided and MDHSS will then reimburse ESBA.

## OTHER PROGRAMS

Any additional HBSS options will require prior approval by the Missouri WISEWOMAN program.

## SELF-MONITORING BLOOD PRESSURE

Self-Monitoring Blood Pressure (SMBP) is the regular measurement of blood pressure by the patient outside the clinical setting, either at home or elsewhere. SMBP requires the use of a home blood pressure measurement device by the patient to measure blood pressure at different points in time. SMBP, plus clinical support, helps people with hypertension lower their blood pressure.

SMBP is a significantly more individualized program that focuses heavily on the participant's blood pressure, when compared to other lifestyle programs. The individualization of the program allows for it to be adapted to the needs and motivation level of each participant. Coaching will be customized to the participant priority and willingness/ability to make change.

This coaching program is optimal for those who are not able to attend other programs due to barriers, such as transportation, inability to afford gas to travel and time conflicts. Telephone health coaching will be provided if that best accommodates the participant's needs. The health coaches will help the participant use problem-solving skills to overcome barriers and will be a source of support and encouragement to the participant when working to reach goals. Health coaches will also be able to refer participants to community-based resources for assistance in overcoming barriers.

## REFERRAL GUIDELINES FOR SMBP

- Participant indicates a readiness for change
- ♥ Participants who have presented with disease level hypertension (>130/80)
- ◆ Participants who need to closely monitor their HTN diagnosis (each clinic will utilize appropriate trained clinical staff to address medical issues such as hypertension and determine, based on screening and diagnostic visits, if the participant is a good candidate to enroll in SMBP)
- ▼ If the provider determines the participant would benefit from a SMBP program, the clinic will fill out the SMBP Referral Form (white), SMBP Initial Enrollment Form (white) and Patient Participation Agreement (white) then fax the forms to the WISEWOMAN staff at 573-522-3023
- ♥ WISEWOMAN clinics may operate SMBP within their clinic or they may refer the participant to a community SMBP Program that works with WISEWOMAN
  - If the clinic operates a SMBP, the clinic will then schedule the participant for a follow-up 2-3 days later to recheck the blood pressure and the participant will receive a blood pressure cuff and self-monitoring packet with tracking information
  - If the clinic does not operate a SMBP in their community, the WISEWOMAN central office staff will work with the clinic to determine a SMBP partner within the community to offer SMBP services

#### SESSION DOSAGE AND DELIVERY

- Consists of at least three or more in-person SMBP Blood Pressure Medical Follow-Up visits AND three SMBP Health Coaching telephone calls until appropriate blood pressure goal is reached
- ▼ If blood pressure is not controlled, additional counseling will be available or other interventions will be considered
- ◆ During the in-person BP Follow-Up visits the participant will be trained in appropriate home blood pressure monitoring techniques, receive a home monitoring blood pressure cuff and receive tools to document the readings
- ▼ During the SMBP Health Coaching sessions, concerns over medications will be discussed with the participant and shared with the primary care provider, as needed
- ♥ Between visits the participant is asked to self-monitor and record their blood pressure TWICE daily, or as prescribed by physician
- ♥ Participant will be asked to bring these results and the device at the BP Medical Follow-Up visits and SMBP Health Coaching sessions in order to ensure proper utilization of the blood pressure device
- ◆ After the program has ended, participant will be allowed to keep the blood pressure monitor in order to continue self-monitoring

## PARTICIPANT FOLLOW-UP AND PROGRAM ASSESSMENT

- ▼ Within four weeks of completion of SMBP Health Coaching, the participant will receive a face-to-face Post Intervention Assessment to include TWO clinical BP readings and TWO SMBP readings and participants will be counseled on the use of community resources and potential challenges/barriers
- ▼ Six months after the program is complete, a Post Intervention Follow-Up telephone
  call will be made to the participant to address the participant's blood pressure,
  medication adherence, any further needs the participant may have and reinforcement
  of community resources
- ▼ WISEWOMAN Fourth Follow-Up Assessment will be completed either face-to-face or via the telephone with the participant after the completion of three SMBP Health Coaching sessions

## REIMBURSEMENT GUIDELINES FOR SMBP

Self-Monitoring Blood Pressure has a reimbursement cap dependent upon the budget. Please see the Reimbursement Guidelines section of the manual for specific reimbursement rates and CPT codes.

## COMMUNITY-BASED RESOURCES

Community-based resources supplement other HBSS, such as **Health Coaching** and LSP referrals, to reduce a woman's CVD risk. For an individual woman, referral to community-based resources may be the most appropriate HBSS. WISEWOMAN participants should be referred to community-based resources to support identified goals. These resources may include programs that support chronic disease management, physical activity, nutrition and tobacco cessation. Providers should develop partnerships to offer community-based resources at low or no cost to women. Reimbursement for community-based resources and barrier-reduction tools will be utilized through LOA funding for HBSS and invoice submission to the WISEWOMAN staff. See the Reimbursement Section for detailed guidelines.

COMMUNITY-BASED RESOURCES AND BARRIER-REDUCTION TOOLS THAT ARE REIMBURSABLE THROUGH THE WISEWOMAN PROGRAM SHOULD <u>ONLY</u> BE OFFERED AND UTILIZED ONCE A PARTICIPANT SHOWS COMMITMENT TO THE WISEWOMAN PROGRAM AND HAS ATTENDED AT LEAST THREE HEALTH COACHING SESSIONS WITHIN SIX MONTHS OF ENROLLMENT

PHYSICAL ACTIVITY AND NUTRITION RESOURCES	BARRIER-REDUCTION TOOLS	
▼ Supplemental Nutrition Assistance Program (SNAP)	<ul> <li>Vouchers for farmer's markets or grocery stores</li> </ul>	
▼ TOPS	♥ Gas cards	
<ul> <li>Local parks and recreation departments</li> </ul>	▼ Exercise mat or resistance bands	
▼ Walking/biking trails	▼ Tote bag/lunch bag	
▼ Mall walking programs	♥ Cookbook	
♥ Gardening programs	♥ Workout DVD	
▼ Food coupon programs	▼ Food scale or measuring set	
▼ Farmer's markets	<ul><li>Voucher for walking shoes</li></ul>	
▼ Nutrition classes	▼ Fitness tracker	

## FITNESS CENTER/GYM MEMBERSHIP AND FITNESS CLASSES

Fitness center/gym memberships or fitness classes for committed WISEWOMAN participants are eligible for reimbursement. Fitness center/gym memberships allow for participants to have the opportunity to work out in a safe environment that promotes successful lifestyle changes. Providers would have agreements with local fitness centers/gyms where participants could exercise. The provider would pay the initial fee for the participant and would be reimbursed by the WISEWOMAN Program. If a provider has a fitness center/gym that offers fitness classes on-site or at another facility, the provider may be reimbursed for the cost of the membership or class cost for the WISEWOMAN participants.

#### **GUIDELINES FOR MEMBERSHIPS INCLUDE:**

- ♥ Participants who qualify may have a membership for a three-month period
- ▶ Provider will need to follow-up with the fitness center/gym to assure the participant has attendance of 80% or greater for a three-month period to continue to qualify for an additional three-month period
- Participants must also be participating in Health Coaching sessions

## REIMBURSEMENT

WISEWOMAN billing and reimbursement guidelines for providers outlined in this section are effective **September 30**, **2021-September 29**, **2022** and replace all other existing billing guidelines. WISEWOMAN reimbursement rates are set based on Medicare CPT Code rates and are subject to change, typically with the fiscal year. Please see the MOHSAIC section for guidelines on claim submission.

## CLINICAL SERVICES REIMBURSEMENT

The WISEWOMAN Program will provide reimbursement for services including; completed cardiovascular screening, laboratory tests, Risk Reduction Counseling, diagnostic and other medical follow-up. WISEWOMAN clinical services will be directly reimbursed through the provider's annual contract, with awarded funds loaded in MOHSAIC. In order to be considered for payment, WISEWOMAN services must be entered into the MOHSAIC data system within <u>SIXTY (60) DAYS</u> of the service being performed. If a participant has an ALERT value, claim submission must occur within <u>SEVEN (7) DAYS</u>. Providers will only be paid for cases that meet eligibility, performance and data requirements.

## WISEWOMAN REIMBURSEMENT GUIDELINES

IN ACCORDANCE WITH PUBLIC LAW 101-354 AND ITS AMENDMENTS, REIMBURSEMENT GUIDELINES FOR THE WISEWOMAN PROGRAM INCLUDE:

- ▼ MDHSS/WISEWOMAN must be the payer of last resort
- ▼ MDHSS reimbursements are considered payment in full
- Service providers and their subcontractors shall not charge the participant for any screening/diagnostic services reimbursable by MDHSS
- ▼ MDHSS participants shall not be charged with any administrative fees
- When services other than WISEWOMAN cardiovascular risk assessment are performed, documentation shall be provided verifying the participant was notified in advance of these services and their costs
- Grantees cannot use WISEWOMAN funds to pay for any services that are covered by a State compensation program, an insurance policy, a federal or state health benefits program or an entity that provides health services on a prepaid basis

## REIMBURSABLE WISEWOMAN CLINICAL SERVICES

- Cardiovascular screening, laboratory tests and Risk Reduction Counseling services, as outlined in those respective sections of this manual
- ♥ Follow-up visit(s) with a provider for ALERT values, untreated disease-level values and uncontrolled hypertension
- ♥ Participation in lifestyle programs or Health Coaching
- ◆ Administrative procedures to ensure access to affordable medication for women who require it
- Costs associated with WISEWOMAN referrals for HBSS

## REIMBURSEMENT



## **EXCLUSIONS AND EXCEPTIONS FOR REIMBURSEMENTS**

## USE OF WISEWOMAN FUNDS ARE NOT ALLOWED FOR THE FOLLOWING SERVICES:

- ♥ Services provided to ineligible women
- ♥ Standards outlined in the Provider Manual, as stated in Clinical Screening Services Section, are not met
- ▼ Required data reporting forms are <u>NOT</u> submitted into MOHSAIC within 60 days of service (or 7 days for an ALERT value), with the exception of filing with participant's insurance, which must be submitted within 30 days from receipt of the Explanation of Benefits (EOB)
- ♥ Participant's original enrollment and office visit (paid for by SMHW)
- ♥ Laboratory tests other than those on the allowable CPT Code List
- ▼ Medication or other medical treatment or procedures for clinical conditions

**Resubmission for denied service will only be considered one time**. Submit questions pertaining to participant's data reporting form for service denied/adjusted to the MDHSS by telephone toll-free at **866-726-9926** or fax **573-522-3023**. Denial will be explained or reconsidered. **No further resubmission will be accepted after the second denial**.

#### TIMING OF REIMBURSEMENTS

- Reimbursements are made at MDHSS through a warrant
- ♥ On average, warrants are run every 3 weeks, typically on Thursdays
- Reimbursement from the warrant run will be based on the completed and approved WISEWOMAN services that have met data and quality standards in MOHSAIC, as of the date of the warrant
- Reimbursement payments are produced by and electronically transferred from the MDHSS comptroller's office
- ▶ Payment vouchers are mailed to the providers from the WISEWOMAN central office, outlining the claims and services that have been paid and the amount reimbursed with WISEWOMAN funding
- ▼ Each payment received will include a payment voucher

## TRACKING BUDGETS

- ◆ Each provider receives a funding amount to be used to provide services through the WISEWOMAN Program each fiscal year
- ♥ WISEWOMAN providers are responsible for tracking their funding amounts
- Once a provider's total budget amount has been reached, the WISEWOMAN program may not pay for any additional expenses incurred by the provider
- ▼ When 80 percent of the provider contract total for WISEWOMAN funds are expended, the provider will be notified and they should contact the WISEWOMAN central office to request an amendment to increase funding
- ♥ Providers that are under-spent in their budgets may have funds taken back and reallocated to other providers at any time during the contract period
- ♥ WISEWOMAN staff will send each provider contract expenditures semi-annually

## **OVERPAYMENTS**

When an overpayment has occurred, please notify the WISEWOMAN staff and your RPC. A paper check for <u>each participant</u> will need to be sent in for the overpayment amount.

#### INCLUDE THE FOLLOWING INFORMATION ON THE CHECK:

- ♥ Provider agency
- ♥ Participant's full name
- ♥ Date of birth
- ♥ Date of service
- ♥ Program to return funds to

#### PLEASE MAKE THE CHECK PAYABLE TO DEPARTMENT-DA-FEE RECEIPTS AND MAIL TO:

MISSOURI DEPARTMENT OF HEALTH AND SENIOR SERVICES DIVISION OF ADMINISTRATION, FEE RECEIPTS P.O. BOX 570 920 WILDWOOD DRIVE JEFFERSON CITY, MO 65102-0570

## REPORTING ONLY SUBMISSION

If a WISEWOMAN participant receives cardiovascular screening services that do <u>NOT</u> meet the requirements for a valid WISEWOMAN screening, a MOHSAIC claim submission can be entered as "Reporting Only." A Reporting Only claim will have no reimbursement cost for the provider, but will be used to track data on WISEWOMAN participants. Examples of appropriate Reporting Only claims include:

- ▼ Incomplete screening (e.g. missing labs, only one BP measure, no height/weight)
- ▼ Additional labs not covered by the WISEWOMAN Program
- ♥ Diagnostic information from an outside provider

## HBSS REIMBURSEMENT GUIDELINES

If providers choose to sign a LOA for additional funding for HBSS, they will be reimbursed using invoice submission to the WISEWOMAN Program. Invoices can be faxed to WISEWOMAN staff at **573-522-3023**. Every LSP and HBSS has a reimbursement cap per participant for the grant year. Similar to clinical service funding, providers are responsible for tracking their LOA funding. If a provider is in need of additional funding, please contact the WISEWOMAN Program Manager to request an amendment for additional funding.

## LSP/HBSS REIMBURSEMENT CAPS

- ♥ Fitness Club/Gym Memberships: \$360.00/year, including the joining fee
- ♥ Fitness Class: \$30.00 for a 4-6 week class or a total cost of \$200.00/year
- ▼ TOPS: \$32.00 yearly fee and no more than \$5.00 weekly fee, if necessary
- **▼ Weight Watchers:** \$800.00/year for membership every 3 months
- **♥ DPP:** \$500.00/year

WISEWOMAN SERVICES FISCAL YEAR 2022				
CLINICAL OF	FICE VISITS			
SERVICES	CPT CODE	RATE		
Risk Reduction Counseling/Initial Screening	99386	\$73.90		
Annual Screening	99396	\$73.90		
Diagnostic Office Visit	99203	\$103.95		
Blood Pressure Medical Follow-Up	99214	\$120.89		
LAB T	ESTS			
SERVICES	CPT CODE	RATE		
Venipuncture	36415	\$3.00		
Lipid Panel	80061QW	\$13.39		
Total Cholesterol	82465QW	\$4.35		
HDL Cholesterol	83718QW	\$8.19		
Glucose Quantitative	82947	\$3.93		
Glucose, Blood Reagent	82948	\$5.04		
Glucose, Hemoglobin A1C	83036QW	\$9.71		
Basic Metabolic Profile (BMP)	80048	\$8.46		
Comprehensive Metabolic Profile (CMP)	80053	\$10.56		
HEALTH C	OACHING			
SERVICES	CPT CODE	RATE		
Indivi	dual			
15 Minute Session	99401	\$39.21		
30 Minute Session	99402	\$53.71		
45 Minute Session	99403	\$68.22		
Follow-Up Rescreen	99403	\$68.22		
Gro	pup	•		
30 Minute Session	99411	\$18.80		
60 Minute Session	99412	\$34.23		
SMBP PR	OGRAM			
SERVICES	CPT CODE	RATE		
SMBP Health Coaching-15 Minute	99401	\$39.21		
SMBP Health Coaching-30 Minutes	99402	\$53.71		
SMBP BP Medical Follow-Up	99214	\$119.26		
SMBP Post-Intervention/Follow-Up	99403	\$68.22		

# MOHSAIC



## DATA ENTRY/MOHSAIC

WISEWOMAN providers must collect and store data on WISEWOMAN services. The WISEWOMAN Program provides paper forms for WISEWOMAN services. Information gathered on these paper forms represents all WISEWOMAN data that must be manually entered in the Missouri Health Strategic Architectures & Information Cooperative (MOHSAIC) web application. MOHSAIC is an online data system used to collect and manage participant service records for the SMHW and WISEWOMAN programs. It is not an electronic health record (EHR) and should not be used to gather any information beyond required data elements used for cardiovascular screening surveillance. WISEWOMAN forms are located on the DHSS website at the following location:

http://health.mo.gov/living/healthcondiseases/chronic/wisewoman/providerforms.php.

MOHSAIC also tracks funding allocations and expenditures and is linked to the Statewide Advantage for Missouri (SAM II) accounting system for reimbursing providers. Prior to reimbursement, WISEWOMAN staff review all submitted forms to ensure provided services meet program standards. Based on data entered, agency grant activity statements are generated within the MOHSAIC application—making MOHSAIC data entry the only way WISEWOMAN service delivery providers can access grant funds. MOHSAIC submission will automatically generate proper CPT codes for claim reimbursement for WISEWOMAN services.

#### USES OF DATA IN THE WISEWOMAN PROGRAM

- ♥ Ensure participant eligibility
- Monitor grant spending and screening goals
- ◆ Monitor data across all service delivery providers to ensure volume of data entry errors is minimal
- ▼ Ensure clinical quality of services provided meet CDC indicators
- ▼ Identify providers in need of funding increases or decreases

#### MINIMUM DATA ELEMENTS

MOHSAIC data is submitted to the CDC for review two times each fiscal year. WISEWOMAN minimum data elements (MDEs) are a set of standardized data variables needed to ensure that consistent and complete information is collected for each WISEWOMAN participant. MDEs serve the purposes of describing, monitoring and assessing individual and program progress, which are captured using MOHSAIC. Each data element has a valid range. If an entry is made that is outside of the valid range, it will create an MDE error and the WISEWOMAN staff will contact providers regarding data in this range while reviewing claim submissions. To assist with entry of accurate data, MOHSAIC will create an error message for providers if an "out of range" value is entered. When this occurs, please contact WISEWOMAN staff to assist with submission.

WISEWOMAN /	WISEWOMAN MDE 18.3 QUALITY CHECK and ERROR VALUES							
ITEM #	VALID RANGE	QUALITY CHECK	ERROR					
5C: MedAdhere	01-07 days		<01 >07					
<b>7A:</b> FruitVeg	01-65 cups		<01 >65					
<b>7F:</b> AlcFreq	00-07 days	<00 >07						
<b>7G:</b> AlcDay	00-50 drinks	<00 >50						
<b>8A:</b> PA	0010-1700 minutes	<10 >1700						
11A: Height	48-76 inches	48-58 74-76	<48 >76					
11B: Weight	074-460 lbs	74-90 350-460	<74 >460					
11C: Waist	16-71 inches	<16 >71						
<b>12B:</b> SBP	074-260 mmHg	230-260	<74 <260					
12C: DBP	002-156 mmHg	2-12 122-156	<2 >156					
14A: TotChol	044-702 mg/dL	44-60 400-702	<44 >702					
14B: HDL	007-196 mg/dL	155-196	<7 >196					
14C: LDL	020-380 mg/dL	344-380	<20 >380					
on lipid-lov history of hi	Non-fasting participants who are on lipid-lowering therapy, have a history of high cholesterol or have a triglyceride level >400mg/dL		ANY VALUE					
<b>14D:</b> Trigly	0012-3000							
	Fasting	1000-3000	<12 >3000					
lipid-lov a histo	Non-fasting who are on lipid-lowering therapy or have a history or high cholesterol		ANY VALUE					
lipid-lowering there	Non-fasting participants who are NOT on lipid-lowering therapy and do NOT have a history of high cholesterol		0012-0400					
15A: Glucose	037-571 mg/dL	37-50 275-571	<37 >571					
<b>15B:</b> A1C	02.8-16.2%	2.8-4% 13-16.2%	<2.8% >16.2%					

#### MOHSAIC ACCESS

The MOHSAIC application is located on the MDHSS Portal at: <a href="http://webapp01.dhss.mo.gov/SMHW/Default.aspx/https://webapp02.dhss.mo.gov/SMHW/Default.aspx/https

SMHW/WISEWOMAN Providers do not need to install additional software beyond a web browser. MOHSAIC data entry is a WISEWOMAN contract requirement; therefore, it is important that MOHSAIC users at each provider agency site have access to a MOHSAIC-supported web browser.

## REQUESTING ACCESS TO MOHSAIC

To apply for access to MOHSAIC for SMHW/WISEWOMAN, follow the instructions below. If assistance is needed regarding MOHSAIC, please contact the WISEWOMAN staff or your RPC. WHEN AN EXISTING MOHSAIC USER NO LONGER NEEDS ACCESS FOR WISEWOMAN DATA ENTRY, THE PROVIDER MUST REPORT USER'S NAME TO PROGRAM STAFF WITHIN 15 DAYS

\*\*\*If you have an Automated Security Access Processing (ASAP) profile already and you know your login credentials, please skip to **STEP 2: Request SMHW Access**. If you are unsure if you have an ASAP profile, use the following steps to help determine your status:

- ▼ If you already have a local public health agency (LPHA) email account, DHSS health applications and/or Department of Social Services (DSS) prod/mainframe access, you most likely have an ASAP profile
- ▼ If you try to create an ASAP profile and you receive a message indicating the first and last name are already in use, please contact the ITSD Call Center for assistance at 1-800-347-0887—this likely means you have an ASAP profile and ITSD can assist with profile updates, password resets, logging into ASAP and/or submitting requests

#### STEP 1: CREATING AN AUTOMATED SECURITY ACCESS PROCESSING USER PROFILE

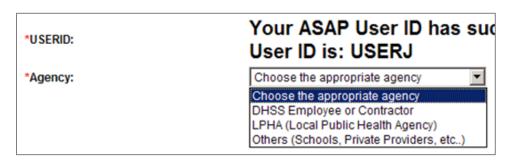
- Open Internet browser and enter address
   http://webapp02.dhss.mo.gov/asap\_web/ASAPLogin.aspx
- 2. Select "Yes" for any security messages
- 3. Select the "NEW USER" option



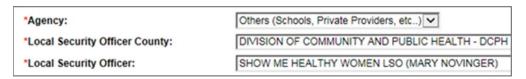
- 4. Enter your first name, last name, last four digits of your SSN and preferred first name
- 5. Click the "CREATE USERID" button



6. Make note of your UserID



- 7. Select "Others (Schools, Private Providers, etc.)" for the Agency
- 8. Select "DHSS DIVISION OF COMMUNITY HEALTH" for Local Security Officer County
- 9. Select "SHOW ME HEALTHY WOMEN LSO (Paula Fox)" for Local Security Officer



10. Type your work street number (it will provide a drop-down list) and select your provider's address



11. Enter your e-mail address, telephone number and fax number

*Email1	
*Phone1	Ext
Fax Number	

- 12. Enter a password
- 13. Retype your password
- 14. Enter a challenge question (this should be something **ONLY** you know the answer to)
- 15. Type the response or answer to the challenge question
- 16. Retype the response or answer to the challenge question

* Password	[ Password length between 6-8 ]
* Retype Password	
* Challenge Question	ex:What is your favorite color?
* Challenge Response	ex:Blue
* Retype Response	

17. Select "CREATE PROFILE"

CREATE PROFILE

18. You should see a message about the profile being successfully created

#### PLEASE MAKE NOTE OF YOUR USER ID AND PASSWORD

PROFILE SUCCESSFULLY CREATED.

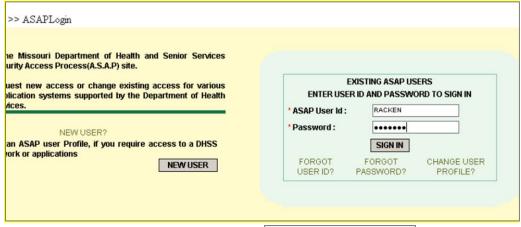
Your ASAP User ID has successfully been generated. Your User ID is: USERL

Request Access

#### STEP 2: REQUEST SMHW ACCESS

- Open Internet browser and enter address http://webapp02.dhss.mo.gov/asap\_web/ASAPLogin.aspx
- 2. Select "Yes" for any security messages
- 3. Type the User ID and Password you created in **Step 1**
- 4. Select the "SIGN IN" button

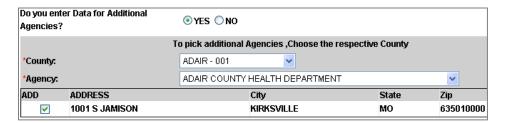
\*If ASAP did not prompt you to create a password, your password was automatically set to first initial of first name, first initial of last name and last four digits of your SSN\*



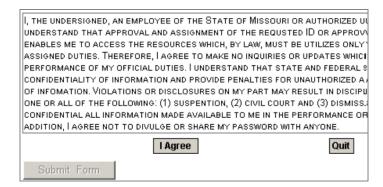
- 5. Select the "Completing for Self" option
- 6. Select the "NEXT" button

- 7. Select "HEALTH APPLICATIONS" for Area Type
- 8. Select "SHOWMEHEALTHYWOMEN" for Health Area Type
- 9. Select "ADD ACCESS" for Request Type
- 10. Select "SMHWPROVIDER (\*\*\*FOR USE BY SMHW PROVIDER ONLY)" from the Role drop down list
- 11. Select "NONE" for other role/report type
- 12. Type in any comments (\*optional)
- 13. Type in the Effective Date
- 14. If not entering data for additional agencies, leave defaulted to "NO"
- 15. To select other agencies, select "YES" and pick the county and the agency from the dropdown list

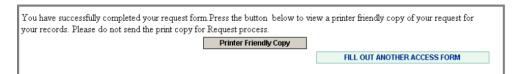




- 16. Select the "I Agree" button
- 17. Select the "Submit Form" button



- 18. A message should appear stating the request was successfully completed
- 19. Print a copy of the completed form for agency records



IF YOU EXPERIENCE ANY PROBLEMS OR HAVE QUESTIONS WHILE USING THE ASAP SYSTEM, PLEASE NOTIFY THE DHSS ITSD CALL CENTER AT 573-751-6388/1-800-347-0887 OR SUPPORT@HEALTH.MO.GOV.

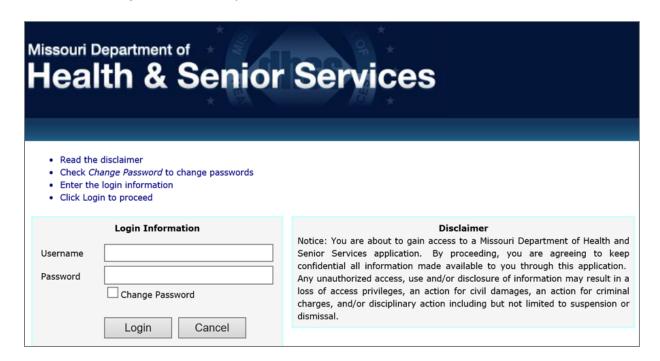
#### NAVIGATING MOHSAIC

#### MOHSAIC HELPFUL TIPS

- ♥ Use Internet Explorer browser
- ◆ Check compatibility setting (mo.gov and mo.dhss)
- ♥ Check text size for screens with overlapping words or adjust zoom setting
- ▼ Turn off pop-up blockers (MOHSAIC uses pop-up screens for data information)

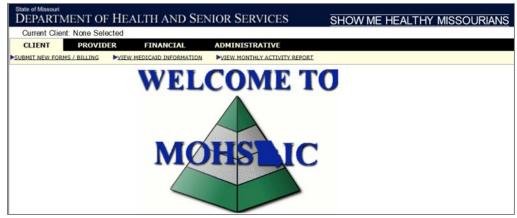
#### STEPS TO ACCESS/LOGGING ONTO MOHSAIC AND SMHW APPLICATION

- 1. Open the Internet browser and enter the Web address on the address line: <a href="https://healthapps.dhss.mo.gov/smhw/">https://healthapps.dhss.mo.gov/smhw/</a>
- 2. If this is the first time to login, a password must be established:
  - ♥ Use the username and assigned password provided to you by e-mail from SMHW, when approved
  - ♥ User name is usually the first five letters of last name and first name initial
  - Initial password is first and last name initials and last four digits of SSN
- 3. Click on "Change Password"
  - ▼ If you do not login to MOHSAIC for 30 days, the system will "lock out" and you
    must call the ITSD Help Desk at 1-800-347-0887 to unlock and enter new
    password
  - After a password is established, the program will ask to change your password every 30 to 60 days
  - ♥ Password can be numbers, letters or a combination and requires six (6) to eight
     (8) characters and one numeric value
- 4. Once logged in, your agency name will appear and stay constant throughout the application
- 5. Select the "Login" button to proceed

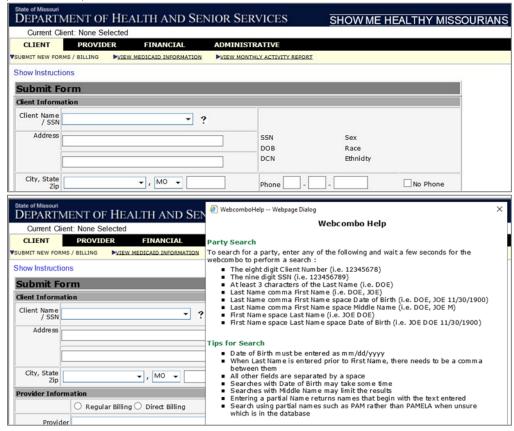


#### ENTERING OR VIEWING A PARTICIPANT IN MOHSAIC

- 1. Log on to the SMHW application main screen
- 2. Select the "Client" section on the menu bar



- 3. Choose the "Submit New Forms/Billing" tab under the "Client" section
- 4. In the "Submit New Forms/Billing" tab under the "Client" section, type the client's name (Last, First) and hit "enter"



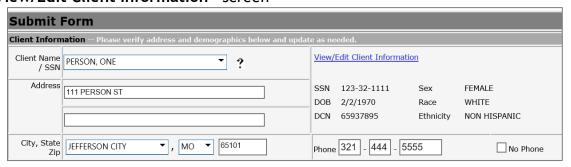
5. If the client is already registered, MOHSAIC will auto populate the client's information—DO NOT CLICK "RETURN" TO ALLOW MOHSAIC ADEQUATE TIME TO SEARCH

\*NOTE: If the screen returns more names than the screen will hold, use the scroll down bar to see the full screen—if there are more than 15 names on the screen use the double arrow at the bottom of the screen to proceed to the next search result screen\*

6. If the client name appears, select the correct name by clicking on it and verify the name by checking the date of birth (DOB) and DCN number, if available, as the client may be in the system with multiple names

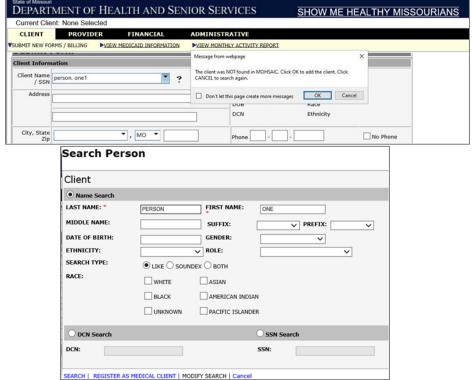


- 7. The client information screen will display the client demographic information
- 8. If any information is missing, add the correct information in the "View/Edit Client Information" screen





- 9. If the client's name is not in the database, this screen will say "The client was NOT found in MOHSAIC. Click OK to add the client. Click CANCEL to search again."
  - ▼ This screen will also allow you to complete an extended search using the client's DCN or Social Security Number (SSN)
  - ▼ The search will check the MOHSAIC and DSS databases
  - ▼ If the participant name is not in the system, the screen appears with the "The client was NOT found in MOHSAIC. Click OK to add the client. Click CANCEL to search again" message to prompt entry of a new client in MOHSAIC

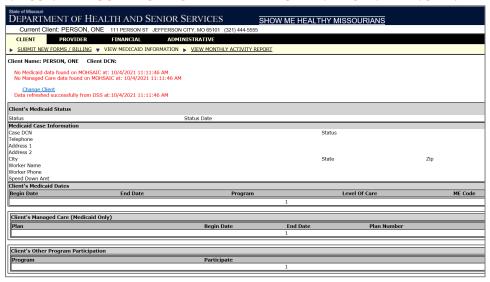


- 10. Select "OK" to add client to MOHSAIC, enter the following information and select "REGISTER AS MEDICAL CLIENT"
  - ▼ Last name
  - First name
  - Date of Birth
  - ▼ Race
  - ▼ Ethnicity
  - ♥ Gender
  - ♥ Social Security Number (SSN) with no spaces or hyphens
  - ▼ Departmental Participant Number (DCN)
  - ♥ Phone number
  - Address
    - o If the system does not recognize address, "Address Verification" will pop up
    - If the address is correct, enter the county and click "save" or change the address to a valid address and click "save"
    - o If the county and address match the database, the pop-up box will turn orange
    - If not and both fields are correct, call SMHW/WISEWOMAN at 866-726-9926 to request an address fix—typically, this fix will be done overnight

#### CHECKING MEDICAID INFORMATION

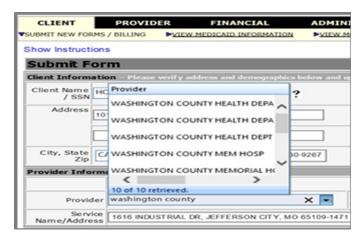
- 1. After entering client information, proceed to the "View Medicaid Information" tab under the "Client" section (information is transferred from the DSS database)
- 2. If the client is not on Medicaid, the screen will be empty—this screen is "read only" and will display the current client at the top of the screen
- 3. If a client name is displayed at the top of the screen and the client is on Medicaid, the screen will be filled in, showing all of the participant and guardian information, as well as managed care information
- 4. IF THERE IS AN OPEN DATE BUT NO CLOSE DATE, THE PARTICIPANT IS ON SOME SORT OF ASSISTANCE AND HAS AN <u>ACTIVE</u> MEDICAID CASE—A CLIENT WITH ME CODE 05 (FULL MEDICAID) OR E2 (AEG) WITH <u>NO END DATE OR DURING</u> THE TIME OF SERVICES PROVIDED IS NOT ELIGIBLE FOR WISEWOMAN SERVICES
- 5. Please remember, when pulling up or entering another client under "Client Demographics," verify that the client's address and other personal information is correct—we have encountered several forms that were entered for a different client, but only the client name was changed, leading to duplicate records in the system and resulting in errors on the data submitted to CDC

UNTIL A SOFTWARE PROGRAMMING CHANGE IS COMPLETE, PLEASE MAKE SURE THE DOB AND SSN ARE CORRECT FOR THE PARTICIPANT FORM BEING ENTERED

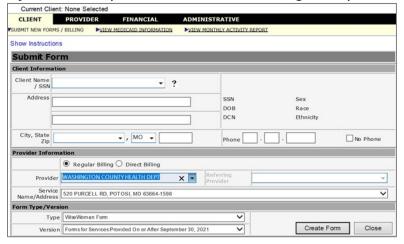


#### ENTERING PROVIDER AND FORM TYPE INFORMATION

- Select the "Client" section and "Submit New Forms/Billing" tab
- 2. Search or enter the client, as outlined in the Program Manual
- 3. On the "Provider Information" section, select "Regular Billing"
- Type in the provider's name and select the appropriate provider— MOHSAIC will generate the provider's address, when selected



- 5. When entering information in this section is complete, proceed to the next section "Form Type/Version"
- 6. Select "WiseWoman Form" under "Type"
- 7. Select form (Forms for Services Provided On or After September 30, 20\_ \_) that corresponds to the participant's DOS and the appropriate grant year under "Version"
  - ♥ Please note that by default, MOHSAIC software automatically selects the version based on the present date
  - ▼ To enter a form with a different date of service, select a different version from the drop down box—this is likely to occur during the first few months of a grant year when a provider could be entering multiple versions of the forms



#### FILLING OUT A FORM

- 1. Verify all of the client and provider information entered on the "Submit New Forms/Billing" screen and click "Create Form" to generate a new WISEWOMAN form (MOHSAIC form screen will match the paper forms provided by WISEWOMAN)
- Enter the current date for "Date Form Received" and the date WISEWOMAN services were completed for "Service Date"



- 3. Use the dropdown box to select the appropriate form type and services
- 4. If content of the drop down box is known, then tab to the empty field and type the first letter and the word will appear
- 5. Once a form type and service is selected, MOHSAIC will generate the corresponding form for completion that matches the WISEWOMAN paper forms



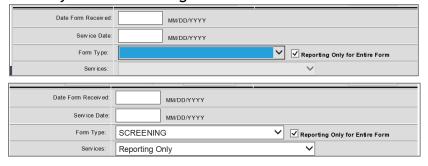
- 6. To fill in the forms use the mouse, tab key or the space bar
  - ▼ To use the mouse, click on the drop down arrow and then select the appropriate choice
  - ▼ If using the mouse for buttons, click inside the circle for all forms
  - ▼ Tab to the next field
  - ♥ When tabbing and encountering a square radio button, hit the space bar to fill it in
  - Tabbing to a radio button will automatically fill in the circle when highlighted
- 7. Hit "Submit" once all information is entered appropriately in the form

#### REPORTING ONLY SUBMISSION

If a WISEWOMAN participant receives cardiovascular screening services that do <u>NOT</u> meet the requirements for a valid WISEWOMAN screening, a MOHSAIC claim submission can be entered as "Reporting Only." A Reporting Only claim will have <u>NO</u> reimbursement cost for the provider, but will be used to track data on WISEWOMAN participants. By checking the "Reporting Only for Entire Form" box or "Reporting Only" as the service, the WISEWOMAN participant's data will still be submitted in MOHSAIC, but no reimbursement will be issued.

#### **EXAMPLES OF APPROPRIATE REPORTING ONLY CLAIMS INCLUDE:**

- ▼ Incomplete screening (e.g. missing labs, only one BP measure, no height/weight)
- ▼ Additional labs not covered by the WISEWOMAN Program
- ♥ Diagnostic information from an outside provider
- ♥ Services covered by another funding source



#### PROVIDER CONTRACT INFORMATION

#### TO REVIEW PROVIDER CONTRACT/FUNDING INFORMATION, FOLLOW THESE STEPS:

- 1. Select the "Financial" section, followed by "Provider Contract Maintenance" tab
- 2. Search for a provider
  - ▼ This screen tracks and displays the amount of funding given, amount billed, amount paid and amount available
  - ▼ The billed amount subtracts from the amount available upon submission
  - ▼ If this information does not correspond with your records, contact the WISEWOMAN Education Coordinator at 866-726-9926
  - ▼ WISEWOMAN encourages you to monitor your funds through your internal system



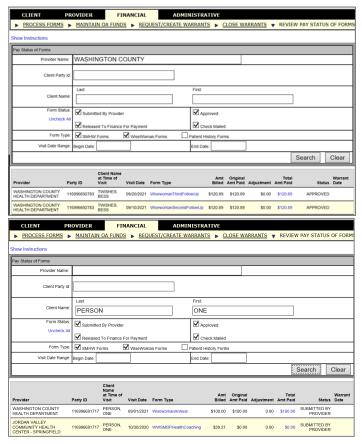
#### REVIEW PAY STATUS OF FORMS

# THERE ARE FOUR "FORM STATUS TYPES" IN THE REVIEW AND PAYMENT PROCESS OF THE WISEWOMAN PROGRAM:

- 1. SUBMITTED BY PROVIDER—claim form has been submitted by provider for review
- APPROVED—claim form has been reviewed by WISEWOMAN staff and approved for reimbursement
- 3. **RELEASED TO FINANCE FOR PAYMENT**—claim form has gone through a warrant and electronically transferred
- 4. CHECK MAILED—payment voucher(s) have been mailed to the providers from the WISEWOMAN central office, outlining the claims and services that have been paid and the amount reimbursed with WISEWOMAN funding

# TO SEARCH AND REVIEW ALL SUBMITTED FORMS FOR A SPECIFIC PARTICIPANT OR PROVIDER, FOLLOW THESE STEPS:

- 1. Select the "Financial" section then the "Review Pay Status of Forms" tab
- 2. Search for either a participant or provider by entering their information and selecting "SUBMIT"
- 3. Searching for a participant/provider will display all forms submitted for that participant/provider and the pay status
- 4. Click on "Form Status" to view specific form statuses or click multiple items to display all the selections
- 5. Entering the date range will display all forms status for the range
- 6. The "Form Type" and "Total Amount Paid" columns show in blue—selecting either one brings up the form or the claim screen to review in a "read only" format



# **CLAIM FORMS**



# WISEWOMAN MOHSAIC CLAIM FORMS

## WISEWOMAN SCREENING CLAIM FORM (RRC, INITIAL AND ANNUAL)

WISEWOMAN SCREENING FORM Ver 78									
Provider SAMII Number - Service Address	4	, ,							
Name (Last, First, Middle Initial)									
Maiden Name									
Date of Birth:	Social Security Number	er:		Medi	caid DCN/Medi	icare N	lumber:		
Date Form Received:		MM/DD/YYYY							
Service Date:		MM/DD/YYYY							
Form Type:	SCREENING		7		Reporting (	Only fo	or Entire	e Form	
Services:	Initial WISEWON	MAN Screening,	Integrated		<b>▼</b>				
A. HEALTH HISTORY	,								Clear Section
Do you have high cholesterol?				0		0		0	
If No, skip to question 2.					Yes		No		Don't know/not sure
a. Do you take medication to lower	your cholesterol?			0	Yes	0	No	0	Don't know/not sure
Is the medication a statin?				C	Yes	0	No	0	Don't know/not sure
b. If Yes, during the past seven (7)	days, including today,	, on how many da	ys did you t	ake pr		ication		er your	
	N	umber of Day(s)	O None	becau	se I couldn't ob	tain m	edicatio	$^{\circ}$	Don't know/not sure
2. Do you have hypertension (high b	lood pressure)?			0	Yes	0	No	0	Don't know/not sure
If you answered No, skip to ques	tion 3.				ies		INU		Don't know/not sure
a. Do you take medication to lower	your blood pressure?			0	Yes	0	No	0	Don't know/not sure
b. If Yes, during the past seven (7) pressure?	days, on how many da	ays did you take	prescribed r	nedica		diure		er pills	
	Ni	umber of Day(s)	O Name	haaau	se I couldn't ob	stain na	adiaatia	0	Don't know/not sure
c. Do you measure your blood pres machine located in the community?					(Skip to i)	nam m	0		ck reason)
I was never told to measure my blood pressure									
I don't have equipment to measure my blood pressure									
i. How often do you measure your blood pressure at home or use another blood pressure machine located in the community?									
Multip	ole times per day	Daily		v times	per week		Weel	kly	
ii. Do you regularly share blood pr for feedback?	Monthly ressure readings with y	Other (Don't Me your health care p		0	Don't know/n Yes	ot sure	No	0	Don't know/not sure
3. Do you have diabetes? (either Typ	oe 1 or Type 2)			0		0		0	
If No, skip to question 4.	×1. 5. = 7			165	Yes	196	No		Don't know/not sure
a. Do you take medication to lower	your blood sugar (for	diabetes)?		0	V	0	NI-	0	Dark bear ( )
b. If Yes, during the past seven (7)			scribed med	lication	Yes n to lower you	r blood	No d sugar	(for dia	Don't know/not sure abetes)?
	Ni	umber of Day(s)	O Non-	heee	sa I couldn't st	tain	edicatio	0	Don't know/not sure
4. Have you been diagnosed by a he					se I couldn't ob	Aam III	euicauo	102	Don't know/not sure

## WISEWOMAN SCREENING CLAIM FORM (RRC, INITIAL AND ANNUAL) CONT.

a. Stroke/transient ischemic attach (TIA)			0	Yes	C		lo	0	Don't know/not sure
b. Heart Attack			0	Yes	C	· N	lo	0	Don't know/not sure
c. Coronary heart disease			0	Yes	C		lo	0	Don't know/not sure
d. Heart failure			0	Yes	C		lo	C	Don't know/not sure
e. Vascular disease (peripheral arterial disease)			0	Yes	C		lo	0	Don't know/not sure
f. Congenital heart disease and defects			0	Yes	C	N	lo	0	Don't know/not sure
B. HEALTH HISTORY SECTION CONT									Clear Section
1.Are you taking an aspirin daily to help prevent a heart attack or	stroke?	0	Yes	C No					
2. How many cups of fruits and vegetables do you eat in an average d	ay?				Numb	er of	Cup(s	, [	None
3. Do you eat two (2) servings or more of fish weekly?		C	Yes	0	No				
4. How many servings of grain products do you eat in a typical day?		0		serving or		0	1/2 s	serving ne	
5. How many servings are whole grains (Oatmeal, cereal, bread, etc.)?	?	0		serving or		0	1/2 s	serving ne	
6. Do you drink less than 36 ounces (450 calories) of beverages with a weekly?	added sugars	C	Yes	0	No				
7. Are you currently watching or reducing your sodium or salt intake?		0	Yes	0	No				
8. Physical Activity									
a. How many minutes of physical activity (exercise) do you get in a w	eek?				Numb	er of	Minute	e(s)	None
9. Alcohol									
a. In the past 7 days, how often do you have a drink containing alcoh		sure			Numb	er of	Day(s	, 🗆	Don't know/not
b. How many alcoholic drinks, on average do you consume during a		sure			Numb	er of	f Drinks	, [	Don't know/not
10. Overall Wellness									
a. Over the past 2 weeks, how often have you been bothered by little pleasure in doing things?	interest or	0	Not a	at all	Several	C		arly eve	ery day
b. Over the past 2 weeks, how often have you been bothered by feeli depressed or hopeless?	ing down,	0	Not a	at all	Several	C	s Nea	arly eve	ery day
11. Tobacco Products									The state of the s
a. Do you smoke? Includes cigarettes, pipes, cigars, or e-cigarettes (in any form)	smoked tobacco	0		nt Smoker	C 12 month		t(1-12 (0)		s ago) lever smoked
b. Tobacco Cessation activity Completed?		0	Yes Discor	Nontinued ac		C	Not s	ure	
READINESS TO CHANGE HABITS		4 10 10 10				2000			Clear Section
Check the one box by each of the following three I have little to no statements that best describes your behavior intention to change today.  The following three I have little to no intention to change my behavior in the foreseeable future.	I am thinking ab making a chang my behavior.	ge in	how I	eady to pla will make a e in my ior.	a oft	rying	he pro to mal in my r.		I am trying to maintain a change I have made in my behavior.

## WISEWOMAN SCREENING CLAIM FORM (RRC, INITIAL AND ANNUAL) CONT.

Eat more fruits and vegetables	0	0	0	0	0		
2. Quit smoking	0	0	0	0	0		
			1		(or never smoked)		
3. Increase physical activity	C	0	0	0	0		
CLINICAL MEASUREMENTS				1	Clear Section		
вмі:	Height:	Weight:		Circumference:	Ratio:		
BP 1st:	BP 2nd:	Average BP:					
,							
Fasting Status (9-12 hrs) Yes No	BMP(Comment below a						
Glucose Quant.  BG Strip  A1C							
Lipid Panel	Total Cholesterol	HDL	LDL	Trig	lycerides		
ALERT VALUE FOLLOW-UP							
Schedule medical follow-up wit	hin seven (7) days of screening	g for medical evaluation ar	nd treatment. Document	status of work-up us	ing codes below.		
ALERT BLOOD PRESSU Alert Blood Pressure SBP > 180 Evaluation Visit Date:  *Status of Work-Up:		Alert Bloc	ERT BLOOD GLUCOS od Glucose <= 50 or >= on Visit Date:		<u> </u>		
*STATUS OF WORK-UP CODE NUMBERS  1. Work-up Complete. Participant has been seen and diagnosed by a medical provider either the day of the screening visit or within seven (7) days of the screening visit.  Notify WISEWOMAN Education Coordinator of any of the following status responses:  2. Follow-up/Workup by Alternate Provider. Patient intends to see alternate provider within seven (7) days.  3. Client Refused Work-up. Participant had an alert value but refused workup.  4. Workup Not Completed, Client Lost to Follow-up. Participant had an alert value but was lost-to-follow-up and workup was not completed. Lost to follow-up is defined as a participant who did not attend her scheduled workup within three (3) months after a screening visit and could not be reached to reschedule another appointment.							
Alert Value Notes/Comments:	\\ 						

# WISEWOMAN SCREENING CLAIM FORM (RRC, INITIAL AND ANNUAL) CONT.

Date Risk Counseling Completed:  Client Priority Area(s):  None Healthy Eating Physical Activity Smoking Cessation Blood Pressure Management						
Weight Watchers Self-Monitoring Blood Pressure Add HBSS referral Mental Health Referral						
Physical Activity Clearance denied. Client is not cleared to increase her physical activity until further evaluation.						
LSP Referred To:	Eating Smart- Being Active	Diabetes Prevention Program	Health	n Coaching	Tobacco Quittine TOPS	
Date Referred:	Mental Health eferral		I)	ĮJ.	JI	
Follow-Up Comments:	<b>A</b>					
RECORD OF PARTIC	10.5 CARR 10.50	n at least three (3) Health Coa	aching sessions.		Clear Section	
		wable billing times for each ty		ing.		
Description/Type	Date	Length of session (minutes)	Face-to-Face	Telephone	Topic (Mark all that apply)	
Health Coaching Individual (Session 1)		Select Length •			Healthy Eating Physical Activity Blood Pressure Management Smoking Cessation Medication Education	
Health Coaching Individual (Session 2)		Select Length			Healthy Eating Physical Activity Blood Pressure Management Smoking Cessation Medication Education	
Health Coaching Individual (Session 3)		Select Length		П	Healthy Eating Physical Activity Blood Pressure Management Smoking Cessation Medication Education	
Health Coaching Individual (Session 4), Face to Face		Select Length			Pink Assessment Form Completed	
Health Coaching, Group, Face to Face		Select Length		п	Healthy Eating Physical Activity Blood Pressure Management Smoking Cessation Medication Education	
COMMENTS Maxim	um length is 600 charac	tors.				
		<u>S</u> ubmit	Cancel	Г	Override	

## WISEWOMAN DIAGNOSTIC CLAIM FORM

WISEWOMAN DIA	GNOSTIC FORM			Ver 78
Provider SAMII Number - Service Address	4	A V		
Name (Last, First, Middle Initial)				
Maiden Name				
Date of Birth:	Social Security Number:	M	ledicaid DCN/Medicare Number	
Date Form Received:	MM/DD/	YYYY		
Service Date:				
Form Type:	DIAGNOSTIC	JE J	Reporting Only for Entir	re Form
Services:	Diagnostic Visit -		responding only for and	5 T 5 T 1
DIAGNOSTIC OFFICE VISIT JUSTIF	ICATION			
Blood Pressure	Blood Glucose Cholester	ol Medication	for Smoking Cessation	Mental Health Referral
CLINICAL MEASUREMENTS				Clear Section
BMI:	Height:	Weight:	Waist Circumference Hip Circumference	
130 80		Average BP: 30.0 /		
Fasting Status (9-12 hrs) Yes No	BMP(Comment below abnormal CMP(Comment below abnormal	<u></u>		
Glucose Quant.	BG Strip	A1C		
Lipid Panel	Total Cholesterol	HDL	LDL	Triglycerides
MEDICAL FOLLOW-UP				Clear Section
Have the client's medications been ad	dressed?	O Yes O	No Client Refused	
If yes, was the client prescribed me	dication?	O Yes O	No Client Refused	
If yes, was client referred for medica	ation education?	O Yes O	No Client Refused	
If yes, was the client identified to ha	ve uncontrolled hypertension?	O Yes O	No Client Refused	
Can the client obtain medications?		O Yes O	No	

## WISEWOMAN DIAGNOSTIC CLAIM FORM CONT.

Was the client given access to resources or were resources given?	Yes No Client Refused						
Was a treatment plan offered?	Yes No C Client Refused						
If yes, which of the following was offered?	Health Coaching BP Medical Follow-Up Self Monitoring Blood Pressure						
ALERT VALUE FOLLOW-UP							
Schedule medical follow-up within seven (7) days of screening for medic	al evaluation and treatment. Document status of work-up using codes below.						
ALERT BLOOD PRESSURE Alert Blood Pressure SBP > 180 or DBP > 120 mmHg  Evaluation Visit Date:	ALERT BLOOD GLUCOSE Alert Blood Glucose <= 50 or >= 250 mg/dl  Evaluation Visit Date:						
*Status of Work-Up:	*Status of Work-Up:						
*STATUS OF WORK-UP CODE NUMBERS  1. Work-up Complete. Participant has been seen and diagnosed by a medical provider either the day of the screening visit or within seven (7) days of the screening visit.  Notify WISEWOMAN Education Coordinator of any of the following status responses:  2. Follow-up/Workup by Alternate Provider. Patient intends to see alternate provider within seven (7) days.  3. Client Refused Work-up. Participant had an alert value but refused workup.  4. Workup Not Completed, Client Lost to Follow-up. Participant had an alert value but was lost-to-follow-up and workup was not completed. Lost to follow-up is defined as a participant who did not attend her scheduled workup within three (3) months after a screening visit and could not be reached to reschedule another appointment.							
Alert Value Notes/Comments:							
MEDICAL PROFESSIONAL NOTES Maximum length is 600 characters							
4							
Submit	Cancel						

## WISEWOMAN BLOOD PRESSURE MEDICAL FOLLOW-UP CLAIM FORM

WISEWOMAN BP	MEDICAL FOLLOW	-UP FORM	1	Ver 78
Provider SAMII Number - Service Address	<b>4</b>	<u></u>		
Name (Last, First, Middle Initial)				
Maiden Name				
Date of Birth:	Social Security Number:	Medi	icaid DCN/Medicare Number:	
Date Form Received:	MM/DD/YYYY			
Service Date:	MM/DD/YYYY	v.		
Form Type:	BP MEDICAL FOLLOW-UP		Reporting Only for Entire	Form
Services:	FIRST -			
FIRST BLOOD PRESSURE MEDICAL I				Clear Section
	BP 1st			
Is the client compliant with medications	/treatment plan?	O	O No Client Refuse	d
Were BP medications prescribed or ad	justed?	O Yes	O No Client Refuse	d
Can the client obtain BP medications?		O Yes	No Client Refuse	d
Was the client given access to resourc	es or were resources given?	O Yes	O No Client Refuse	d
Is the client self-monitoring BP?		O Yes	∩ <sub>No</sub>	
Treatment Plan:  Health Coaching  Blood Pressure Medical Follow  Client Refused	-Uр	Healt Sodiu		al Activity ng Cessation
COMMENTS Maximum length is 600	characters.			
<b>I</b>	<u> </u>			
	<u>S</u> ubmit	Cancel	Override	

## WISEWOMAN EDUCATION CLAIM FORM

WISEWOMAN EDUCATION FORM Ver 78						
Provider SAMII Number - Service Address	<b>4</b>	<u> </u>				
Name (Last, First, Middle Initial)						
Maiden Name						
Date of Birth:	Social Security Number:	Me	edicaid DCN/Medica	re Number:		
Date Form Received:	MM/DD/YYY	Υ				
Service Date:	MM/DD/YYY					
Form Type:  RECORD OF PARTICIPATION	EDUCATION		Reporting On	ly for Entire Form  Clear Section		
Clients should be encouraged to parti	icipate in at least three (3) Health Coac cate allowable billing times for each typ			Clear Section		
Description/Type Date	Length of session	Face-to-Face	Telephone	Topic		
Health Coaching Individual (Session 1)  Health Coaching Individual (Session 2)  Health Coaching Individual (Session 3)	Select Length ▼  Select Length  Select Length  ✓			Physical Activity Blood Pressure Management Smoking Cessation Medication Education  Healthy Eating Physical Activity Blood Pressure Management Smoking Cessation Medication Education  Healthy Eating Physical Activity Blood Pressure Management Smoking Cessation  Healthy Eating Physical Activity Blood Pressure Management Smoking Cessation		
Health Coaching Individual (Session 4), Face to Face	Select Length ▼			Pink Assessment Form Completed		
Health Coaching, Group, Face to Face  COMMENTS Maximum length is 600	Select Length ▼	п		Physical Activity  Blood Pressure Management  Smoking Cessation		
Sommer of Maximum lengths out	Characters.					
	<u>S</u> ubmit	Cancel		Override		

## WISEWOMAN FOLLOW-UP RESCREEN CLAIM FORM

WISEWOMAN SC	REENING FO	ORM							Ver 78
Provider SAMII Number Service Address		A							
Name (Last, First, Middle Initial)									
Maiden Name									
Date of Birth:	Social Security Number	ar		Medi	caid DCN/Me	dicare N	lumber:		
Date Form Received				Wedi	Cala BONNING	uicai e i i	iumber.		
Service Date		MM/DD/YYYY							
	SCREENING	MM/DD/YYYY		al e					
Form Type:	900200000 NC-90-1JU20400000040	Telleur un Decem	on Non is		Reporting	Only fo	or Entire I	Form	
Services:	WISEWOMAN F	ollow-up riescre	en, Non-II	negrai	eu 🔻				
A. HEALTH HISTORY					-	-		_	Clear Section
Do you have high cholesterol?				0	Yes	0	No		Don't know/not sure
If No, skip to question 2.	F F 7 16			_		_		_	
a. Do you take medication to lower	your cholesterol?			0	Yes	0	No		Don't know/not sure
Is the medication a statin?				tales as	Yes		No	0	Don't know/not sure
b. If Yes, during the past seven (7)	days, including today,	on now many da	iys ala you	таке рі	rescribed me	dication	to lower	your	cholesterol?
	Nu	umber of Day(s)	None	e becau	se I couldn't c	btain m	edication	V	Don't know/not sure
2. Do you have hypertension (high b	lood pressure)?			0	Yes	0	No	C	Don't know/not sure
If you answered No, skip to ques	tion 3.								
a. Do you take medication to lowe	your blood pressure?			0	Yes	0	No	O	Don't know/not sure
b. If Yes, during the past seven (7) pressure?	days, on how many da	ays did you take ¡	prescribed	medica	ition (includin	g diure	tics/wate	r pills	) to lower your blood
	Ni	umber of Day(s)	O	e hecau	se I couldn't c	htain m	edication	O	Don't know/not sure
c. Do you measure your blood pre machine located in the community?					(Skip to i)		0		ck reason)
0		×.	0						,
I was neve	r told to measure my blo	od pressure	l de	on't kno	w how to mea	sure my	blood pro	essure	•
i. How often do you measure you	17.70	e equipment to me me or use anothe				ted in th	ne commi	unity?	<b>)</b>
C	i biood procedio action				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		10 00111111	unity.	
Multi	ple times per day	Daily	A fe		s per week		Weekl	ý	
	Monthly	Other (Don't Me	einstein eine eine eine eine eine eine eine	0	Don't know/	not sure			
ii. Do you regularly share blood p for feedback?	ressure readings with y	your health care p	provider	0	Yes	0	No	0	Don't know/not sure
3. Do you have diabetes? (either Ty	pe 1 or Type 2)			0	Yes	0	No	0	Don't know/not sure
If No, skip to question 4.				4		low-v-			
a. Do you take medication to lowe	your blood sugar (for	diabetes)?		C	Yes	0	No	0	Don't know/not sure
b. If Yes, during the past seven (7)	days, how many days	did you take pre	scribed me	dicatio		ur blood	d sugar (f	or dia	
	Nı	umber of Day(s)	None	e becau	se I couldn't c	btain m	edication	C	Don't know/not sure
4. Ha∨e you been diagnosed by a h	ealthcare provider as h	aving any of thes	e condition	ıs:					

## WISEWOMAN FOLLOW-UP RESCREEN CLAIM FORM CONT.

a. Stroke/transient ischemic attach (TIA)		0	Yes	0	No	0	Don't know/not sure
b. Heart Attack		0	Yes	0	No	0	Don't know/not sure
c. Coronary heart disease		0	Yes	0	No	0	Don't know/not sure
d. Heart failure		C	Yes	0	No	0	Don't know/not sure
e. Vascular disease (peripheral arterial disease)		0	Yes	0	No	0	Don't know/not sure
f. Congenital heart disease and defects		0	Yes	0	No	0	Don't know/not sure
B. HEALTH HISTORY SECTION CONT							Clear Section
1.Are you taking an aspirin daily to help prevent a heart attack or stroke?	0	Yes	O No				
How many cups of fruits and vegetables do you eat in an average day?				Number	of Cup(s	) [	None
3. Do you eat two (2) servings or more of fish weekly?	C	Yes	O N	lo			
4. How many servings of grain products do you eat in a typical day?	0		serving or les		1/2 s	serving ne	
5. How many servings are whole grains (Oatmeal, cereal, bread, etc.)?	0		serving or les		1/2 s	serving ne	
6. Do you drink less than 36 ounces (450 calories) of beverages with added sugars weekly?	0	Yes	O N	lo			
7. Are you currently watching or reducing your sodium or salt intake?	C	Yes	0 0	lo			
8. Physical Activity							
a. How many minutes of physical activity (exercise) do you get in a week?				Number	of Minute	e(s)	None
9. Alcohol							
a. In the past 7 days, how often do you have a drink containing alcohol?	sure			Number	of Day(s	, 🗆	Don't know/not
b. How many alcoholic drinks, on average do you consume during a day you drink?	sure			Number	of Drinks		Don't know/not
10. Overall Wellness							
a. Over the past 2 weeks, how often have you been bothered by little interest or pleasure in doing things?	0	Not a	at all So	everal Da ( e month		arly eve	ery day
b. Over the past 2 weeks, how often have you been bothered by feeling down, depressed or hopeless?	0	Not a	at all So	everal Da ( e month		arly eve	ery day
11. Tobacco Products							
a. Do you smoke? Includes cigarettes, pipes, cigars, or e-cigarettes (smoked tobacco in any form)	0		nt Smoker Nore than 12		Quit(1-12 (ago)	0	s ago) lever smoked
b. Tobacco Cessation activity Completed?	0	Yes Discor	No	ty C	Not s	ure	
SURVEY OF SERIVCES RENDERED							Clear Section
Has the WISEWOMAN Program improved the quality of your life?				C	Yes	C	No
2. Are you satisfied by the services offered by the WISEWOMAN Program?				C	Yes	C	No

## WISEWOMAN FOLLOW-UP RESCREEN CLAIM FORM CONT.

CLINICAL MEASUREMENTS					Clear Section
вмі:	Height:	Weigl	nt:	Waist Circumference: Hip Circumference:	Ratio:
BP 1st:	BP 2nd:	Average	/ BP:		
Fasting Status (9-12 hrs) Yes No	BMP(Comment below				
Glucose Quant.	BG Strip	A1C			
Lipid Panel	Total Cholesterol	HDL	LDL		Friglycerides
ALERT VALUE FOLLOW-UP					
Schedule medical follow-up w	vithin seven (7) days of screeni	ng for medical evalua	ation and treatment.	Document status of work-up	using codes below.
ALERT BLOOD PRESS Alert Blood Pressure SBP > 16 Evaluation Visit Date:  *Status of Work-Up:		Ev	ALERT BLOOD ert Blood Glucose < raluation Visit Date: tatus of Work-Up:	O GLUCOSE = 50 or >= 250 mg/dl	•
screening visit. Notify WISEWOMAN Educa 2. Follow-up/Workup by Alt 3. Client Refused Work-up. 4. Workup Not Completed,	cipant has been seen and diagr tion Coordinator of any of the ternate Provider. Patient inten- Participant had an alert value be Cilient Lost to Follow-up. Participant who did not attend her s	e following status r ds to see alternate pr out refused workup. icipant had an alert v	esponses: ovider within seven value but was lost-to	(7) days. ⊢follow-up and workup was n	ot completed. <i>Lost to</i>
Alert Value Notes/Comments:	<b>△ ∀ ▶</b>				
OTHER FOLLOW-UP					
Date Risk Counseling Com Client Priority Area(s): Weight Watchers	None Healthy Eating Self-Monitoring Blood Pressur	Physical Activ	F	Cessation Blood Pres	sure Management
Physical Activity Clea	rance denied. Client is not cle	eared to increase her	physical activity un	til further evaluation.	
LSP Referred  To:  Being  Date Referred:		etes Prevention	Health Coad		TOPS
COMMENTS Maximum leng	th is 600 characters.				
	A.				
		<u>S</u> ubmit Car	ncel	Override	

## WISEWOMAN LAB ONLY CLAIM FORM

WISEWOMAN DIA	GNOSTIC FO	ORM						Ver 7
Provider SAMII Number - Service Address	4	Þ	<u></u>					
Name (Last, First, Middle Initial)								
Maiden Name								
Date of Birth:	Social Security Number			Me	dicaid DCN	/Medicare Num	ıber:	
Date Form Received:		MM/DD/YYY	Υ					
Service Date:		MM/DD/YYY	Y					
Form Type:	DIAGNOSTIC				Repor	ting Only for E	ntire For	m
Services:	Lab Only	T				g,		···
CLINICAL MEASUREMENTS								Clear Sectio
BMI:	Height:		Weight:	lbs.		aist Circumfere		Ratio:
BP 1st:	BP 2nd:	Av	erage BP:	_				
, ,				_/				
J. J.								
Fasting Status (9-12 hrs)  Yes No	BMP(Comment below a							
Glucose Quant.	BG Strip	A1C						
					LDL		Trig	lycerides
Lipid Panel	Total Cholesterol	HDL		_				
ALERT VALUE FOLLOW-UP		- !						
Schedule medical follow-up within se	even (7) days of screening	g for medical e	evaluation ar	nd treatm	ent. <i>Docun</i>	nent status of w	ork-up us	ing codes below.
ALERT BLOOD PRESSURE Alert Blood Pressure SBP > 180 or DB	3P > 120 mmHg				OOD GLUG	COSE >= 250 mg/dl	_	
Evaluation Visit Date:			Evaluatio	n Visit D	ate:			
*Status of Work-Up:			*Status of	f Work-U	<sub> p:</sub>			_
*STATUS OF WORK-UP CODE NUI 1. Work-up Complete. Participant has screening visit. Notify WISEWOMAN Education Co	as been seen and diagno	5			ie day of th	e screening vis	it or within	n seven (7) days of the
Follow-up/Workup by Alternate     Glient Refused Work-up. Particip     Workup Not Completed, Client L     follow-up is defined as a participant v     reschedule another appointment.	oant had an alert value bu _ost to Follow-up. Partic	it refused wor ipant had an i	cup. alert value bu	ıt was lo	st-to-follow-	up and workup		
Alert Value Notes/Comments:								
COMMENTS Maximum length is 60								
	A							
		<u>S</u> ubmit	Cancel			Overrid	le	

## WISEWOMAN SMBP INITIAL CLAIM FORM

WISEWOMAN SE	LF-MONITORING BLOOD PRESSURE FORM	Ver 77
Provider SAMII Number Service Addres:		
Name (Last, First, Middle Initial		
Maiden Name		
Date of Birth:	Social Security Number: Medicaid DCN/Medicare Number:	
Date Form Received	MM/DD/YYY	
Service Date	MM/DD/YYY	
Form Type:	SELF-MONITORING BLOOD PRESSUR Reporting Only for Entire Form	
Services:	Initial Enrollment	
	ITS AND ENROLLMENT INFORMATION	Clear Section
Clinic Measurements: BP 1st: BP 2r	d: SMBP Measurements: BP 1st: BP 2nd:	
WISEWOMAN Hypertension Diagno Self-monitoring Blood Pressure (SM SMBP Consent form faxed to WISE	6 6	
MEDICATIONS AND HEALTHY LIFE	STYLE INFORMATION	Clear Section
Medication Education (referral)  Healthy Lifestyle Information Discus  Healthy Eating Physica	cation Provided? Yes No  Provided? Yes No  Provided Yes No  Yes No  Yes No	
EDUCATIONAL RESOURCES		Clear Section
Self-Monitoring Blood Pressu  10 Ways to Prevent and Cont 30 Things Everyone Should k	re Client Education Folder	
15 Ways to Cut Back on Salt Healthy Eating on a Budget My Plate: Do it Your Way American Heart Association In Other:  COMMENTS Maximum length is 25		
Maximum length is 25		
	Submit Cancel Override	

## WISEWOMAN SMBP MEDICAL FOLLOW-UP CLAIM FORM

WISEWOMAN SEL	F-MONITORING BLOOD PRESSURE FORM Ver 77
Provider SAMII Number - Service Address	<b>→ ▼ ★ ▼</b>
Name (Last, First, Middle Initial)	
Maiden Name	
Date of Birth:	Social Security Number: Medicaid DCN/Medicare Number:
Date Form Received:	MM/DD/YYY
Service Date:	MM/DD/YYY
Form Type:	SELF-MONITORING BLOOD PRESSUR Reporting Only for Entire Form
Services:	Medical Follow-Up   ▼
BLOOD PRESSURE MEASUREMENT	S <u>Clear Section</u>
Clinic Measurements: BP 1st: BP 2nd	d: SMBP Measurements: BP 1st: BP 2nd:
Blood Pressure Medical Follow-Up Se	ession (25 minute Face-to-Face Only):
MEDICATIONS AND HEALTHY LIFES	STYLE INFORMATION Clear Section
Healthy Lifestyle Information Discussed Healthy Eating Physical Sodium Reduction Smok	Secribed or adjusted?  Yes  No  Client Refused  No Medications  So prescribed?  Yes  No  Client Refused  Go Post Intervention Follow-Up?  Yes  No  Client Refused  No  Not Tracking  Sed with Client  Activity  Activity
EDUCATIONAL RESOURCES AND T Educational Resources Provided to th	The state of the s
Self-Monitoring Blood Pressure 10 Ways to Prevent and Contro 30 Things Everyone Should Kn 15 Ways to Cut Back on Salt	ol High Blood Pressure
Healthy Eating on a Budget My Plate: Do it Your Way American Heart Association Info Other: Changes to Treatment Plan: Blood Pressure Monitoring Chan Medication Changes Health Coaching Changes Client to return to Physician Information faxed to Prescribing Physi	nges Ician? Yes No
COMMENTS Maximum length is 256	cnaracters.
	Submit Cancel Override

## WISEWOMAN SMBP HEALTH COACHING CLAIM FORM

WISEWOMAN SEI	LF-MONITORING BLOOD PRESSURE FORM	Ver 77
Provider SAMII Number Service Address		
Name (Last, First, Middle Initial)		
Maiden Name		
Date of Birth:	Social Security Number: Medicaid DCN/Medicare Number:	
Date Form Received	MM/DD/YYYY	
Service Date	MM/DD/YYYY	
Form Type:	SELF-MONITORING BLOOD PRESSUR ▼ Reporting Only for Entire F	orm
Services:	Health Coaching	AIII:
HEALTH COACHING SESSION INFO	ORMATION	Clear Section
Health Coaching Session Number:	$\circ$ , $\circ$ , $\circ$	
Length of Time of Health Coaching S	Session: 15 minutes 30 minutes 45 minutes "Face-to-Face Only"	
Health Coaching Session Complete:	Face-to-Face Telephone	
	DRING BLOOD PRESSURE TRACKING	Clear Section
Is the client compliant with medication Were blood pressure medications pr Can the client obtain BP medications Is the client tracking blood pressure	rescribed or adjusted?  Yes  No  Client Refused  No Medications  Yes  No Medications	
Are the client's blood pressure value	es within the client's acceptable range? Yes No Not Tracking	
	sed with Client  al Activity oking Cessation	
EDUCATIONAL RESOURCES AND	TREATMENT PLAN	Clear Section
Educational Resources Provided to 10 Ways to Prevent and Cont 30 Things Everyone Should K 15 Ways to Cut Back on Salt Healthy Eating on a Budget My Plate: Do it Your Way American Heart Association In Changes to Treatment Plan:	trol High Blood Pressure Know about High Blood Pressure	
Blood Pressure Monitoring Ch Medication Changes Health Coaching Changes Client to return to Physician Self-Monitoring Blood Pressure Infor	mation faxed to Prescribing Physician's Office: Yes No	
COMMENTS Maximum length is 25	6 characters.	
	A Control Control	
	Submit Cancel	

## WISEWOMAN SMBP POST-INTERVENTION FOLLOW-UP CLAIM

WISEWOMAN SEL	F-MONITORI	NG BL	OOD P	RESSU	RE FORM	Ver 77
Provider SAMII Number - Service Address	4	<b>.</b>	<u>-</u>			
Name (Last, First, Middle Initial)						
Maiden Name						
Date of Birth:	Social Security Number:			Medicaid DCN/	Medicare Number:	
Date Form Received:		M/DD/YYYY		Wedicard Bort	Wedicale Humber.	,
Service Date:		M/DD/YYYY	v			
Form Type:	SELF-MONITORING			Report	ing Only for Entire	Form
Services:	Post Intervention Fo	illow-Up	-		g, <u>-</u>	
BLOOD PRESSURE MEASUREMENT	S AND POST INTERVEN	TION FOLLO	W UP			Clear Section
Clinic Measurements: BP 1st: BP 2nd	: SMBP Measurements: B	P 1st: BP 2nd	d:		,	
Did the client complete the SMBP Pro	gram as prescribed?	Yes O	No			
Was the SMBP Program successful for	or the client goals?	Yes No	Į.			
MEDICATIONS AND HEALTHY LIFES	TYLE INFORMATION					Clear Section
Weight Loss	yes No s prescribed? Yes to Medical Follow-Up? within the client's acceptal ad with Client Activity ting Cessation	Yes Client Refus	No Clien sed No f	ient Refused	No Medications	
Educational Resources Provided to the						Clear Section
Self-Monitoring Blood Pressure 10 Ways to Prevent and Contro 30 Things Everyone Should Kn	Client Education Folder	sure				
15 Ways to Cut Back on Salt Healthy Eating on a Budget My Plate: Do it Your Way American Heart Association Inf Other: Changes to Treatment Plan: Blood Pressure Monitoring Cha Medication Changes Health Coaching Changes Client to return to Physician Information faxed to Prescribing Phys Client referred to Community Resourc Client to continue with self-monitoring	ician? Yes No es? Yes No blood pressure post SMBI		C <sub>Yes</sub> C	No		
	_					
		Submit	Cancel		Override	

# QUALITY ASSURANCE



# **QUALITY ASSURANCE**

The goal of the Quality Assurance (QA) program component is to assure that appropriate services are provided to each participant and that program funds are utilized as required by program protocol. QA activities ensure high-quality medical standards of care are provided to women receiving SMHW and WISEWOMAN screenings, diagnostic and education services, as well as referrals for treatment, when appropriate.

### PERFORMANCE MEASURES

Funding received from the CDC's WISEWOMAN Program is contingent upon the Missouri WISEWOMAN Program meeting or exceeding several quality assurance parameters and performance measures. WISEWOMAN performance measures have been created based on the required measures from the CDC and other essential program requirements.

# WISEWOMAN GRANTEES ARE EXPECTED TO MEET OR EXCEED THE FOLLOWING PERFORMANCE MEASURES:

- ♥ Program submits MDE files on schedule and with no more than a 5% error rate
- Program has actively engaged with a minimum of two public or private partner organizations to promote and support environmental changes for increased physical activity, access to healthy food choices, smoking cessation and elimination of exposure to secondhand smoke
- ♥ Program delivers Risk Reduction Counseling, including appropriate referral to Health Coaching, community resources or lifestyle programs, to 100% of women screened
- ♥ Program follows up with 100% of women with abnormal BP values with follow-up parameters determined by WISEWOMAN guidelines and facility medical protocol
- ♥ Program ensures that 80% of women referred to a lifestyle program or Health Coaching participate in the program, with participation defined as attendance at a minimum of one lifestyle program or coaching session
- ♥ Program ensures that 60% of women who participate in a lifestyle program or Health Coaching complete the program, with completion defined as the number of sessions that the evidence base for the program has determined to be required for behavior change

#### PROVIDER PROGRESS REPORTS

The goal of the progress reports is to increase provider ability to make changes throughout the fiscal year that enable them to maximize volume and quality of screenings completed and streamline reporting expectations across WISEWOMAN contracts, where possible. Providers will be sent a quarterly provider progress report (PPR).

## PROGRAM SITE VISITS

WISEWOMAN staff members conduct annual site visits with providers throughout the course of the five-year grant cycle. Site visits serve as an opportunity to highlight program successes, challenges encountered, lessons learned, useful tools and technical assistance needs.

#### PROGRAM MONITORING AND AUDITS

# MDHSS/WISEWOMAN MONITORS AND EVALUATES THE QUALITY AND APPROPRIATENESS OF PARTICIPANT CARE USING THE FOLLOWING QA ACTIVITIES:

- ▼ Incorporating data edits in the MOHSAIC electronic reporting system that limit the reporting of inappropriate and inaccurate participant service records
- ♥ Reviewing electronically submitted participant service reports for compliance to standards of care prior to approval for reimbursement
- Tracking ALERT values and abnormal testing results to assure participants receive appropriate diagnostic services and access to treatment, if needed
- Performing initial on-site QA audits at each new SMHW and WISEWOMAN provider six months after the first participant is served and every two years thereafter
- Scheduled QA audits occur at any time deemed necessary by MDHSS staff because of questionable reports
- Providing training and technical assistance to providers to improve quality of care based on results of QA audits
- ♥ Evaluating participant and provider expectations

# QUALITY ASSURANCE PROVIDER EXPECTATIONS

QA MONITORING WILL ASSESS PROVIDER'S COMPLIANCE WITH THE FOLLOWING EXPECTATIONS:

#### **CLINIC MANAGEMENT**

- ▼ Staff is trained and familiar with provider guidelines
- Policy and procedures are in place for billing and filing forms
- ♥ Procedure to track amount of program funds is in place
- ▼ Maintain professionally licensed or certified staff to perform program activities
- ▼ Notify SMHW central office, including RPC, of staffing changes promptly regarding need for provider or rescinding clinic staff MOHSAIC access and to schedule SMHW trainings for new hires
- ▼ Track participants who receive screening and diagnostic results to provide complete case management from the initiation of care to the end of the plan of care
- ♥ If missed appointments or refusals of follow-up recommendations occur, make attempts to contact the participant to reschedule and notify the RPC about situations regarding missed or refused follow-up
- Facility is clean with appropriate space for screening
- ▼ There is an in-house plan for quality checks at regular intervals
- ♥ Possible navigation criteria

#### SCREENING AND DIAGNOSTIC PROTOCOLS

- Screening includes cardiovascular screening risk factors and lab work
- ▼ Standards and protocols for follow-up
- ♥ Procedure to track participants with abnormal results, including:
  - Name of participant
  - Diagnostic office visit
  - o Date diagnostic office visit or missed appointments rescheduled
  - Results and that participant is notified of results
  - Referrals including tracking that appointments were kept or rescheduled
  - o Follow-up visit dates, if needed
  - Documentation of complete plan of care/treatment to include facility, treatment start dates and treatment type
  - Disposition of participant status regarding follow-up, refusals of treatment or diagnostic testing recommended
  - Report to the RPC problems with missed appointments, lost to follow-up or refusals, in a timely manner

#### INTAKE AND ELIGIBILITY GUIDELINES

- ▼ Staff knowledge of SMHW/WISEWOMAN eligibility guidelines
- ♥ Procedure to screen and identify participants
- ◆ Annual review of clients for participants' eligibility

#### **CLIENT RIGHTS**

- ♥ Privacy
- ♥ Confidentiality
- ▼ Access to test results
- ♥ Follow-up of medical problems through referrals, diagnosis and treatment
- ♥ Participant will not be held financially responsible if identified as a SMHW participant
- ♥ Access to an interpreter
- ▼ Treatment per Civil Rights Act
- ▼ Treatment per Americans with Disabilities Act

#### **CORRECTIVE ACTION PLANS**

At the time of the provider's on-site review, technical assistance is provided by the RPC to clarify or demonstrate any points of confusion. The on-site review is followed by a post-review letter describing any areas needing improvement. Follow-up may be conducted to review success in instituting the recommended improvements. If the RPC determines a provider has consistently not met the program clinical standards, the provider is asked to complete a **Corrective Action Plan**. Typically, the RPC conducts another review in six (6) months to ensure implementation of the **Corrective Action Plan** and the provider is working to resolve the problem. Providers out of compliance with the contract may be placed under a **Corrective Action Plan**.

rovider Nar	ne:			OA	Rev	iew	er:											D	ate:	242			
	monitoring SMHW monitoring on	lv 🗐			onth			ovid	ler		12	vea	r hie	nnia	al mo	mito	ring		1		Re	-mo	nitor
	hy unit name:						vto			nar	_	-					-		-		()		
	staff name and title of those conducting scr	reenii	igs:			- 17.5		- 02															
Name/Title:			-			1	Nam	e/Ti	tle:														
Vame/Title:						1	Nam	e/Ti	tle:														
	ualified SMHW/WW trained staff for all ph	ases	of ser	vice:							e ha	is a	clear	n an	d in	vitin	ıg er	nvir	onn	ient	:		
res 🔲 No						1	Yes		No														
There is an I	Internal QA program for SMHW/WW serv	ices:					SMI Yes				anua	al av	aila	ble	eithe	r ha	ırd (	copy	y or	on l	ine:		
MHW/WW Yes No	W materials are prominently displayed:						Syst Yes				to a	ssur	e fo	llow	-up	of al	bnoı	rma	l an	d al	ert v	alue	es:
Charts requ	ested: Charts available: one O = Not Done NA = Not Applicable	D =	CHA Declin	63	383						hart	resui	l <del>t</del>										
	Criteria Monitored	80 Tedit	Charts complete	Chart	Charte 2	Chart 3	Chart 4	Chare 5	Chart 6	Chart	Chart 8	Chart	Chart		Chart (								
	Copies of proof of age (proof of age is only expected once while SMHW client)	50			-					23,						-	-						
	(proof of age is only expected once white antriw chem)		10.																				
	Copies of proof of income updated annually	50			7											Ħ			3 3		2 33		T
Eligibility	Copies of proof of income updated annually SMHW/WW Eligibility Agreement Form signed annually	50	9	- 35			6				6)	9	- 1								0 0		
Eligibility	SMHW/WW Eligibility Agreement Form	-	2. S	30			0	6 3			6	7. 10									8 30 8 30 8 30		
Eligibility	SMHW/WW Eligibility Agreement Form signed annually History form (green) updated annually	50	2 N	- 55								7 N											
Eligibility	SMHW/WW Eligibility Agreement Form signed annually History form (green) updated annually Physical exam = submitted information	50 50 80						0_18															
Screening	SMHW/WW Eligibility Agreement Form signed annually History form (green) updated annually Physical exam = submitted information Mammogram scheduled if eligible.  Clients with disease level blood pressure (2)40/00) receive referrals for medical	50 50											17.										
	SMHW/WW Eligibility Agreement Form signed annually History form (green) updated annually Physical exam = submitted information Mammogram scheduled if eligible.  Clients with disease level blood pressure (2)40/00) receive referrals for medical	50 50 80 80																					
Screening	SMHW/WW Eligibility Agreement Form signed annually History form (green) updated annually Physical exam = submitted information Mammogram scheduled if eligible.  Clients with disease level blood pressure (>140/90) receive referrals for medical follow-up	50 50 80 80											5 0										
Screening and Reports	SMHW/WW Eligibility Agreement Form signed annually History form (green) updated annually Physical exam = submitted information Mammogram scheduled if eligible. Clients with disease level blood pressure (>140/90) receive referrals for medical follow-up WW Lab results equal submitted results Client notified of SMHW test results Documentation that client notified of WW screening/risk factor results in writing and	50 50 80 80 100																					
Screening	SMHW/WW Eligibility Agreement Form signed annually History form (green) updated annually Physical exam = submitted information Mammogram scheduled if eligible. Clients with disease level blood pressure (>140/90) receive referrals for medical follow-up WW Lab results equal submitted results Client notified of SMHW test results Documentation that client notified of WW screening/risk factor results in writing and	50 50 80 80 100 80																					

# OTHER WISEWOMAN RESOURCES

## MEDICATION ACCESS REFERENCES/RESOURCES

#### 340B DRUG PRICING PROGRAM & PHARMACY AFFAIRS

Health Resources and Services Administration (HRSA) requires drug manufacturers to provide outpatient drugs to eligible health care organizations/covered entities at significantly reduced prices

http://www.hrsa.gov/opa/index.html

#### FEDERAL TRADE COMMISSION

Federal Trade Commission (FTC) provides useful consumer information regarding prescription savings programs and generic drugs

http://www.consumer.ftc.gov/articles/0063-generic-drugs-and-low-cost-prescriptions

#### MEDICARE INFORMATION

Information about the specific drug plans available in a particular area and about Medicare drug plans, in general, are available at 1-800-MEDICARE (1-800-633-4227) www.medicare.gov

### **NEEDYMEDS**

NeedyMeds keeps up-to-date information from pharmaceutical companies on client assistance programs

http://www.needymeds.org/

### RXASSIST

Funded by The Robert Wood Johnson Foundation, RxAssist is a web-based medication resource center for providers, advocates, consumers and caregivers <a href="http://rxassist.org/providers">http://rxassist.org/providers</a>

#### **RxHOPE**

RxHope contracts directly with pharmaceutical companies to provide an electronic application process for their client assistance programs and provides this service to physicians and clients free of charge

https://www.rxhope.com/

### STATE PHARMACEUTICAL ASSISTANCE PROGRAMS

This website identifies states that have programs to provide pharmaceutical coverage or assistance, primarily to low-income older people or people with disabilities who do not qualify for Medicaid

http://www.medicare.gov/pharmaceutical-assistance-program/state-programs.aspx

# RESOURCES



## CARDIOVASCULAR DISEASE REFERENCES AND RESOURCES

### CARDIOVASCULAR RISK AND BLOOD PRESSURE

Whelton, Paul K., et al. "Correction to: 2017

ACC/AHA/AAPA/ABC/ACPM/AGS/APhA/ASH/ASPC/NMA/PCNA Guideline for the Prevention, Detection, Evaluation, and Management of High Blood Pressure In Adults: A Report of the American College OF CARDIOLOGY/AMERICAN Heart Association Task Force on Clinical Practice Guidelines." Hypertension, vol. 71, no. 6, June 2018, doi:10.1161/hyp.000000000000000006.

https://www.ahajournals.org/doi/10.1161/HYP.0000000000000065

The Eighth Report of the Joint National Committee (JNC 8 on Evidence-Based Guideline for the Management of High Blood Pressure in Adults)

https://jamanetwork.com/journals/jama/fullarticle/1791497

The 2013 AHA/ACC Guideline on Lifestyle Management to Reduce Cardiovascular Risk: A report of the American College of Cardiology/American Heart Association Task Force on Practice Guidelines

http://circ.ahajournals.org/content/early/2013/11/11/01.cir.0000437740.48606.d1

#### CHOLESTEROL

2013 ACC/AHA Guideline on the Treatment of Blood Cholesterol to Reduce Atherosclerotic Cardiovascular Risk in Adults: A Report of the American College of Cardiology/American Heart Association Task Force on Practice Guidelines

http://circ.ahajournals.org/content/early/2013/11/11/01.cir.0000437738.63853.7a

#### DIABETES

American Diabetes Association Standards of Medical Care in Diabetes—2017 <a href="https://professional.diabetes.org/sites/professional.diabetes.org/files/media/dc\_40\_s1\_fi">https://professional.diabetes.org/sites/professional.diabetes.org/files/media/dc\_40\_s1\_fi</a> <a href="mailto:nal.pdf">nal.pdf</a>

#### TOBACCO USE

Best Practices for Comprehensive Tobacco Control Programs—2014; Centers for Disease Control and Prevention

http://www.cdc.gov/tobacco/stateandcommunity/best\_practices/

#### DIET AND LIFESTYLE

Million Hearts. Healthy Eating & Lifestyle Resource Center <a href="https://millionhearts.hhs.gov/learn-prevent/recipes.html">https://millionhearts.hhs.gov/learn-prevent/recipes.html</a>

GET THE FACTS: Sodium and the Dietary Guidelines

http://www.cdc.gov/salt/pdfs/sodium\_dietary\_guidelines.pdf

# WISEWOMAN PROGRAM FORMS

# SMHW/WISEWOMAN PARTICIPANT AGREEMENT FORM (WHITE)

		irthdate / / / / / yyyy	(O <sub>I</sub>	otional)
Address	<u> </u>	City	State	7in
Stree	Li	City	State	Zip
Women (SMH) cervical cancer education resou	Department of Health and Senior W) and WISEWOMAN program examinations and assessments to broke for improving lifestyle hab	ns. If you qualify and agree, for heart disease and stroke f its to help you lower your ri	you will receive ree. WISEWOM sk for heart disea	your breast and IAN also provides se.
to help you obt treatments for l	ults are not normal, this clinic wain additional tests and, if neede heart disease risk factors such as cal care if needed.	d, treatment for cancer. WI	SEWOMAN doe:	s not pay for
Income/Insu Are you recei	Medicare Part A	surance WIC	TANF □ Fo MO Healti	ood stamps □ hNet (Medicaid) □ No □
Do yo	u have health insurance?	Yes □ No		
Does	your insurance have a deduct	ible? Yes □ No		
Can y	ou pay the deductible?	Yes □ No		
	ou pay the deductions.			l l
CLIENT AC I have not sup SMHW/V	GREEMENT plied documentation of hous VISEWOMAN present incom	Yes □ No  ehold income. I declare m ne guidelines.	y household ind If applicable, <sub>l</sub>	
CLIENT AG I have not sup SMHW/V I have receive A staff persor side effect I understand t I agree to part I understand t has chang	GREEMENT plied documentation of hous VISEWOMAN present incom d the income guidelines and has informed me which tests ts of the tests. hat the SMHW / WISEWOM hat my health is my responsil hat persons associated with S recommended services. act this clinic for my test resu hat no test is 100% accurate. icipate in both the screening hat I will be contacted to retued.	Yes \_ No  whe hold income. I declare more guidelines	y household inc If applicable, 1 SEWOMAN. MAN programs able to me at no r keeping my ap may contact me AN lifestyle edu	please initial) cover and possible cost. pointments. in receiving ucation sessions. ited to these services
CLIENT AC I have not sup SMHW/V I have receive A staff persor side effect I understand t I understand t medically I need to cont I understand t understand t understand t I understand t I understand t I have read or	GREEMENT plied documentation of hous VISEWOMAN present incom d the income guidelines and thas informed me which tests ts of the tests. hat the SMHW / WISEWOM hat my health is my responsible hat persons associated with S recommended services. act this clinic for my test result hat no test is 100% accurate. icipate in both the screening hat I will be contacted to retue ed. had the above read to me. I a	Yes \_ No  wheeled income. I declare me guidelines	y household inc If applicable, 1 SEWOMAN. MAN programs able to me at no r keeping my ap may contact me  AN lifestyle edu ealth status rela	please initial)  cover and possible  cost.  pointments.  in receiving  acation sessions.  ited to these services
CLIENT AC I have not sup SMHW/V I have receive A staff persor side effect I understand t I agree to part I understand t has chang I have read or Care informati other agencies Missouri Depa obtain any sub of Attorney fo	GREEMENT plied documentation of hous VISEWOMAN present incom d the income guidelines and has informed me which tests ts of the tests. hat the SMHW / WISEWOM hat my health is my responsil hat persons associated with S recommended services. act this clinic for my test resu hat no test is 100% accurate. icipate in both the screening hat I will be contacted to retued.	ehold income. I declare me guidelines	y household ind If applicable, I SEWOMAN. MAN programs able to me at no r keeping my ap may contact me  AN lifestyle edu ealth status rela ion above is cor (SEWOMAN, you to that I have be Policies and have ed by the guardi	please initial)  cover and possible  cost.  pointments.  in receiving  cation sessions.  ted to these services  rect.  pur protected health  al Senior Services and  en given a copy of the  e been told where I can  ian or Durable Power
CLIENT AC I have not sup SMHW/V I have receive A staff persor side effect I understand t I agree to part I understand t has chang I have read or As a client receive a client receive information of the receive information of the total any substantial and substantial any substantial any substantial and substan	GREEMENT plied documentation of hous VISEWOMAN present income d the income guidelines and has informed me which tests ts of the tests. hat the SMHW / WISEWOM hat my health is my responsible hat persons associated with S recommended services. act this clinic for my test resu hat no test is 100% accurate. icipate in both the screening hat I will be contacted to retu ed. had the above read to me. I a eiving services funded be Show on will be shared with approp as required by the federal fur irtment of Health and Senior S sequent revisions to this Notice r Health Care (DPOA-HC), at	ehold income. I declare me guidelines	y household inc If applicable, 1 SEWOMAN. MAN programs able to me at no r keeping my ap may contact me  AN lifestyle edu ealth status rela ion above is cor SEWOMAN, yo nt of Health and ge that I have be Policies and have d by the guardi Appointing the C	please initial)  cover and possible  cost.  pointments.  in receiving  cation sessions.  ted to these services  rect.  pur protected health  al Senior Services and  en given a copy of the  e been told where I can  ian or Durable Power

# **FORMS**



# SMHW/WISEWOMAN PATIENT HISTORY FORM (GREEN)

GASCA- DOMA	LTHY WOMEN (SI STORY ETED BY CLIENT				Je	P. O. Box 57( efferson City, MO 65102-057( (573) 522-284
ENROLLMENT SITE/SATELLITE CLINIC (IF ANY)					DATE OF VISIT (MM/D	DMYYY)
A. PERSONAL HISTORY				•		
NAME (LAST, FIRST, MIDDLE INITIAL)					MAIDEN NAME	
E-MAIL ADDRESS		HOME PHONE NO.		WORK PHON	NE NO.	CELL PHONE NO.
STREET ADDRESS		CITY/STATE		ZIP CODE		COUNTY
DATE OF BIRTH (MM/DD/YYYY)	SOCIAL SECURITY N	UMBER (OPTIONAL)	WHAT IS		LANGUAGE SPOKEN III	N YOUR HOME?
NUMBER OF HOUSEHOLD MEMBERS	INSURANCE COVERA	AGE:  ☐ Mo HealthNet		edicare	□ Private	MEDICAID DONMEDICARE NUMBER
L (0) Other			(U. S. equiva			
3.5	ow Me Healthy Wo	lition/Local Organ	1 2 3 4	What type clinic appo	of transportation ointment? (please Bus	nation)  11 12 13 14 15 16  In did you use to get to your e choose only one)
How did you hear about the Shochoose only one)  (1) Physician/NP  (2) Clinic/Health Center  (3) Television  (4) Radio/Podcast  (5) Print Ad/Newspaper  (6) Billboard/Banner  (7) Bus Sign  (8) Health Care Provider	ow Me Healthy Wo  (10) Health Coa  (11) Community  (12) Relative/Fri  (13) Faith Home  (14) Financial Co  (15) Other Locat  (16) Case/Care	lition/Local Organ Health Worker/O end //Church ounselor/Registra tion (specify) Manager, Naviga	olease vization butreach attion tor	What type clinic apportunit (1) (2) (3) (4) (5) (6) (7)	7 8 9 10 1 of transportation	n did you use to get to your e choose only one)
□ (7) Unknown (please avoid under the Shochoose only one) □ (1) Physician/NP □ (2) Clinic/Health Center □ (3) Television □ (4) Radio/Podcast □ (5) Print Ad/Newspaper □ (6) Billboard/Banner □ (7) Bus Sign □ (8) Health Care Provider □ (9) Health Fair/Relay	ow Me Healthy Wo  (10) Health Coa  (11) Community  (12) Relative/Fri  (13) Faith Home  (14) Financial C  (15) Other Locat  (16) Case/Care  (17) Internet/On  (18) Social Medi	lition/Local Organ Health Worker/O end //Church ounselor/Registra tion (specify) Manager, Naviga	olease vization butreach attion tor	What type clinic apportunit (1) (2) (3) (4) (5) (6) (7) (8)	of transportation of transport	n did you use to get to your e choose only one)
□ (7) Unknown (please avoid under the Shochoose only one) □ (1) Physician/NP □ (2) Clinic/Health Center □ (3) Television □ (4) Radio/Podcast □ (5) Print Ad/Newspaper □ (6) Billboard/Banner □ (7) Bus Sign □ (8) Health Care Provider □ (9) Health Fair/Relay □ Event □ Date of last Pap Test □ Do you now smoke cigarettes?	ow Me Healthy Wo  (10) Health Coa  (11) Community  (12) Relative/Fri  (13) Faith Home  (14) Financial Co  (15) Other Locat  (16) Case/Care  (17) Internet/On  (18) Social Medi Twitter, etc.)	lition/Local Organ Health Worker/C end //Church ounselor/Registration (specify) Manager, Naviga line/Google Seare ia (Facebook, Ins	olease plate of Lass  Come days	What type clinic apportunit (1) (2) (3) (4) (5) (6) (7) (8)	of transportation of transport	n did you use to get to your e choose only one)
□ (7) Unknown (please avoid under the Shochoose only one) □ (1) Physician/NP □ (2) Clinic/Health Center □ (3) Television □ (4) Radio/Podcast □ (5) Print Ad/Newspaper □ (6) Billboard/Banner □ (7) Bus Sign □ (8) Health Care Provider □ (9) Health Fair/Relay Event  Date of last Pap Test	ow Me Healthy Wo  (10) Health Coa  (11) Community  (12) Relative/Fri  (13) Faith Home  (14) Financial Co  (15) Other Locat  (16) Case/Care  (17) Internet/On  (18) Social Medi Twitter, etc.)	lition/Local Organ Health Worker/C end t/Church ounselor/Registration (specify) Manager, Naviga line/Google Seard ia (Facebook, Ins	olease plate of Lass  Come days	What type clinic apportunit (1) (2) (3) (4) (5) (6) (7) (8)	of transportation of transport	In did you use to get to your e choose only one)  Idea  J  DD  YYYY  I Don't know

# WISEWOMAN ASSESSMENT FORM (TAN) FRONT

		WISEWOMAN Assessr	ment Form			DHSS Department of North and Con or Convects	
LAS	ST NAME	FIRST NAME	MIDDLE INITIAL	DOB (MM/D	D/YYYY)	DATE OF VIS (MM/DD/YYY	
A.	Health	History (Check ⊠ as appropriate		II k			
1.	Do you	have high cholesterol?		☐ Yes [	No [	Don't Know	/Not Sure
	350	nswered No, skip to question 2.		1 does the continue			Secretaria de la constitución de
	4.5	you take medication to lower your ch	olesterol?	☐ Yes [	No [	Don't Know	/Not Sure
	i.	Is the medication a statin?				Don't Know	•
	mai	es, during the past seven (7) days, inc ny days did you take prescribed medi ur cholesterol?		None, I	umber of Da could not ok (now/Not Su	tain medicat	ion
2.	Do you	have hypertension (high blood pressi	ure)?	Yes [	□ No □	Don't Know	/Not Sure
	If you ar	nswered No, skip to question 3.					
	a. Dog	you take medication to lower your bl	ood pressure?	☐ Yes [	□ No □	Don't Know	/Not Sure
	you	es, during the past seven (7) days, ho take prescribed medication (includin s) to lower your blood pressure?		None, I	umber of Da could not ob (now/Not Su	tain medicat	ion
	ano	you measure your blood pressure at l other blood pressure machine located o, check reason:	in the community?	- Arrivaria	□ No	my blood pre	
	<i>If y</i> e	es:  How often do you measure your blo at home or use another blood press machine located in the community?	ood pressure ure	on't have equ Multipl Daily Weekly Other (	ipment to m le times per c	A few times Monthly re)	ood pressure
	ii.	Do you regularly share blood press with your health care provider for f		Yes [	No [	Don't Know	/Not Sure
		have diabetes (Either Type 1 or Type	2)?	Yes [	No [	Don't Know	/Not Sure
3.	Do you	nswered No, skip to question 4.					
3.	6281	iswered ivo, skip to question 4.					
3.	If you ar	you take medication to lower your bl	ood sugar (for diabetes)	? Yes [	No [	Don't Know	/Not Sure
3.	If you are a. Do you b. If you	and the same of th	w many days did you	Nur None. I	nber of days	otain medicat	7

# WISEWOMAN ASSESSMENT FORM (TAN) BACK

	Are you taking aspirin daily to pr	event heart attacl	or stroke?	Yes	☐ No	
2.	How many cups of fruit and vege	tables do you eat	in an average day?	Cups	□ No	one
3.	Do you eat two (2) servings or me	ore of fish weekly	?	Yes	☐ No	
4.	How many servings of grain prod	lucts do you eat in	a typical day?	☐ ½ serv		] ½ serving ] None
5.	How many servings are whole gr	ains (oatmeal, cer	eal, bread, etc.)?	☐ ½ serv		]½ serving ]None
6.	Do you drink less than 36 ounces added sugars weekly?	(450 calories) of	beverages with	Yes	□ No	
7.	Are you currently watching or re-	ducing your sodiu	m or salt intake?	☐ Yes	□ No	
8.	Physical Activity a. How many minutes of physic in a week?	al activity (exerci	se) do you get	Numb	per of minutes	None
9.	Alcohol  a. In the past seven (7) days, ho containing alcohol?	ow often did you h	ave a drink	Numl	ber of days 🔲 Do	
	b. How many alcoholic drinks, of during a day you drink?	on average, do you	ı consume	Numl	per of drinks cont	aining alcohol
10.	Overall Wellness Over the past two (2) weeks, how	z often have vou b	een hothered by	nv		
	of the following problems?	onen have you b	cen bothered by a	iny		
	a. Have little interest or pleasur	re in doing things	?	☐ Not at all☐ More than h☐ Nearly ever	☐ Severa nalf of the month y day	l days
	b. Feeling depressed or hopeles	ss?		Not at all More than b	Severa nalf of the month y day	l days
11.	Tobacco Products  a. Do you smoke (including ciga	arettes, pipes, ciga	nrs, or e-cigarettes		than 12 months a	
	b. Did you complete a tobacco o	essation activity?	į	☐ Yes ☐ Discontinue ☐ Not sure	☐ No ed activity	
C.	Readiness to Change Health H	labits (Check 🔀	] as appropriate)			
fol	eck the one box by each of the lowing three statements that st describes your behavior today.	I have little or no intention to change my behavior in the foreseeable future.	I am thinking about making a change in my behavior.	I am ready to plan how I will make a change in my behavior.	I am in the process of trying to make a change in my behavior.	I am trying to maintain a change have made in my behavior.
1.	Eat more fruits and vegetables					
2.	Quit smoking/utilizing tobacco					(or never smoked
	Increase physical activity					

# WISEWOMAN SCREENING FORM (LIGHT PINK)

☐ Initial Risk	Reduction Co	ounseling with S	SMHW Annu	ıal R	isk Reduction Counselin	g with SMHW	
	eening, Non-ir				creening, Non-integrate		porting Only
PROVIDER NAME						DATE	
NAME: LAST	FIF	ST	MIDDLE INITIAL	DA	TE OF BIRTH (MM/DD/YYYY)	SOCIAL SECURITY	NUMBER
A CLINICAL MEACH	DEMENTO						
A. CLINICAL MEASU	REMENTS				Waist circumference:		
BMI:	Height:	<del></del> -	Weight: lb	s.	Hip circumference:	Ratio:	
BP 1 <sup>st</sup>	BF	2 <sup>nd</sup>	Average BP		Hypertension Follow-u  Diagnostic Office V		Client Refuse
Easting (0.13 hours)		<u>/</u> П No Пвг	/		Blood Pressure Me		_
Fasting (9-12 hours)			VII		Health Coaching Hypertension Follow-u	p (>130/80)	SMBP
☐ Glucose Quant. (Fasting Only)	∐ BG Strip (Fasting	Only)	A1C		☐ In-House ☐ Referring Clinic		
Lipid Panel (Fastin	g Only)	Total Cho	lesterol				Triglycerid
B. ALERT VALUE FO							_ 0,
Evaluation Visi	essure SBP > 1 t Date:/	80 or DBP > 12 / (Number from			ALERT BLOOD G Alert Blood Gluc Evaluation Visit *Status of Work	ose ≤ 50 or ≥ 25 Date:/	
within seven ( Notify WISEWOM. 2. Follow-up/wo 3. Client refused 4. Workup not o completed. Lo	plete. Particip 7) days of the AN Education orkup by alter workup. Part ompleted, clic st to follow-up ing visit and co	pant has been so screening visit.  Coordinator of the provider. Sicipant had an ent lost to follow is defined as a second control of the cont	f any of the followin Patient intends to so alert value and refu w-up. Participant h	ee al sed v ad al d no	ternate provider within workup. n alert value but was los t attend her scheduled v	seven (7) days.	nd workup was n
C OTHER							
C. OTHER  Date Risk Counseling	Completed:						
Client Priority Are	a(s):			_	_		
☐ None ☐ Weight Watch	☐ Health ers ☐ SMBP	, , , <u>, , , , , , , , , , , , , , , , </u>	hysical Activity  IBSS Referral	_] Sm	oking Cessation 🔲 Blo	od Pressure Mana	gement
Physical Activi			cleared for activity un			t to a	Tops
ICD Defermed To	ating Smart-Be	ing active L	iabetes Prevention Pr	ogra	m Health Coad	ning	TOPS
Date Referred:	obacco Quitline	<u> </u>	———				

# WISEWOMAN DIAGNOSTIC FORM (GRAY)

sed for Reporting: Diagnost	ic Office Vis	it, Labs not comp	oleted o	on the day of the s	creening	g visit, Alert V	alues not comple	ted on the
ay of screening, and Reporti	ng services	not being billed.						
	Di	agnostic Visit		Lab Only	Reporti	ng Only		
PROVIDER NAME							DATE	
NAME: LAST	FIRST	N	IIDDLE IN	NITIAL DATE OF	BIRTH (N	MM/DD/YYYY)	SOCIAL SECURITY	/ NUMBER
A. DIAGNOSTIC OF	FICE VISI	T JUSTIFICATI	ON (TV	VO BLOOD PRI				
☐ Blood Pressure	Blood Gl	_	esterol		BP 1	st	BP 2'	nd
B. CLINICAL MEAS		king Cessation		_		_		
Fasting (9-12 hrs.) Yes	□No	Glucose Qu (Fasting On		BG Strip (Fasting Onl	/) [ [		ormal results in C ormal results in C	
Lipid Panel (Fasting Only	) Tot	al Cholesterol	Пна	DL	□rp	L	Triglyce	erides
C. MEDICAL FOLLO								
Have the client's medication If yes, was the client prescri If yes, was client referred fo	is been add bed medica r medicatio	ressed? tion? n education?		Yes Yes	No No No	Cli	ent Refused ent Refused ent Refused ent Refused	
Have the client's medication If yes, was the client prescri If yes, was client referred fo If yes, was the client identifi Can the client obtain medica Was the client given access Was a treatment plan offere If yes, which of the following	is been add bed medica r medicatio ed to have ations? to resource ed?g was offere	ressed?n education?uncontrolled hyp	pertension ces give		No No No No No No Coachir	Cli	ent Refused ent Refused ent Refused ent Refused ent Refused Medical Follow-U	qل
Have the client's medication If yes, was the client prescri If yes, was client referred fo If yes, was the client identifi Can the client obtain medica Was the client given access Was a treatment plan offere If yes, which of the following	as been add bed medicat r medicatio ed to have ations? to resource ed? g was offere	ressed? tion? n education? uncontrolled hyp s or were resour	pertension ces give		No No No No No No Coachir	Cli	ent Refused ent Refused ent Refused ent Refused ent Refused Medical Follow-U	qل
Have the client's medication of yes, was the client prescripler, was client referred for the yes, was the client identificant he client obtain medical was the client given access was a treatment plan offers of yes, which of the following the yes	ns been add bed medication ed to have ations? to resource a was offere a was offere was great was offere a was offere was offere a was offere was offere a was offered as of the was of the wa	ressed?n education? n education? uncontrolled hyp s or were resour	ces give	Yes	No No No No No No No Coachir	Cli Cli Cli Cli Cli Cli BBP	ent Refused ent Refused ent Refused ent Refused ent Refused Medical Follow-Uure	
Have the client's medication of yes, was the client prescripler, was client referred for the yes, was the client identificanthe client obtain medical was the client given access was a treatment plan offers of yes, which of the following the comment status of workup	s been add bed medication and the street of	ressed?n education?uncontrolled hypurcontrolled hypurcontrolled hypurcontrolled hypurcontrolled?	ces give	Yes	No No No No No No No Coachir Onitorin	☐ Cli ☐ Cli ☐ Cli ☐ Cli ☐ Cli ☐ Cli ☐ Gli ☐ Gli ☐ Gli ☐ Glord Press ☐ Clordinat ☐ Clordin	ent Refused ent Refused ent Refused ent Refused ent Refused Medical Follow-U ure  ≥ 250 mg/dl	in
Have the client's medication If yes, was the client prescri If yes, was client referred fo If yes, was the client identific Can the client obtain medica. Was the client given access Was a treatment plan offere If yes, which of the following	s been add beed medication are medication ed to have attions?	ressed?	ces give Contact  hHg w)	Yes Yes On?	No No No No No No No Coachir onitoring	Cli Cli Cli Cli BP g Blood Press Con Coordinat  GLUCOSE Lucose \( \leq 50 \) or it Date:/ rk-up:/	ent Refused ent Refused ent Refused ent Refused Medical Follow-U ure	in elow)
Have the client's medication of yes, was the client prescripleys, was client referred for the client obtain medical was the client given access. Was a treatment plan offers of yes, which of the following the client status of workup submitting into MOHSAIC, if the client Blood Pressure Evaluation Visit Date *Status of Work-up:  *Status of Work-up Number Complete. Proceedings of the screen of the client prescription.	s been add beed medication and to resource add?	ressed?	ces give  Contact  Alg  Agnosed  Followir  tends to e but refut ticipant I nt who c	Yes  Yes  Yes  Yes  Yes  Yes  Yes  Yes	No N	Cli	ent Refused ent Refused ent Refused ent Refused ent Refused Medical Follow-t ure	in elow) vithin seven

# WISEWOMAN BP MEDICAL FOLLOW-UP FORM (YELLOW)

		ood Pressure Medical Fo				Desprise Will fash and Sandra
		Face-to-Face in	Office	Only		
PROVIDER NAME						DATE
NAME LAST	FIRST	MIDDLE INITI	AL DA	ATE OF BIRTH	I (MM/DD/YYYY)	SOCIAL SECURITY NUMBER
		MEDICAL FOLLOW-UP (TW	O BP	READING		D)
E	BP 1 <sup>st</sup>	BP 2 <sup>nd</sup>			VISIT DATE	
Is the client cor	_/ I mpliant with medicat	ions/treatment plan?	Yes	s No	Client Refuse	d NEXT FOLLOW-UP VISIT DATE
		ons prescribed or adjusted?				The second of th
		s?	_		The state of the s	
		rces or were resources given?			」Client Refuse	INFORMATION SHARED WITH PHYSICIAN Yes No
Treatment Plan				- 10000	cussed with Cli	
Contraction and the second second	18	Medication Change	Inforr	Healthy		Physical Activity
_	Pressure Medical Foll	ow-Up		Sodium I	Reduction	Smoking Cessation
Client F			L	Weight L		
		RE MEDICAL FOLLOW-UP (	TWO E	3P READ	INGS REQUI	RED)
E	BP 1 <sup>st</sup>	BP 2 <sup>nd</sup>			VISIT DATE	
Is the client cor	 mpliant with medicat	ions/treatment plan?	Yes	s No	Client Refuse	d NEXT FOLLOW-UP VISIT DATE
Were BP medic	ations prescribed or	adjusted?	Yes	s No 🗆	Client Refuse	d
		s?				
		rces or were resources given?			Client Refuse	INFORMATION SHARED WITH PHYSICIAN Yes No
						an experience beginning to the control of the contr
Treatment Plan		Medication Change	Intorr	Healthy	<mark>cussed with Cli</mark> Eating	Physical Activity
	ressure Medical Foll		Ē	Sodium I	Reduction	Smoking Cessation
Client F	Refused			Weight L	.oss	77.00 Table
C. THIRD BL	OOD PRESSURE	MEDICAL FOLLOW-UP (TW	O BP	READING	GS REQUIRE	D)
Е	BP 1 <sup>st</sup>	BP 2 <sup>nd</sup>			VISIT DATE	
Is the client cor	_/ mpliant with medicat	ions/treatment plan?	Yes	s No	Client Refuse	ed e
Were BP medic	ations prescribed or	adjusted?	Yes	s No C	Client Refuse	e <mark>d</mark>
		s?				
		rces or were resources given?			Client Refuse	INFORMATION SHARED WITH PHYSICIAN Yes No
				20		
Treatment Plan	ı: Coaching		Inforr	mation Dis Healthy	cussed with Cli	ient: Physical Activity
Client F			-	-	Reduction	Smoking Cessation
The second second second	tion Change			Weight L		
Comments:						
IO 580-3116 (10-19)						DHSS-WW-BPM-01 (10-1

# WISEWOMAN HEALTH COACHING REPORTING FORM (PEACH)

A. RECORD OF PARTIC Clients should be encoura Areas/boxes that are not	aged to par							
Description/Type	Date		Length (	of sessionutes)	on	Face-	Telephone	Topic (Mark all that apply)
Health Coaching, Individual		15	30	45	60	to-race		Healthy Eating Physical Activity
(Session 1)  Health Coaching,								Blood Pressure Management Smoking Cessation Medication Education Healthy Eating
Individual (Session 2)								☐ Physical Activity ☐ Blood Pressure Management ☐ Smoking Cessation ☐ Medication Education
Health Coaching, Individual (Session 3)								Healthy Eating Physical Activity Blood Pressure Management Smoking Cessation Medication Education
Health Coaching Individual, Face-to-Face (Session 4)								Bright Pink Assessment Form
Health Coaching, Group, Face-to-face								Healthy Eating Physical Activity Blood Pressure Management Smoking Cessation Medication Education
B. COMMENTS								

# WISEWOMAN FOLLOW-UP RESCREEN (HOT PINK) FRONT

LAST NAME	FIRST NAME	MIDDLE INITIAL	DOB (MM/DD/YYYY)	DATE OF VISIT (MM/DD/YYYY)
A. Health I	History (Check ⊠ as appropriate)			
1. Do you l If you an a. Do y i. b. If ye mar	nave high cholesterol?  Iswered No, skip to question 2.  You take medication to lower your cho  Is the medication a statin?  Is, during the past seven (7) days, including the past seven (7) days, including the past seven (7) days, including the past seven (8) days did you take prescribed medical reholesterol?	uding today, how		Don't Know/Not Sure Don't Know/Not Sure Don't Know/Not Sure r of Days I not obtain medication Not Sure
If you an  a. Do y  b. If ye  you  pills  c. Do y  ano	nave hypertension (high blood pressureswered No, skip to question 3. you take medication to lower your bloes, during the past seven (7) days, how take prescribed medication (includings) to lower your blood pressure? you measure your blood pressure at hither blood pressure machine located in p, check reason:	od pressure? many days did g diuretics/water ome or use n the community?	None, I could Don't Know/ Service No Service Note Note Note Note Note Note Note Not	Don't Know/Not Sure Don't Know/Not Sure r of Days I not obtain medication Not Sure easure my blood pressure neasure my blood pressure nt to measure my blood pressure
If ye i.	Process:  How often do you measure your blood at home or use another blood pressum achine located in the community?	od pressure	Multiple time Daily Weekly Other (don't	es per day  A few times per week  Monthly measure)
ii.	Do you regularly share blood pressu with your health care provider for fe		Yes No	☐ Don't Know/Not Sure
<i>If you an</i> a. Do y b. If ye	nave diabetes (Either Type 1 or Type 2 iswered No, skip to question 4. you take medication to lower your bloes, during the past seven (7) days, howe prescribed medication to lower blood	od sugar (for diabetes)? many days did you	Number of	not obtain medication
a. Stro b. Hea c. Core d. Hea e. Vase	u been diagnosed by a healthcare provike/transient ischemic attack (TIA) rt attack onary heart disease rt failure cular disease (peripheral arterial diseagenital heart defects?		ese conditions:  Yes No	Don't Know/Not Sure
5. Are you	taking an aspirin daily to prevent hea	rt attack or stroke?	☐ Yes ☐ No	

# WISEWOMAN FOLLOW-UP RESCREEN (HOT PINK) BACK

1.	How many curs of	of fruit and vegetables do	vou eat in an	average dav	??Cups
2.	Do you eat two (2	2) servings or more of fish	weekly?	aronago aary	Yes No
3.	How many serving	ngs of grain products do y	ou eat in a typ	pical day?	$\square$ ½ serving or less $\square$ ½ serving
					☐ ½ serving or more ☐ None
4.	How many servin	ngs are whole grains (oatr	meal, cereal, b	read, etc.)?	☐ ½ serving or less ☐ ½ serving
		0			☐ ½ serving or more ☐ None
5.		s than 36 ounces (450 cal	ories) of beve	rages with	∐ Yes □ No
6.	added sugars we Are you currently	екку: y watching or reducing yo	our sodium or	salt intake?	Yes No
7.	Physical Activity				
	a. How many n in a week?	ninutes of physical activity	y (exercise) d	o you get	Number of minutes
8.	Alcohol				
		even (7) days, how often o	did you have a	drink	Number of days 🗌 Don't Known/
	b How many a	lcohol? lcoholic drinks, on averag	e do vou con	sume	Not Sure
	during a day		,c, ao you con	June	Number of drinks containing alcohol
9.	Overall Wellness			.1 11	<del></del>
	Over the past two of the following p	o (2) weeks, how often ha problems?	ve you been b	othered by a	any
		iterest or pleasure in doin	g things?		☐ Not at all ☐ Several days
					☐ More than half of the month☐ Nearly every day
					☐ Nearry every day
	b. Feeling depr	ressed or hopeless?			☐ Not at all ☐ Several days
					<ul><li>✓ More than half of the month</li><li>✓ Nearly every day</li></ul>
	b. Tobacco cess	sation activity completed.			Never Smoked           Yes         □ No           Discontinued activity
					Not sure
C.	Survey of Servi	ces Rendered			
Has	the WISEWOMAI	N Program improved the	quality of you	r life?	YES NO
		h the services offered by t			n? YES NO
D.	Clinical Measur	rements		TO BE COM	MPLETED BY CLINICIAN
		Control of the Contro			Waist circumference:
	BMI:	Height:	Weight:	lbs.	Hip circumference: Ratio:
BP	1 <sup>st</sup> /	BP 2 <sup>nd</sup>	Avera	ge BP	Hypertension Follow-up (>130/80)
13000000			No DM	D CMD	☐ Medical Follow-up ☐ Health Coaching ☐ SMBP ☐ Client Refused
	LIDII	sting (9-12 hours) Yes D PANEL (Fasting only)			
	T T	Total Cholesterol	□Н	DL	LDL Triglycerides
		Tealthy Eating Phys moking Cessation BP M	ical Activity	LSP	ESBA DPP TOPS
		moking Cessation ∟BP M MBP	ianagement	Referral:	Tobacco Quitline Weight Watchers Health Coaching Other HBSS
_	MMENTS:			1	
501					
					DHSS-WW-A-04 (10
10 580	0-3320 (10-19)				DH33-VVVV-A-04 (10

# WISEWOMAN SMBP PATIENT PARTICIPATION AGREEMENT (WHITE)

PATIENT PARTICIPATION AGREEMENT  LAST NAME FIRST NAME	MIDDLE INITIAL	DOB (MM/DD/YYYY)
BLOOD PRESSURE DEVICE SERIAL NUMBER		
SIGNATURE		SIGNATURE DATE (MM/DD/YYYY)
I AGREE TO:		
Participate in the self-monitoring blood pressure program.		
2. Take my blood pressure using the monitor provided to me	and as directed.	
3. Record my blood pressure readings as indicated below.		
4. Report my blood pressure readings to my clinic as instruct	ed below.	
5. Contact my clinic right away if my blood pressure reading	s more than	
<ol> <li>Take blood pressure twice, two times a day; two measurer apart every evening.</li> </ol>	ments one minute apart in the	morning and two measurements one minute
Take blood pressure twice, two times a day; two measurer apart every evening.      Take blood pressure readings for	Days.	
apart every evening.  2. Take blood pressure readings for	Days.	
apart every evening.  2. Take blood pressure readings for	Days.	
apart every evening.  2. Take blood pressure readings for	Days.	
apart every evening.  2. Take blood pressure readings for	Days.  ck one):	
apart every evening.  2. Take blood pressure readings for	Days. ck one):	
apart every evening.  2. Take blood pressure readings for	Days. ck one):	
apart every evening.  2. Take blood pressure readings for	Days. ck one):	aging
apart every evening.  2. Take blood pressure readings for	Days. ck one):	aging
apart every evening.  2. Take blood pressure readings for	Days. ck one):	aging
apart every evening.  2. Take blood pressure readings for	Days. ck one):	aging
apart every evening.  2. Take blood pressure readings for	Days. ck one):	aging

# WISEWOMAN SMBP INITIAL ENROLLMENT FORM (WHITE)

		Face-to-Face in O	ffice Only		
PROVIDER NAME			,		DATE
NAME: LAST	FIRST	MIDDLE INITIAL	DATE OF BIRTI	H (MM/DD/YYYY)	SOCIAL SECURITY NUMBER
A. BLOOD PRESSUF	RE MEASUREMENTS	AND ENROLLME	NT INFORMA	TION	
Clinic Measurements: B	P 1 <sup>st</sup> BP 2		SMBP Measure	ments: BP 1 <sup>st</sup>	BP 2 <sup>nd</sup> /
WISEWOMAN Hypertens Self-Monitoring Blood Pr SMBP Consent form faxe	essure (SMBP) Consent	form Completed:	☐ Yes ☐ Yes 2898 ☐ Yes	□ No I □ No	Date Completed:/
B. MEDICATIONS AN	ID HEALTHY LIFEST	YLE INFORMATIO	N		
Were BP medications pre Can the client obtain BP I Self-Monitoring Blood Pr Tracking Information Pro Medication Education (Ri Healthy Lifestyle Informa	medications? essure Education Provic vided to client along wi eferral)	th blood pressure tra	[     icking card?   [	Yes	No
Sodium Reduction Weight Loss  C. EDUCATIONAL R	n Smoking C				
10 Ways to Preve 30 Things Everyor 15 Ways to Cut B Healthy Eating or My Plate: Do It Yo	llood Pressure Client Ed int and Control High Blo ne Should Know about I ack on Salt n A Budget	od Pressure High Blood Pressure			
☐ Medication Chang ☐ Health Coaching ☐ Client to Return t	lonitoring Changes ges Changes o Physician	∏Yes ∏No			

# WISEWOMAN SMBP REFERRAL FORM

Provider Information:		Date/
Clinic Name:		
Health Care Provider:		
Contact Name:		Phone:
Client Information:		
Client Name:		DOB:/
Address:	City: Z	ip:
Home #: ()	Cell #: ()	WISEWOMAN Screening
Language Preference: English	h Other	BP#1/BP#2/_
Client IS / IS NOT currently takin	ng medications for hypertension	Average BP / Weight Smoker YES
Name of Medication & Dosa	ge	
Name of Prescribing Provide	er:	
Client IS / IS NOT able to access n	nedication.	
Needs assistance in filling ou	nt Prescription Assistance Paperw	work
Needs referral to a Prescript	ion Assistance Program	
Comments:		

## WISEWOMAN REFERRAL FORM



MISSOURI DEPARTMENT OF HEALTH AND SENIOR SERVICES

# MISSOURI DEPARTMENT OF THEALTH AND OCCUPANT OCCUPANT OF THEALTH AND OCCUPANT OCCUPANT OF THEALTH AND OCCUPANT OCCUPAN





lient Name		Date of Birth			Last 4 numbers of SSN
Client Address		City, State a	nd Zip		Client Phone Number
Name of Facility Client wa	as Referred To	Facility Addr	ess		City, State, and Zip
Appointment Date	Appointment	ent Time Facility Phone Facili		Facility Fax	
Purpose of Referral:	Blood Pressure Cholesterol Glucose	/ mgd	_mmHg ngdL L	Smoking C	essation
✓	Descript		CPT Code		
	Diagnostic Cor	Of	CPT Code fice Visits 99203		
Medical Evaluation Note	Diagnostic Cor	Of	fice Visits		
Medical Evaluation Note	Diagnostic Con	of isultation	fice Visits		
Medical Evaluation Note	Diagnostic Cones:	of sultation	fice Visits 99203	rovider, Thank	you!
Medical Evaluation Note Recommendations:	Diagnostic Cones:  Da  Please fax con	te:	fice Visits 99203  he referring p		you!

# WISEWOMAN SCREENING RESULTS FORM

Heart Disease and Stroke Risk Factors	
There are some risk factors that you cannot cha These are risk factors that you can change:	ange, such as your age, race/ethnicity and family history.
Cigarette Smoking	High blood cholesterol
Overweight	Physical inactivity
Diabetes	High blood pressure
Your WISEWOMAN Screening Results	
Blood Pressure: WISEWOMAN measures blood	d pressure by averaging two blood pressure measurements
	e national standard for blood pressure screening.
Your blood pressure is	(Desirable levels are less than 120/80)
RMI or Body mass index: BMI is calculated usi	ng a formula of your height and weight measurements.
	is (Desirable is less then 25)
Waint and Him Circumforance	
Waist and Hip Circumference Your waist measurement is You	r hin measurement is
Your waist/hip ratio is (Desirable is .8	
Lab Test Results: Total Cholesterol mg/dl	HDL mg/dl
(Desirable is less than 200 mg/dl)	(Desirable is more than 50 mg/dl)
(Desirable is less than 200 mg/til)	(Desirable is filore than 50 mg/ur)
Triglycerides mg/dl	Blood Glucose mg/dl
(Desirable is less than 150 mg/dl)	(Desirable is less than 100 mg/dl)
IDI/	
LDL mg/dl (Desirable is less than 100 mg/dl)	
Things You Can Do To Be Heart Healthy	
-	
<ul> <li>Quit smoking. Avoid second-hand smok</li> <li>Become more physically active.</li> </ul>	ce.
	ts, vegetables, whole grains, and low-fat dairy products.
Limit foods high in saturated fat, trans f	
Reduce salt and sodium intake.	
Lose weight if you are overweight and n	
If you drink alcoholic beverages, do so in	
	with your Show Me Healthy Woman screening next year.
	(ICFINITIMAN Duga waw)
Thank you for participating in the <u>W</u>	TOLWUMITHY Fragrant!

## WISEWOMAN GOAL TRACKING LOG



#### GOAL TRACKING LOG Healthy Eating

Circle the number of servings you eat each day.

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Fruits and Vegetables GOAL = 5 + per day My Goal = per day	1 2 3 4 5+	1 2 3 4 5+	1 2 3 4 5+	12345+	1 2 3 4 5+	1 2 3 4 5+	1 2 3 4 5+
Fruits and Vegetables GOAL = 5 + per day My Goal = per day	1 2 3 4 5+	1 2 3 4 5+	1 2 3 4 5+	12345+	1 2 3 4 5+	1 2 3 4 5+	1 2 3 4 5+
Fruits and Vegetables GOAL = 5 + per day My Goal = per day	1 2 3 4 5+	1 2 3 4 5+	1 2 3 4 5+	12345+	1 2 3 4 5+	1 2 3 4 5+	1 2 3 4 5+
Fruits and Vegetables GOAL = 5 + per day My Goal = per day	1 2 3 4 5+	1 2 3 4 5+	1 2 3 4 5+	12345+	1 2 3 4 5+	1 2 3 4 5+	1 2 3 4 5+



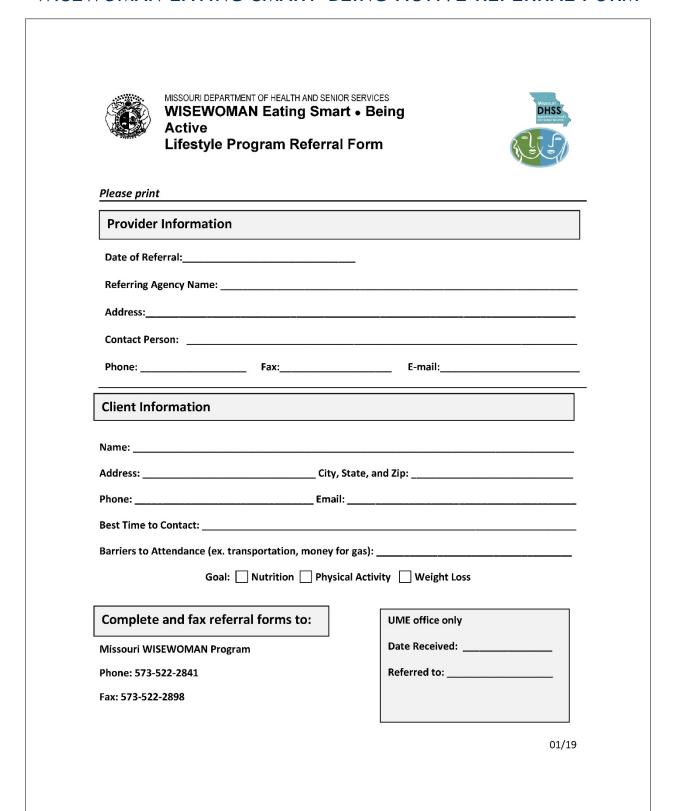
#### GOAL TRACKING LOG Physical Activity

Record the number of minutes of moderate physical activity or the number of steps you take each day.

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Minutes: Goal = 30 min/day My Goal: min/day							
Steps : GOAL=10,000 steps/day My Goal =steps/day							
Minutes: Goal = 30 min/day My Goal: min/day							
Steps : GOAL=10,000 steps/day My Goal =steps/day							
Minutes: Goal = 30 min/day My Goal: min/day							
Steps : GOAL=10,000 steps/day My Goal =steps/day							
Minutes: Goal = 30 min/day My Goal: min/day							
Steps : GOAL=10,000 steps/day My Goal =steps/day							

Missouri Department of Health and Senior Services / WISEWOMAN (6/11)

### WISEWOMAN EATING SMART-BEING ACTIVE REFERRAL FORM



### WEIGHT WATCHERS/TOPS CONSENT FORM





#### Weight Watchers/ Taking off Pounds Sensibly

#### **Participant Consent Form**

I consent to participate in the Weight Watchers/TOPS program and I understand and agree to the following:

- I may attend any chapter meeting for one time at no charge. I understand that I am encouraged to visit more than one chapter to find one that I am most comfortable attending.
- Once I find the chapter that I am most comfortable with, I will present my Weight
  Watchers/TOPS membership coupon and complete the Weight Watchers/TOPS application
  process.
- I am responsible for paying the weekly, monthly, or quarterly chapter dues, which vary by chapter. (Not applicable in every area of the state)
- I agree/must have the weigh-in attendance sheet signed by the Weight Recorder for the chapter at each meeting to verify participation.
- I agree/must return the attendance log to my WISEWOMAN Provider after I have attended 12 sessions.
- I will receive the TOPS "Real Life" book free of charge after presenting the attendance log verifying completion of 12 sessions.

Signature of Participant	 Date

Rev. 1/8/2019

## WISEWOMAN TOPS ATTENDANCE RECORD/LOG



#### Missouri WISEWOMAN Attendance Record TOPS – Lifestyle Program

Please have your TOPS chapter recorder or leader initial and date each time you attend a meeting. When you have attended 12 meetings, please return this card to your clinic. Thank you

Meeting Number	Date	Length of Meeting (# minutes)	Initial	Meeting Number	Date	Length of Meeting (# minutes)	Initial
1.				7.			
2.				8.			
3.				9.			
4.				10.			
5.				11.			
6.				12.			

Participants Name:	Beginning Weight:
Clinic Name:	Week 12 weight:

WVWISEWOMAN/LSP/TOPS/2016

Revised 01/19



## WISEWOMAN SUPPLY ORDER FORM



### WISEWOMAN Supply Order Form



	Amount Requested	Item # (WW Use Only)	Amount Sent (WW Use Only)	Date Sent (WW Use Only)
Client Educational Material				
Missouri WISEWOMAN Stroke & Cardiovascular Disease Prevention – Health Coaching booklet				
It's Your Health Booklet				
Goal Tracking Log				
Eating Smart-Being Active Cards (4" x 9")				
Eating Smart-Being Active Posters (11" x 17")				
50 Things to Know about Stress				
50 Things to Know about Stress Spanish				
Stretch Band		11303		
9 Ways to Lower your Risk of Stroke				
10 Ways to a Healthier Heart				
10 Ways to Prevent and Control High Blood Pressure				
10 Ways to Prevent and Control High Blood Pressure Spanish				
15 Easy Ways to Cut Back on Salt				
15 Easy Ways to Cut Back on Salt — Spanish				
30 to Know About High Blood Pressure				
A Healthy Heart Chart				
Blood Pressure Wallet Card				
Eat For Your Heart: 8 Simple Tips				
Fruits and Veggies MORE Matters				
Women and Heart Disease, What You Should Know				
Missouri Tobacco Quitline Business Card		958		
Missouri Tobacco Quitline – Do You Want to Quit ?				
Diabetes and Your Heart: Managing Your ABC's				
Healthy Eating on a Budget				
Healthy Eating on a Budget Spanish				
Healthy Snacks				
My Plate: Do It Your Way				
My Plate: Do It Your Way Spanish				
Pre-Diabetes: Are you at Risk?				
8 Ways to Improve Your Cholesterol				
30 Things Everyone Should Know About Cholesterol				
Outreach Items for Health Fairs, Etc.				
Recipe Card – Barbeque Chicken				
Recipe Card – Cauliflower Pizza Crust				
WISEWOMAN Informational Brochure				
Forms				
WISEWOMAN Assessment Form (Tan)				
WISEWOMAN Blood Pressure Follow Up Form (Yellow)				
WISEWOMAN Diagnostic Form (Gray)				
WISEWOMAN Health Coaching Reporting Form (Peach)				
WISEWOMAN Screening Form (Light Pink)				
WISEWOMAN Follow-Up Rescreen/4th Health Coaching (Bright Pink)				

Date:	Provider Name:	
Fax to: 573-522-3023	Contact Name:	Phone:
Attn: WISEWOMAN	Mailing Address:	
	City/State:	Zin Code:

# WISEWOMAN GLOSSARY OF TERMS

### Α

- ALERT Value—a screening result that is abnormal and requires tracking by the provider and/or SMHW/WISEWOMAN RPCs to assure appropriate follow-up care is documented
- ◆ A1C Test—Glycosylated hemoglobin, known as hemoglobin A1C or HbA1C/A1C, is a test that measures the average plasma glucose concentration over 6-12 weeks to assess how diabetes is being controlled

## В

- ▶ Breast and Cervical Cancer Early Detection Program (BCCEDP)—State/Tribal-level program is federal funded through the CDC resulting from the Breast and Cervical Cancer Mortality Prevention Act of 1990 (Public Law 101-354) legislated in 1995. The WISEWOMAN program was a legislative supplement to the Breast and Cervical Cancer Mortality Prevention Act, in 1993 through legislation. WISEWOMAN originally began as a demonstration project and then as a program in 1995.
- Body Mass Index (BMI)—measurement of body mass that is correlated with skinfold thickness and body density

### C

- ♥ Cardiovascular—pertaining to the heart and blood vessels
- ♥ Cholesterol—waxy, fat-like substance present in every cell in the body and in many foods
- ♥ Community Health Workers (CHW)—members of a community who are chosen by community members or organizations to provide basic health care to their community
- ▼ Control of Hypertension—managing hypertension to maintain blood pressure readings of <130 mmHg systolic and <90 mmHg diastolic</p>
- ♥ Current Procedural Terminology (CPT)—numeric coding system maintained by the American Medical Association (AMA), consisting of descriptive terms and identifying codes that are used primarily to identify medical services and procedures

### D

- ▼ Diabetes Mellitus—chronic syndrome of impaired carbohydrate, protein and fat metabolism, due to insufficient secretion of insulin or to target tissue insulin resistance
- ▼ Diabetes Prevention Program (DPP)—12 month program to prevent or delay the onset of Type 2 Diabetes for people at an increased risk of developing the condition
- ▼ Diagnostic Services—services rendered to a client who needs follow up after a screening visit that resulted in an abnormal finding

# **GLOSSARY**



### Ε

▼ Eating Smart-Being Active (ESBA)—research-based nutrition, food safety and food resource management education curriculum for low-income adults developed at Colorado State University and University of California at Davis

#### F

- **▼ Fasting**—abstaining from all food and drink
- ▼ Federal Poverty Level (FPL)—measure of income determined annually by the U.S. Census Bureau based on the last calendar year's increase in prices as measured by the Consumer Price Index
- ♥ Follow-Up Visit—scheduled repeat visit with a client to reevaluate a condition that was noted at the screening visit as an abnormal or ALERT value

### Н

- ♥ Health Education—any combination of learning experiences designed to facilitate voluntary adaptations of behavior conducive to health
- ▼ Health Promotion—activities directed toward developing the resources of clients that maintain or enhance well-being
- ▼ Hypertension—persistently high arterial blood pressure
- ♥ Hypertension Control—managing hypertension to blood pressure readings of <130 systolic and <80 diastolic mmHg</li>

### L

- ▼ Lipid Panel—group of blood tests that determines risk of coronary heart disease; includes total cholesterol, HDL, LDL and triglycerides
- ◆ Lost to Follow-Up—participant who did not attend her scheduled workup within 3 months after a screening visit and could not be reached to reschedule another appointment

### M

- Medical Professional/Clinician—physician, physician's assistant, certified nurse practitioner, certified nurse midwife or registered nurse
- Million Hearts—national campaign formed to prevent one million heart attacks and strokes by 2017
- ♥ Minimum Data Element (MDE)—clinical data items submitted to CDC twice a year
- Missouri Health Strategic Architectures and Information Cooperative (MOHSAIC) online data system used to collect and manage client service records for the SMHW and WISEWOMAN programs

- Missouri Council for Activity and Nutrition (MOCAN)—coalition comprised of representatives from statewide and local agencies, institutions, organizations, other coalitions and individuals who work together to advance the goals and objectives of the statewide plan
- ▼ Motivational Interviewing (MI)—counseling/conversation style that helps clients increase motivation and confidence to make behavior changes

#### N

- ▼ Normal Blood Pressure—systolic blood pressure <120 mmHg and diastolic blood pressure <80 mmHg
  </p>
- ▼ Nurse Practitioner—nurse who is licensed as a registered nurse (RN), has taken additional highly specialized training and is nationally certified and recognized by the Missouri State Board of Nursing as an Advanced Practice Registered Nurse. Nurse practitioners must have written collaborative agreements with a physician and take on additional duties in diagnosis and treatment of patients, and in many states, they may write prescriptions.

### 0

▼ Obese—having a body mass index (BMI) of 30 or above

### P

Pre-Hypertension—systolic blood pressure 120-129 mmHg or diastolic blood pressure
 80 mmHg

## Q

 Quality Assurance (QA)—overall process of assessing and maintaining the highest possible quality in the acquisition and interpretation of results

### R

- ▼ Regional Program Coordinator (RPC)—SMHW/WISEWOMAN staff persons located in several regions of the state who assist with referrals for diagnosis and treatment and provide service coordination/case management services for women enrolled in SMHW/WISEWOMAN
- ▼ Risk Factors—aspect of personal behavior or lifestyle, environment exposure, or inherited characteristic which, on the basis of epidemiologic evidence, is known to be associated with a health related condition considered important to prevent

S

- ♥ Screening Guidelines—screening requirements for WISEWOMAN for reimbursement
- ▼ Show Me Healthy Women (SMHW)—functional entity created within the Missouri DHSS/Division of Community and Public Health/Section for Women's Health, to implement and manage all components of the NBCCEDP grant
- ▼ Stage 1 Hypertension—systolic blood pressure 130-139 mmHg or diastolic blood pressure 80-89 mmHg
- ▼ Stage 2 Hypertension—systolic blood pressure ≥140 mmHg or diastolic blood pressure >100 mmHg
- ▼ Statewide Advantage for Missouri (SAM II)—system for reimbursing providers

U

- **♥ Uncontrolled Hypertension**—cases where treatment for hypertension has not achieved these target blood pressures.
- ♥ University of Missouri Extension (UME)—Part of the national land-grant university and Cooperative Extension System, and brings research-based knowledge and information to people in their homes, workplaces and communities to improve the lives of Missourians

# ABBREVIATIONS AND ACRONYMS

	Α
A1C	Glycosylated Hemoglobin Test/Hemoglobin A1C
ACC	American College of Cardiologists
ACS	American Cancer Society
ADA	American Diabetes Association
AEG	Adult Expansion Group
AHA	American Heart Association
AMA	American Medical Association
ASAP	Automated Security Access Processing
	В
BCCEDP	Breast and Cervical Cancer Early Detection Program
BMI	Body Mass Index
ВМР	Basic Metabolic Panel
BP	Blood Pressure
	С
CBE	Clinical Breast Exam
CDC	Centers for Disease Control
CHW	Community Health Worker
CLIA	Clinical Laboratory Improvement Amendments
СМР	Comprehensive Metabolic Panel
CMS	Centers for Medicare and Medicaid Services
CPT	Current Procedural Terminology
CVD	Cardiovascular Disease
	D
DASH	Dietary Approaches to Stop Hypertension
DBP	Diastolic Blood Pressure
DCN	Departmental Participant Number
DHDSP	Division of Heart Disease and Stroke Prevention
DHSS	Department of Health and Senior Services
DOB	Date of Birth
DOS	Date of Service
DPP	Diabetes Prevention Program
DSS	Department of Social Services
	E
EFT	Electronic Funds Transfer
EHR	Electronic Health Record
EOB	Explanation of Benefits
ESBA	Eating Smart-Being Active

# ABBR/ACRONYMS



F		
FFR	Federal Financial Report	
FLP	Fasting Lipid Panel	
FOA	Funding Opportunity Announcement	
FPG Test	Fasting Plasma Glucose Test	
FPL	Federal Poverty Level	
FSD	Family Support Division	
FTC	Federal Trade Commission	
FTE	Full Time Employee	
Н		
HBP	High Blood Pressure	
HBSS	Healthy Behavior Support Services	
НС	Health Coaching	
HDL	High-Density Lipoprotein	
HIPAA	Health Insurance Portability and Accountability Act	
HRSA	Health Resource Services Administration	
HTN	Hypertension	
IN	Inches	
ITSD	Information Technology Services Division	
L		
LBS	Pounds	
LDL	Low-Density Lipoprotein	
LOA	Letter of Agreement	
LPHA	Local Public Health Agency	
LSO	Local Security Officer	
LSPs	Lifestyle Education Programs	
M		
MDEs	Minimum data elements	
MDHSS	Missouri Department of Health and Senior Services	
MI	Motivational Interviewing	
MOCAN	Missouri Council for Activity and Nutrition	
MOHSAIC	Missouri Health Strategic Architectures and Information Cooperative	
N		
NBCCEDP	National Breast and Cervical Cancer Early Detection Program	
NCCDPHP	National Center for Chronic Disease Prevention and Health Promotion	
NHLBI	National Heart, Lung and Blood Institute	
NIH	National Institutes of Health	
· ·		

OATS	Older American's Transport System, Inc.	
ОМВ	Office of Management and Budget	
P		
PA	Physician Assistant	
PGO	Procurements and Grants Office	
PPR	Provider Progress Report	
Q		
QA	Quality Assurance	
R		
RPC	Regional Program Coordinator	
RRC	Risk Reduction Counseling	
S		
SAM II	Statewide Advantage for Missouri	
SBP	Systolic Blood Pressure	
S.M.A.R.T	Specific, Measurable, Achievable, Realistic and Time-Based	
SMBP	Self-Monitoring Blood Pressure	
SMHW	Show-Me Healthy Women	
SMTS	Southeast Missouri Transit Services	
SNAP	Supplemental Nutrition Assistance Program	
SSN	Social Security Number	
T		
TC	Total Cholesterol	
TIA	Transient Ischemic Attack	
TOPS	Taking Off Pounds Sensibly	
U		
UME	University of Missouri Extension	
W		
WISEWOMAN	Well-Integrated Screening and Evaluation for Women Across the Nation	
WHO	World Health Organization	
WW	Weight Watchers	
Υ		
YMCA	Young Men's Christian Association	